

On Customer Site

Visit Report

Reference :

Commande BSTe France : NQ2010049010/ NQ2010049012 System AQ0003089 / Option 2067_220		Call / PM number : E667	
Customer :	CCL Package Label	System :	TubeScan DS 430 4K
Customer Contact :	M. Robin Tavernier	SN :	42.1585
Customer Order number :		Machine Nickname :	G280

Visit Purpose :

Mechanical Preparation	☐	Installation	☐	Start-up	☐
Maintenance	☒	Under Contract	☒	Out of Contract	☐
Troubleshoot	☐	Under Warranty	☐	Out of Warranty	☐
Instruction	☒ Yes				
	☐ No				

	14 / 01 /2021					
Travel To	0					
Start Time	9h30					
Lunch Time	0.5					
End Time	13h00					
Travel From	2h00					

Details	Mise a jour du système avec instruction des equipes matin et après-midi.
---------	--

Purpose of the visit completed : Yes ☒ No ☐

Need a new visit : Yes ☐ No ☒

On Customer Site

Maintenance Checklist for NYQUIST Systems

Available supporting documents :

- Maintenance instruction for Digital Strobe & EagleView systems
- Check list for maintenance

Customer name and place : [CCL Package Label / 20 Avenue Arago – 91380 – Chilly-Mazarin - France](#)

Contact person at customer : [M. Robin Tavernier \(Quality Manager\)](#)

Customer Mail & Mobile/Landline : rtavernier@cclind.com / +33 6 22 98 09 13

System Type : [TubeScan DS 430 4K / M2089aC0.1111](#)

SN : [42.1585](#)

Machine Manufacturer/Model/Nickname : [Gallus / EM 280 / Presse G280](#)

Date : [14/01/2021](#)

Name : [Richard Relin](#)

Comments :

Signatures :



Richard Relin 2021-01-14T17:04:50+01:00



Robin Tavernier 2021-01-14T17:04:32+01:00

BST eltromat FSE

Customer

On Customer Site

Prior to a Preventive Maintenance :

Check for system affecting modification reports and software releases.

Check for optional light source.

Check with customer about problems, or failure with the system.

1. Cleaning the optical parts :

OK/NOK/NA

- Mirror cleaned with ZEISS lens wipes. ☒ ☐ ☐
- Camera lens cleaned with ZEISS lens wipes. ☒ ☐ ☐
- Reflectors cleaned with soft cloth using iso propanol or alcohol. ☒ ☐ ☐
- Backing Bar cleaned with soft using iso propanol or alcohol. ☒ ☐ ☐
- Optionally acryl insert of backing bar replaced. ☐ ☒ ☐

2. EagleView – Cleaning and lubricating the rail :

OK/NOK/NA

- Rail cleaned (EagleView only). ☐ ☐ ☒
- Rail lubricated with silicone oil (EagleView only). ☐ ☐ ☒
- Length of traverse checked (Calibrate run). ☐ ☐ ☒

3. Check functioning of the LEDs :

OK/NOK/NA

- LEDs checked. ☒ ☐ ☐
- Brightness and uniformity of the image checked. ☒ ☐ ☐
- UV light option ☒
- Contourlight option ☒

4. Replacement of the encoder wheel :

OK/NOK/NA

- Encoder wheel cleaned/replaced and tightened ☒ ☐ ☐
- Spring replaced (if necessary) and spring force checked (ca. 1kg/10N) ☐ ☒ ☐

5. Software update :

OK/NOK/NA

- Software Update (if necessary). ☒ ☐ ☐

Old SW version : 7.0.6.16

New SW version : 7.2.43.70

On Customer Site

6. Final check of the running system :

OK/NOK/NA

- | | |
|--|---|
| - Stability of live image checked (without reference image). | ☒ ☐ ☐ |
| - Stripe alignment checked (Normal and reflective mode). | ☒ ☐ ☐ |
| - Registration checked. | ☒ ☐ ☐ |
| - Maximum speed checked. | ☒ ☐ ☐ |
| - Stable location of the EagleView camera checked. | ☐ ☐ ☒ |
| - Hard drive capacity checked. | ☒ ☐ ☐ |
| - Backup created and saved locally and/or on USB stick. | ☐ ☒ ☐ |

7. Backup :

OK/NOK/NA

- | | |
|--------------------------------------|---|
| - NYCAMConfig folder | ☒ ☐ ☐ |
| - NYCAMProg folder | ☒ ☐ ☐ |
| - WindowsImageBackup and/or Image | ☐ ☒ ☐ |
| - Application / Computer Screenshots | ☒ ☐ ☐ |

Parts replaced during Preventive Maintenance :

- | | |
|-----|-----|
| 1 - | 3 - |
| 2 - | 4 - |

Parts suggested to replace during the next Maintenance :

- | | |
|-----|-----|
| 1 - | 3 - |
| 2 - | 4 - |

Part need to be replaced as soon as possible :

- | | |
|-----|-----|
| 1 - | 4 - |
| 2 - | 5 - |

On Customer Site

Technical datas

Computer name : [TubeScan421585](#)

Total Physical Memory : [16 GB](#)

Free Space in C Drive (System) : [167 GB](#)

OS : [Windows 10 Pro / v1809](#)

Screen Resolution Touch : [1024x768](#)

Screen Resolution Full View : [1920x1080](#)

Computer Model : [D11S](#)

Date : [2020](#)

Remote Maintenance (Teamviewer)

IP address : [DHCP Auto](#)

Subnet mask :

Default gateway :

Preferred DNS server :

Alternate DNS server :

Teamviewer ID / Version :[631 030 314 / v12](#)

On Customer Site

Notes
