

BST Eltromat France SARL Impasse de la Noisette - CE402 F-91374 Verrières le Buisson Tél.: +33 1 69 20 07 41 Email: bstfrance@bst.group Web: https://www.bst.elexis.group/	MCC Ablis ACU302970 M. Tanguy SAVOURE 18 Rue de la Fontaine Chaude 78660 Ablis France +33 1 30 46 03 56 tanguy.savoure@mcclabel.com
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Ticket number:	E1923
Customer order:	CDE CLIENT 20221218TS002
Machine customer name:	8GV
Tiket type:	INSTALLATION
Assign to:	NguJ -> jean-baptiste.nguyen@bst.group
Ticket date:	2024/01/15
Material:	REGISTER_R20
Type:	
SN:WA:	ASO103466-WA18922
Installation date of material:	2024/02/27
Teamviewer:	1 669 642 624
PC model:	C6920-1039-0030
Original Application Version	3.8.0 built on 2018-04-10

9 day(s) of intervention calculation

2024 / 2024	Mon.26/02	Tue.27/02	Wed.28/02	Thu.29/02	Fri.01/03	Sat.02/03	Sun.03/03
Drive time	1	1	1	1	1		
AM Start	08:00	08:00	08:00	08:00	08:00		
AM End	12:00	12:00	12:00	12:00	12:00		
PM Start	13:00	13:00	13:00	13:00	13:00		
PM End	18:30	18:30	16:00	18:00	17:00		
Drive time	1	1	1	1	1		

2024 / 2024	Mon.04/03	Tue.05/03
Drive time	1	1
AM Start	10:00	08:00
AM End	12:10	
PM Start	13:10	
PM End	17:30	15:00
Drive time	1	1

Start date of visite	2024/02/26-08:00
End date of visite	2024/03/05-15:00
Reason:	Réinstallation système WA18922 upgradé sur presse DCM 8GV site d'ABLIS
Actions:	REMOVE OLD SYSTEM DGC700 WA16623 INSTALL SYSTEM to control motor's drives EL2004 is provide but need EL2521 VERSION 025 still no control on PU - EL9410 old address position: 1020-> new position: 1012 no speed on PU 7 & 8 (GV210 configuration) dip switch configuration. Analogue signal still not work only 0-1V instead of 0-10V (DCM signal not working from main DRIVER) Proximity cables are missing-> not connected. backup Acronis image
Remarks:	
Service instructions (only in case of Service instructions/ Intervention/ Installation ticket)	Jérôme BRAULT Jack COLIN

Comment(s)

(If fields are not visible please open PDF file with Google chrome or Microsoft edge navigator or update your navigator)

Customer signature:

Name:

Date :



BS

T

eltromat FRANCE signature:

Name:

Date :



ATTACHED CALL'S FILE(S)

Offre SERV231108DT - 1 acpte			CDE CLIENT 20221218TS002			ANALOGUE SIGNAL MISSING		
								
								
								