

BST Eltromat France SARL Impasse de la Noisette - CE402 F-91374 Verrières le Buisson Tél.: +33 1 69 20 07 41 Email: bstfrance@bst.group Web: https://www.bst-elexis.group/	URA - Usines Reunies Atlantique XXX M. Stève Boissonnot Zone D2A - 9 rue René Fonck 44860 Saint-Aignan de Grand Lieu France +33 2 40 75 80 96 s.boissonnot@usines-reunies.com
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Ticket number:	E2728
Customer order:	
Machine customer name:	iFlex
Origin BST France order:	252065
AR:	
Tiket type:	REMOTE
Assign to:	NguJ -> jean-baptiste.nguyen@bst.group
Ticket date:	2025/10/03
Material:	VIDEO_Tubescan_DS
Type:	TubeScan DS 370 4000 / M2032aC 0.1111
SN.WA:	ASO113008_50.3265
Installation date of material:	2025/07/01
Teamviewer:	168 839 354 / v15
PC model:	OptiPlex SFF 7020 / Tag 1HMH574
Original Application Version:	8.0.41.33521

1 day(s) of intervention calculation

2025 / 2025	Fri. 03.10
AM Start	16:40
AM End	
PM Start	
PM End	16:41

Start date of intervention	2025/10/03-16:40
End date of intervention	
Reason:	cerm installation
Actions:	\CERM-DATA login: cermsys Pass: SysCerm01 -host file configuration in c:\Windows\System32\drivers\etc\hosts 192.168.210.230 CERM-DATA
Solution:	
Remarks:	
Ticket status:	solved

Comment(s)

(If fields are not visible please open PDF file with Google chrome or Microsoft edge navigator or update your navigator)

Customer signature:

Name:

Date :



BST eltromat FRANCE signature:

Name:

Date :

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Ticket number:	E2727
Customer order:	
Machine customer name:	FA4
Origin BST France order:	252065
AR:	
Ticket type:	REMOTE
Assign to:	NguJ -> jean-baptiste.nguyen@bst.group
Ticket date:	2025/10/03
Material:	VIDEO_Tubescan_DS
Type:	TubeScan DS 370 4000 / M2032aC 0.1111
SN:WA:	ASO113008_50.3264
Installation date of material:	2025/07/03
Teamviewer:	165 444 916 / v15
PC model:	OptiPlex SFF 7020 / Tag HHMH574
Original Application Version	8.0.42.36731

1 day(s) of intervention calculation

2025 / 2025	Fri. 03 10
AM Start	16:19
AM End	
PM Start	
PM End	16:26

Start date of intervention	2025/10/03-16:19
End date of intervention	
Reason:	CERM CONFIGURATION
Actions:	-host file configuration in c:\Windows\System32\drivers\etc\hosts 192.168.210.230 CERM-DATA
Solution:	
Remarks:	
Ticket status:	solved

Comment(s)

(If fields are not visible please open PDF file with Google chrome or Microsoft edge navigator or update your navigator)

Customer signature:

Name: De la Gironde

Date : 06/10/25



BST eltromat FRANCE signature:

Name:

Date :