

On Customer Site

Visit Report

Reference :

Commande BSTe France :		Commande BSTe Int. : E803	
Customer :	Jacquelin Frère	System :	TubeScan DS 430 CP
Customer Contact :	M. Nicolas Moreau	SN :	42.1736
Customer Order number :		Machine Nickname :	N° 1

Visit Purpose :

Mechanical Preparation	☐	Installation	☐	Start-up	☐
Maintenance	☐	Under Contract	☐	Out of Contract	☐
Troubleshoot	☒	Under Warranty	☒	Out of Warranty	☐
Instruction	☐ Yes				
	☒ No				

	17/09/2021					
Travel To	1h45					
Start Time	10h15					
Lunch Time	0.5					
End Time	11h30					
Travel From	1h45					

Details	Changement UPS sur Débobineuse n°1.
---------	-------------------------------------

Purpose of the visit completed : Yes ☒ No ☐

Need a new visit : Yes ☐ No ☒

On Customer Site

Customer details for NYQUIST Systems

Available supporting documents :

- Maintenance instruction for Digital Strobe & EagleView systems
- Check list for maintenance

Customer name and place : [Jacquelin Frère / 2 rue Jacques Germain, 21420 Savigny-lès-Beaune](#)

Contact person at customer : [M. Nicolas Moreau \(Chef de Fabrication Adhésive\)](#)

Customer Mail & Mobile/Landline : planning.nicolas@jacquelin.fr / +33 3 80 25 06 56

System Type : [DS 430 HR1 / M2051C-0.1944](#)

SN : [42.1736](#)

Machine Manufacturer/Model/Nickname : [Prati / Saturn TE450 / N°1](#)

Date : [17/09/2021](#)

Name : [Richard Relin](#)

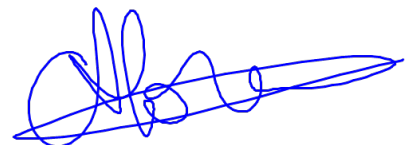
Comments :

Signatures :



Richard Relin 2021-09-17T12:20:46+02:00

BST eltromat FSE



Nicolas Moreau 2021-09-17T12:20:36+02:00

Customer

On Customer Site

Technical datas

Computer name : [TubeScan421736](#)

Total Physical Memory : [8 GB](#)

Free Space in C Drive (System) : [237 GB](#)

OS : [Win10 Pro](#)

Screen Resolution Touch : [1024x768](#)

Screen Resolution Full View : [1920x1080](#)

Computer Model : [Optiplex 3080](#)

Date : [2021](#)

Remote Maintenance (Teamviewer)

IP address : [DHCP Auto](#)

Subnet mask :

Default gateway :

Preferred DNS server :

Alternate DNS server :

Teamviewer ID / Version : [1 008 601 304/V12](#)

On Customer Site

Notes
