

On Customer Site

Visit Report

Reference :

Commande BSTe France : 222281 / SERV220113DT		Commande BSTe : E1256	
Customer :	DS Smith Bretagne	System :	iPQ Center
Customer Contact :	M. David Dagois	SN / WA :	ASO090731 / WA0022231
Customer Order number :	I3 1020035 / I3 1020036	Machine Nickname :	Kobden & Chadwick

Visit Purpose :

Mechanical Preparation	☐	Installation	☒	Start-up	☒
Maintenance	☐	Under Contract	☐	Out of Contract	☐
Troubleshoot	☐	Under Warranty	☐	Out of Warranty	☐
Instruction	☒ Yes				
	☐ No				

	RR	RR	RR	RR	AD	RR/AD
	12/12/2022	13/12/2022	14/12/2022	15/12/2022	15/12/2022	16/12/2022
Travel To	6	0.5	0.5	0.5	6	0.5
Start Time	15h00	8h30	8h30	8h30	14h40	8h20
Lunch Time	0	1	1	1	2	0
End Time	17h30	17h30	17h30	17h30	22h00	11h00
Travel From	0.5	0.5	0.5	0.5	4.5	6

Details	Installation et mise en service du système iPQ Center sur presse Cobden Chadwick Instruction opérateurs / Backup
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Purpose of the visit completed : Yes ☒ No ☐

Need a new visit : Yes ☐ No ☒

On Customer Site

Customer name and place : [DS Smith, ZI Kervoasdou – 29270 Carhaix Plouguer - France](#)

Contact person at customer : [M. David Dagois \(Responsable Preprint\)](#)

Customer Mail & Mobile/Landline : david.dagois@dssmith.com / +33 2 98 93 13 68

System Type : [iPQ Center](#)

WA/ASO : [WA0022231 / ASO090731](#)

Machine Manufacturer/Model/Nickname : [Cobden Chadwick / PI087 / Cobden](#)

Date : [16/12/2022](#)

Name : [Arnaud Darcel](#)

Comments :

Signatures :

A handwritten signature in blue ink, appearing to be "A. Darcel".

Arnaud Darcel 2022-12-16T11:21:56+01:00

A handwritten signature in blue ink, appearing to be "D. Dagois".

David Dagois 2022-12-16T11:21:43+01:00

BST eltromat FSE

Customer

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Technical datas

Computer name : [22231iPQ-Center1-1](#)Computer description : [iPQ-Center, WA22231](#)Total Physical Memory : [96 GB](#)Free Space in C Drive (System) : [31.5 GB](#)Free Space in D Drive (Data) : [96.2 GB](#)Free Space in E Drive (Log) : [48.7 GB](#)Free Space in F Drive (Protocol) : [7.27 TB](#)Screen Resolution 1 : [1920x1080](#)Screen Resolution 2 : [1920x1080](#)Camera Type : [allPIXA-Pro – Qty : 4](#)Computer Model / Image : [beg-BKA-BSTE04](#)Date : [2022](#)Boot = [F12](#)Global Version : Current : [2.17.9](#)

New :

TCU.x : Current : [1.12](#)

New :

WSX_3xx/WSC_4xx : Current : [1.9.6](#)

New :

PPS.3 : Current : [2.2](#)

New :

ILI-CTRL : Current : [1.4.3](#)

New :

Remote Maintenance (Teamviewer)IP address : [10.70.254.200](#)Subnet mask : [255.255.255.0](#)Default gateway : [10.70.254.253](#)Preferred DNS server : [10.70.252.185](#)Alternate DNS server : [10.254.153.9](#)

On Customer Site

Remote Access (Snapshot gallery, pdf upload, WF applications)

IP address :

Subnet mask :

Default gateway :

Preferred DNS server :

Alternate DNS server :

Teamviewer : [1 285 328 030](tel:1285328030) / v12

- Windows Credentials
- iPQ-xxxxxx_bak_date_time.zip file generated from sysconfig.py
- MmxlpmMap file in mmx folder for Check systems (Overlapping)
- Screenshot from Application settings
- Screenshot from visconfig.py (Mmx + Srb + Image)

OK/NOK/NA

☐ ☒ ☐☒ ☐ ☐☐ ☒ ☐☒ ☐ ☐☒ ☐ ☐

On Customer Site

Notes

Contact IT :

Clément Maurice Carle – IT – Technicien Informatique

03 89 78 31 36

clement.maurice.carle@dssmith.com

Valider IP pour QA et PDF Plate Auditor

Instruction :

Programmer 5 jours, trajet inclus en février 2023 (W6). Privilégier équipe de nuit de la semaine 50 en journée.

Focus sur les options BC, ICM, QA & PDF Plate Auditor.