

On Customer Site

Visit Report

Reference :

Commande BSTe France : SERV220228DT		Commande BSTe Int. : E1117	
Customer :	Imprimerie Billet	System :	TubeScan EV 370 CP
Customer Contact :	M. Jérôme Nivart	SN :	36.925
Customer Order number :	SERV220228DT - BPA	Machine Nickname :	Sirius 1

Visit Purpose :

Mechanical Preparation	☐	Installation	☐	Start-up	☐
Maintenance	☐	Under Contract	☐	Out of Contract	☐
Troubleshoot	☒	Under Warranty	☐	Out of Warranty	☒
Instruction	☐ Yes				
	☒ No				

	01 / 03 /2022	02 / 03 /2022				
Travel To	1.5	0.5				
Start Time		8h30				
Lunch Time		0.5				
End Time		16h40				
Travel From		2				

Details	Déplacement de la tête optique + ordinateur (SN 36.925) en remplacement du système DS ++ (SN 32.132). Transfert + création de licence « Placement queue). Eagle View désactivé. Version 7.2.65.100 conservée depuis la presse. Savegarde + Acronis
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Purpose of the visit completed : Yes ☒ No ☐

Need a new visit : Yes ☐ No ☒

On Customer Site

Customer Details for NYQUIST Systems

Customer name and place : [Imprimerie Billet / 6 rue de Romery – 51480 - Damery](#)

Contact person at customer : [M. Jérôme Nivart \(Responsable Qualité](#)

Customer Mail & Mobile/Landline : Jerome.nivart@imprimerie-billet.fr / +33 3 26 58 40 11

System Type : [EV 370 CP /](#)

SN : [36.925](#)

Machine Manufacturer/Model/Nickname : [SMAG / Sirius / Sirius 1](#)

Date : [02/03/2022](#)

Name : [Arnaud Darcel](#)

Comments :

Signatures :



Arnaud Darcel 2022-03-02T15:44:30+01:00

BST eltromat FSE



Jérôme Nivart 2022-03-02T15:44:14+01:00

Customer

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Technical datas

Computer name : [Tubescan-PC](#)

Total Physical Memory : [8GB](#)

Free Space in C Drive (System) : [411 GB](#)

OS : [Windows 7 Professional SP1](#)

Screen Resolution Touch : [1024x768](#)

Screen Resolution Full View : [1680x1050](#)

Computer Model : [OPTIPLEX 9020](#)

Date : [2018](#)

Version : [7.2.65.100](#)

Remote Maintenance (Teamviewer)

IP address : DHCP

Subnet mask :

Default gateway :

Preferred DNS server :

Alternate DNS server :

Teamviewer ID / Version : [300 363 951 / v12](#)

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Notes
