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| <b>BST Eltromat France SARL</b><br>Impasse de la Noisette - CE402<br>F-91374 Verrières le Buison<br>Tél.: +33 1 69 20 07 41<br>Email: <a href="mailto:bstfrance@bst.group">bstfrance@bst.group</a><br>Web: <a href="https://www.bst.elexis.group/">https://www.bst.elexis.group/</a> | <b>CGT ALKOR</b><br>xxx<br>Zakia Toumi<br>75 rue Pasteur<br>60140 LIANCOURT<br>France<br>+33 (0)7.76.11.18.68<br>Zakia.Toumi@cgtower.com |
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|                                |                                        |
|--------------------------------|----------------------------------------|
| Ticket number:                 | E2646                                  |
| Customer order:                | BPA du 25072025                        |
| Machine customer name:         | Forward Machinery Industrial           |
| AR:                            |                                        |
| Tiket type:                    | SERVICE_INSTRUCTION                    |
| Assign to:                     | NguJ -> jean-baptiste.nguyen@bst.group |
| Ticket date:                   | 2025/07/25                             |
| Material:                      | REGISTER_R20                           |
| Type:                          | REGISTAR 20                            |
| SN:WA:                         | ASO041248_WA0020061                    |
| Installation date of material: | 2019/03/01                             |
| Teamviewer:                    | 493 681 279                            |
| PC model:                      |                                        |
| Original Application Version   | 3.7.0                                  |

1 day(s) of intervention calculation

|             |           |
|-------------|-----------|
| 2025 / 2025 | Wed.01/10 |
| Drive time  |           |
| AM Start    | 09:00     |
| AM End      | 12:00     |
| PM Start    | 13:00     |
| PM End      | 16:30     |
| Drive time  |           |

|                                                                                                |                                                                                                                                          |
|------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------|
| Start date of intervention                                                                     | 2025/10/01-09:00                                                                                                                         |
| End date of intervention                                                                       | 2025/10/01-16:30                                                                                                                         |
| Reason:                                                                                        | INSTRUCTIONS DE SERVICE SUR REGISTAR20                                                                                                   |
| Actions:                                                                                       | -Principe de l'hélogravure<br>-Explication des icones de l'application<br>-Création de job<br>-Utilisation application<br>-Pratique      |
| Solution:                                                                                      |                                                                                                                                          |
| Remarks:                                                                                       |                                                                                                                                          |
| Ticket status:                                                                                 | solved                                                                                                                                   |
| Service instructions (only in case of Service instructions/ Intervention/ Installation ticket) | Equipe AM:<br>- Nicolas GRZYBOWSKI<br>- Julien SCHMIT<br>- Christophe SERRUYS<br>Equipe PM:<br>- Mr THERON<br>- Mr MARTIN<br>- Mr GOUBET |

Comment(s)

(If fields are not visible please open PDF file with Google chrome or Microsoft edge navigator or update your navigator)

Customer signature:

Name:

Date :



BST eltromat FRANCE signature:

Name:

Date :

