

On Customer Site

Visit Report

Reference :

Commande BSTe France : SERV210914DT		Call / PM number : E968	
Customer :	Amcor (Mohammedia)	System :	iPQ Check
Customer Contact :	M. Youness Ljouad	ASO / WA :	ASO059076 / WA20819
Customer Order number :	4530568093	Machine Nickname :	BRIO

Visit Purpose :

Mechanical Preparation	☐	Installation	☐	Start-up	☐
Maintenance	☒	Under Contract	☐	Out of Contract	☒
Troubleshoot	☒	Under Warranty	☐	Out of Warranty	☐
Instruction	☐ Yes				
	☒ No				

	13 / 10 / 2021	/ /	/ /	/ /	/ /	/ /
Travel To	11					
Start Time	13h00					
Lunch Time	0					
End Time	16h00					
Travel From	0.5					

Details	Maintenance du système iPQ Check. Mise à jour a version 2.17.2 Release. Remplacement du disque dur vers SSD. Acronis et backup
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Purpose of the visit completed : Yes ☒ No ☐

Need a new visit : Yes ☐ No ☒

On Customer Site

Customer details for iPQ Systems

Customer name and place : [Amcors Flexibles Mohammedia – Rue Fatima Zahra, BP 96, Mohammedia](#)

Contact person at customer / Title : [M. Youness Ljouad \(Operation Manager\)](#)

Customer Mail & Mobile/Landline : youness.ljouad@amcor.com / +212 5 23 28 94 94

System Type : [iPQ Check](#)

WA/ASO : [WA20819/ASO059076](#)

Machine Manufacturer/Model/Nickname : [Rotomec / BRIO / BRIO](#)

Date : [14/10/2021](#)

Name : [Arnaud Darcel](#)

Comments :

Signatures :



Arnaud Darcel 2021-10-14T14:53:20+02:00

BST eltromat FSE



Youness Ljouad 2021-10-14T14:53:00+02:00

Customer

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Technical datas

Computer name : [20819iPQ-Center1-1](#)Computer description : [iPQ-Center, WA20819](#)Total Physical Memory : [32 GB](#)Free Space in C Drive (System) : [47.3 GB](#)Free Space in D Drive (Data) : [96.5 GB](#)Free Space in E Drive (Log) : [49.1 GB](#)Free Space in F Drive (Protocol) : [1.68 TB](#)OS : [Windows 10 Enterprise 2016 LTSC](#)Screen Resolution 1 : [1920x1080](#)Screen Resolution 2 : [1920x1080](#)Camera Type : [DALSA-P4-40KHz / Qty : 2](#)Computer Model / Image : [beg-BKA-BSTE01 / Boot HDD = F12](#)

(*)	Global Version :	Current : 2.15.10	New : 2.17.2
	TCU.x :	Current : 1.11	New : 1.12
	WSX_3xx/WSC_4xx :	Current :	New :
	PPS.3 :	Current :	New :
	ILI-CTRL :	Current : 1.4.3	New : 1.4.3

() Remote Maintenance (Teamviewer)**IP address : [DHCP Automatic](#)

Subnet mask :

Default gateway :

Preferred DNS server :

Alternate DNS server :

On Customer Site

Remote Access (Snapshot gallery, pdf upload, WF applications)

IP address :

Subnet mask :

Default gateway :

Preferred DNS server :

Alternate DNS server :

Teamviewer ID : [1 349 010 199 / v15](#)

		OK/NOK/NA
(***)	- Dcf and pdfx folder	☐ ☒ ☐
	- Windows Credentials	☐ ☒ ☐
	- iPQ-xxxxxx_bak_date_time.zip file generated from sysconfig.py	☒ ☐ ☐
	- MmxlpmMap file in mmx folder for Check systems (Overlapping)	☐ ☒ ☐
	- Screenshot from Application settings	☒ ☐ ☐
	- Screenshot from visconfig.py (Mmx + Srb + Image)	☒ ☐ ☐

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Notes
