

On Customer Site

Visit Report

Reference :

Commande BSTe France :		Call : E1629/2630	
Customer :	Pierre Bourquin	System :	Proview/AR4400
Customer Contact :	M. Jean-luc Breton	SN :	ASO095899
Customer Order number :	232051	Machine Nickname :	Form All 10

Visit Purpose :

Mechanical Preparation	☒	Installation	☒	Start-up	☒
Maintenance	☐	Under Contract	☐	Out of Contract	☐
Troubleshoot	☐	Under Warranty	☐	Out of Warranty	☐
Instruction	☒ Yes				
	☐ No				

	16/07/2023	17/07/2023	18/07/2023	19/07/2023	20/07/2023
Travel To	2.5	0.5	0.5	0.5	0.5
Start Time	10h30	8h00	8h00	8h00	8h00
Lunch Time	1	1	1	1	1
End Time	19h00	21h00	18h30	18h30	15h00
Travel From	0.5	0.5	0.5	0.5	2.5

	24/07/2023	25/07/2023	26/07/2023	27/07/2023	
Travel To	2.5	0.5	0.5	0.5	
Start Time	10h00	8h00	8h00	8h00	
Lunch Time	1	1	1	1	
End Time	18h00	15h00	19h30	15h00	
Travel From	0.5	0.5	0.5	2.5	

On Customer Site

Details	Installation de Proview et AR4400 mise en service et instruction.
---------	---

Purpose of the visit completed : Yes ☒ No ☐

Need a new visit : Yes ☐ No ☒

On Customer Site

Customer Details for NYQUIST Systems

Customer name and place : [Pierre Bourquin , 4 Rue André Huet, 51100 Reims](#)

Contact person at customer. [M. Jean-luc Breton](#)

Customer Mail & Mobile/Landline. jlbreton@pierrebouquin.com

System Type : [Proview/AR4400](#)

SN : [ASO095899](#)

Machine Manufacturer/Model/Nickname : [COLORPRINTV52/form all 10](#)

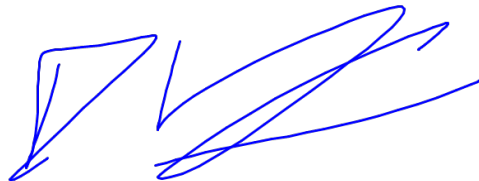
Date : [27/07/2023](#)

Name : [Richard Relin](#)

Signatures :



Richard Relin 2023-07-28T15:39:34+02:00



Jean-Luc Breton 2023-07-27T16:01:28+02:00

BST eltromat FSE

Customer

On Customer Site

Technical datas

Computer name : [AR4400-WA22452](#)

Total Physical Memory : [8 GB](#)

Free Space in C Drive (System) : [32.2 GB](#)

Free Space in D Drive (Data) : [29.6 GB](#)

Free Space in E Drive (Log) : [9.95 GB](#)

Free Space in F Drive (Exchange) : [11.5](#)

Screen Resolution 1 : [1920x1080](#)

Camera Type:

Date : [2022](#)

Boot = [F11](#)

Global Version :

Current : [1.1.1](#)

New :

Remote Maintenance (Teamviewer)

IP address :

Subnet mask :

Default gateway :

Preferred DNS server :

Alternate DNS server :

On Customer Site

Remote Access (Snapshot gallery, pdf upload, WF applications)

IP address :

Subnet mask :

Default gateway :

Preferred DNS server :

Alternate DNS server :

Teamviewer : [1 946 267 242 / v12](#)

- Windows Credentials
- Screenshot from Application settings
- Screenshot from visconfig.py (Mmx + Srb + Image)

OK/NOK/NA

☒☐☐☒☐☐☒☐☐

On Customer Site

Computer name : [DESKTOPQ4QQN43](#)

Total Physical Memory : [8 GB](#)

Free Space in C Drive (System) : [11.1 GB](#)

Free Space in D Drive (Data) : [35.7 GB](#)

Free Space in E Drive (Log) : [32.7 GB](#)

Screen Resolution 1 : [1920x1080](#)

Camera Type : [PROView-CTRL.1](#)

Date : [2023](#)

Boot = [F11](#)

Global Version :

Current : [1.1](#)

New :

Remote Maintenance (Teamviewer)

IP address :

Subnet mask :

Default gateway :

Preferred DNS server :

Alternate DNS server :

Remote Access (Snapshot gallery, pdf upload, WF applications)

IP address :

Subnet mask :

On Customer Site

Default gateway :

Preferred DNS server :

Alternate DNS server :

Teamviewer : [1 974 081 688](tel:1974081688) / v12

- Windows Credentials
- Screenshot from Application settings
- Screenshot from visconfig.py (Mmx + Srb + Image)

OK/NOK/NA

☒☐☐☒☐☐☒☐☐

On Customer Site

Notes
