

BST Eltromat France SARL Impasse de la Noisette - CE402 F-91374 Verrières le Buisson Tél.: +33 1 69 20 07 41 Email: bstfrance@bst.group Web: https://www.bst.elexis.group/	Dody Plast ACU231033 M. Michel Colin Route de la Trimouille 86500 Montmorillon France +33 5 49 84 98 98 m.colin@dodyplast.com
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Ticket number:	E2586
Customer order:	
Machine customer name:	Astraflex
Origin BST France order:	242331
AR:	
Tiket type:	REMOTE
Assign to:	NguJ -> jean-baptiste.nguyen@bst.group
Ticket date:	2025/06/18
Material:	ProView
Type:	PROView System Camera L
SN:WA:	ASO110268
Installation date of material:	2025/01/08
Teamviewer:	1 857 984 285 / v15
PC model:	3ELEC379193-24013755
Original Application Version	1.4
Upgraded VERSION application during last intervention	E1.4.5 from Ticket E2379

1 day(s) of intervention calculation

2025 / 2025	Wed.18/06
AM Start	10:01
AM End	
PM Start	
PM End	10:04

Start date of intervention	2025/06/18-10:01
End date of intervention	
Reason:	customer connect new monitor on video output
Actions:	duplicate in windows setting
Solution:	
Remarks:	
Ticket status:	solved

Comment(s)

(If fields are not visible please open PDF file with Google chrome or Microsoft edge navigator or update your navigator)

Customer signature:

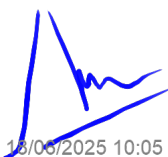
Name:

Date :

BST eltromat FRANCE signature:

Name:

Date :


18/06/2025 10:05