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|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>BST Eltromat France SARL</b><br>Impasse de la Noisette - CE402<br>F-91374 Verrières le Buisson<br>Tél.: +33 1 69 20 07 41<br>Email: <a href="mailto:bstfrance@bst.group">bstfrance@bst.group</a><br>Web: <a href="https://www.bst.elexis.group/">https://www.bst.elexis.group/</a> | <b>Surys</b><br>231961<br>M. Thibaut Schang<br>22 Avenue de l'Europe<br>77607 Bussy-Saint-Georges<br>France<br>+ 33 1 64 76 82 88<br>t.schang@surys.com |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------|

|                                |                                |
|--------------------------------|--------------------------------|
| Ticket number:                 | E2187                          |
| Customer order:                | CDE CLIENT 4550001220          |
| Machine customer name:         | Argos                          |
| Origin BST France order:       | 232135                         |
| AR:                            |                                |
| Ticket type:                   | SERVICE_INSTRUCTION            |
| Assign to:                     | DarA -> amaud.darcel@bst.group |
| Ticket date:                   | 2024/08/07                     |
| Material:                      | VIDEO_Tubescan_DS              |
| Type:                          | TubeScan DS 660 8K             |
| SN.WA:                         | ASO097341_50.2578              |
| Installation date of material: | 2023/07/26                     |
| Teamviewer:                    |                                |
| PC model:                      | OptiPlex 3090                  |
| Original Application Version   | 7.5.9999.84                    |

1 day(s) of intervention calculation

|             |            |
|-------------|------------|
| 2024 / 2024 | Tue. 24/09 |
| Drive time  |            |
| AM Start    | 14:00      |
| AM End      |            |
| PM Start    |            |
| PM End      | 18:00      |
| Drive time  | 2          |

|                                                                                                |                                                                            |
|------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------|
| Start date of intervention                                                                     | 2024/09/24-14:00                                                           |
| End date of intervention                                                                       | 2024/09/24-18:00                                                           |
| Reason:                                                                                        | Instructions aux opérateurs sur les fonctions avancées du système TubeScan |
| Actions:                                                                                       |                                                                            |
| Solution:                                                                                      |                                                                            |
| Remarks:                                                                                       |                                                                            |
| Ticket status:                                                                                 | solved                                                                     |
| Service instructions (only in case of Service instructions/ Intervention/ Installation ticket) | M. Jérôme Charvier<br>M. Nicolas Franche                                   |

Comment(s)

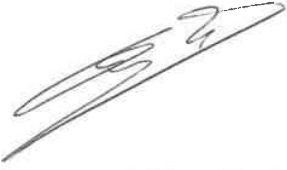
(If fields are not visible please open PDF file with Google chrome or Microsoft edge navigator or update your navigator)

Instructions aux opérateurs sur les fonctions avancées du système TubeScan.

Customer signature:

Name: CHARVIER Jérôme

Date: 03/10/24



BST eltromat FRANCE signature:

Name: Arnaud Darcel

Date: 01/10/2024



mardi 1 octobre 2024 09:48:32