

On Customer Site

## Visit Report

**Reference :**

|                                                     |                            |                    |           |
|-----------------------------------------------------|----------------------------|--------------------|-----------|
| Commande BSTe France : Offre N SER220420, BSTDEChaJ |                            | Call : E1173       |           |
| Customer :                                          | Devevey Imprimerie         | System :           | DS 330 CP |
| Customer Contact :                                  | M. David Fransioli         | SN :               | 40.1286   |
| Customer Order number :                             | CDE CLIENT BPA du 21042022 | Machine Nickname : | Aniflo 4  |

**Visit Purpose :**

|                        |                                        |                |                          |                 |                                     |
|------------------------|----------------------------------------|----------------|--------------------------|-----------------|-------------------------------------|
| Mechanical Preparation | <input type="checkbox"/>               | Installation   | <input type="checkbox"/> | Start-up        | <input type="checkbox"/>            |
| Maintenance            | <input checked="" type="checkbox"/>    | Under Contract | <input type="checkbox"/> | Out of Contract | <input checked="" type="checkbox"/> |
| Troubleshoot           | <input checked="" type="checkbox"/>    | Under Warranty | <input type="checkbox"/> | Out of Warranty | <input type="checkbox"/>            |
| Instruction            | <input type="checkbox"/> Yes           |                |                          |                 |                                     |
|                        | <input checked="" type="checkbox"/> No |                |                          |                 |                                     |

|             |            |  |  |  |  |  |
|-------------|------------|--|--|--|--|--|
|             | 11/05/2022 |  |  |  |  |  |
| Travel To   | 0          |  |  |  |  |  |
| Start Time  | 13h00      |  |  |  |  |  |
| Lunch Time  | 0          |  |  |  |  |  |
| End Time    | 14h30      |  |  |  |  |  |
| Travel From | 0          |  |  |  |  |  |

|         |                                                   |
|---------|---------------------------------------------------|
| Details | Maintenance Préventive + Mise à jour du software. |
|---------|---------------------------------------------------|

Purpose of the visit completed :      Yes ☒      No ☐  
 Need a new visit :      Yes ☐      No ☒

On Customer Site

---

## Customer details for NYQUIST Systems

---

Customer name and place : [Devevey Imprimerie / 23 rue Champollion, 21200 Beaune - France](#)

Contact person at customer : [M. David Fransioli \(Chef d'Atelier\)](#)

Customer Mail & Mobile/Landline : [dfransioli@imprimerie-devevey.com](mailto:dfransioli@imprimerie-devevey.com) / +33 6 45 30 58 75

System Type : [DS 330 CP / 318x-0.1388](#)

SN : [40.1286](#)

Machine Manufacturer/Model/Nickname : [CODIMAG / VIVA 340 - N°V370 / Aniflo 4](#)

Date : [11/05/2022](#)

Name : [Arnaud Darcel](#)

Comments :

### Signatures :

A handwritten signature in blue ink, appearing to be "Arnaud Darcel".

Arnaud Darcel 2022-05-16T17:10:50+02:00

BST eltromat FSE

Customer

*On Customer Site*


---

Prior to a Preventive Maintenance :

Check for system affecting modification reports and software releases.  
 Check for optional light source.  
 Check with customer about problems, or failure with the system.

**1. Cleaning the optical parts :**

OK/NOK/NA

- Mirror cleaned with ZEISS lens wipes. ☒ ☐ ☐
- Camera lens cleaned with ZEISS lens wipes. ☒ ☐ ☐
- Reflectors cleaned with soft cloth using iso propanol or alcohol. ☒ ☐ ☐
- Backing Bar cleaned with soft using iso propanol or alcohol. ☒ ☐ ☐
- Optionally acrylic insert of backing bar replaced. ☐ ☒ ☐

**2. Check functioning of the LEDs :**

OK/NOK/NA

- LEDs checked. ☒ ☐ ☐
- Brightness and uniformity of the image checked. ☒ ☐ ☐

**3. Replacement of the encoder wheel :**

OK/NOK/NA

- Encoder wheel replaced and tightened ☒ ☐ ☐
- Spring replaced (if necessary) and spring force checked (ca. 1kg/10N) ☒ ☐ ☐

**4. Software update :**

OK/NOK/NA

- Software Update (if necessary). ☒ ☐ ☐

 Old SW version : [7.0.15.29](#)

 New SW version : [7.2.77.115](#)

On Customer Site

### 5. Final check of the running system :

OK/NOK/NA

- |                                                              |                                                                                       |
|--------------------------------------------------------------|---------------------------------------------------------------------------------------|
| - Stability of live image checked (without reference image). | <input checked="" type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> |
| - Stripe alignment checked (Normal and reflective mode).     | <input checked="" type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> |
| - Registration checked.                                      | <input checked="" type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> |
| - Maximum speed checked.                                     | <input checked="" type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> |
| - Stable location of the EagleView camera checked.           | <input type="checkbox"/> <input type="checkbox"/> <input checked="" type="checkbox"/> |
| - Hard drive capacity checked.                               | <input checked="" type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> |
| - Backup created and saved locally and/or on USB stick.      | <input checked="" type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> |

### 6. Backup :

OK/NOK/NA

- |                                      |                                                                                       |
|--------------------------------------|---------------------------------------------------------------------------------------|
| - NYCAMConfig folder                 | <input checked="" type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> |
| - NYCAMProg folder                   | <input checked="" type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> |
| - WindowsImageBackup and/or Image    | <input type="checkbox"/> <input checked="" type="checkbox"/> <input type="checkbox"/> |
| - Application / Computer Screenshots | <input checked="" type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> |

### Parts replaced during Preventive Maintenance :

- |                   |     |
|-------------------|-----|
| 1 – Encoder Wheel | 3 - |
| 2 -               | 4 - |

### Parts suggested to replace during the next Maintenance :

- |     |     |
|-----|-----|
| 1 – | 3 - |
| 2 – | 4 - |

### Part need to be replaced as soon as possible :

- |     |     |
|-----|-----|
| 1 - | 4 - |
| 2 - | 5 - |

On Customer Site

---

## Technical datas

---

Computer name : [TubeScan401286](#)

Total Physical Memory : [8 GB](#)

Free Space in C Drive (System) : [884 GB](#)

OS : [Windows 10 Pro](#)

Screen Resolution Touch : [1024x768](#)

Screen Resolution Full View : [1920x1080](#)

Computer Model : [OptiPlex 3060](#)

Date : [2019](#)

### Remote Maintenance (Teamviewer)

IP address : [DHCP Auto](#)

Subnet mask :

Default gateway :

Preferred DNS server :

Alternate DNS server :

Teamviewer ID / Version : [1 471 489 161 / v12](#)

*On Customer Site*

---

Notes

---