

On Customer Site

## Visit Report

**Reference :**

|                                     |                      |                           |                      |
|-------------------------------------|----------------------|---------------------------|----------------------|
| Commande BSTe France : SERV200527DT |                      | Commande BSTe Int. : E637 |                      |
| Customer :                          | Constantia (Louvain) | System :                  | TubeScan DS 550 4000 |
| Customer Contact :                  | M. Vincent Wérion    | SN :                      | 42.1582              |
| Customer Order number :             | 20204100 / 400030030 | Machine Nickname :        | BHS2                 |

**Visit Purpose :**

|                        |                                         |                |                                     |                 |                                     |
|------------------------|-----------------------------------------|----------------|-------------------------------------|-----------------|-------------------------------------|
| Mechanical Preparation | <input checked="" type="checkbox"/>     | Installation   | <input checked="" type="checkbox"/> | Start-up        | <input checked="" type="checkbox"/> |
| Maintenance            | <input type="checkbox"/>                | Under Contract | <input type="checkbox"/>            | Out of Contract | <input type="checkbox"/>            |
| Troubleshoot           | <input type="checkbox"/>                | Under Warranty | <input type="checkbox"/>            | Out of Warranty | <input type="checkbox"/>            |
| Instruction            | <input checked="" type="checkbox"/> Yes |                |                                     |                 |                                     |
|                        | <input type="checkbox"/> No             |                |                                     |                 |                                     |

|             | 25/11/2020 | 26/11/2020 |  |  |  |  |
|-------------|------------|------------|--|--|--|--|
| Travel To   | 0.5        | 0.5        |  |  |  |  |
| Start Time  | 8h30       | 8 h30      |  |  |  |  |
| Lunch Time  | 0.75       | 0.5        |  |  |  |  |
| End Time    | 17h15      | 13h30      |  |  |  |  |
| Travel From | 0.5        | 4          |  |  |  |  |

|         |                                                                                                                                                                                                                                                                                                        |
|---------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Details | <p>Installation du système TubeScan. Préparation mécanique des supports caméra. Fixation du codeur sur rouleau motorisé. Déplacement du codeur monitoring du client.</p> <p>Instruction des opérateurs. Backup du système. Teamviewer pour RS.</p> <p>A voir Imprimante Xerox type 3610 avec Mario</p> |
|---------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|

Purpose of the visit completed :      Yes ☒      No ☐

Need a new visit :      Yes ☐      No ☒

On Customer Site

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## Customer Details for NYQUIST Systems

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Customer name and place : [Constantia / Rue du Bosquet 5, 1348 Ottignies-Louvain-La-Neuve](#)

Contact person at customer : [M. Vincent Wérion \(Quality Control\)](#)

Customer Mail & Mobile/Landline : [vincent.werion@cflex.com](mailto:vincent.werion@cflex.com) / +32 485 87 83 82

System Type : [DS 550 4000 / M2032aC-0.1888](#)

SN : [42.1582](#)

Machine Manufacturer/Model/Nickname : [BHS / / BHS2](#)

Date : [26/11/2020](#)

Name : [Arnaud Darcel](#)

Comments :

### Signatures :



Arnaud Darcel 2020-11-26T12:56:14+01:00



Vincent Werion 2020-11-26T12:56:03+01:00

BST eltromat FSE

Customer

On Customer Site

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## Technical datas

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Computer name : [TubeScan421582](#)

Total Physical Memory : [16 GB](#)

Free Space in C Drive (System) : [419 GB](#)

OS : [Win 10 PRO](#)

Screen Resolution Touch : [1024x768](#)

Screen Resolution Full View : [1920x1080](#)

Computer Model : [D11S](#) .

Date : [2020](#)

Version : [7.2.39.65](#)

### **Remote Maintenance (Teamviewer)**

IP address : [DHCP Auto](#)

Subnet mask :

Default gateway :

Preferred DNS server :

Alternate DNS server :

**Teamviewer ID / Version :** [595 164 621 / v12](#)

*On Customer Site*

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Notes

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