

On Customer Site

Visit Report

Reference :

Commande BSTe France : 202294		Call / PM number : E996	
Customer :	Amcor (Dijon)	System :	iPQ Center
Customer Contact :	M. Florent Dioux	ASO / WA :	ASO069958 / WA0021280
Customer Order number :	4730959994	Machine Nickname :	i34

Visit Purpose :

Mechanical Preparation	☐	Installation	☐	Start-up	☐
Maintenance	☐	Under Contract	☐	Out of Contract	☒
Troubleshoot	☒	Under Warranty	☒	Out of Warranty	☐
Instruction	☐ Yes				
	☒ No				

	15 / 03 / 2022					
Travel To	1.75					
Start Time	9h45					
Lunch Time	0					
End Time	16h15					
Travel From	1.75					

Details	Installation from scratch on Base Image BKA-BSTE02 v1.4 / Software from scratch 2.17.6. PRNU calibration on Dalsa cameras (red/green streaks) Backup and Acronis Protocol HDD replaced by SSD temporally... need new one 1To during next visit.
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Purpose of the visit completed : Yes ☒ No ☐

Need a new visit : Yes ☐ No ☒

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Customer details

Customer name and place : [Amcor Flexibles / 24 rue de la Stéarinerie, 21000 Dijon](#)

Contact person at customer / Title : [M. Florent Dioux \(Responsible Process\)](#)

Customer Mail & Mobile/Landline : florent.dioux@amcor.com / +33 3 80 42 30 57

System Type : [iPQ Center](#)

ASO/WA : [ASO069958/WA0021280](#)

Machine Manufacturer/Model/Nickname : [Schiavi / IDEA 651-658 / i34](#)

Date : [15/03/2022](#)

Name : [Arnaud Darcel](#)

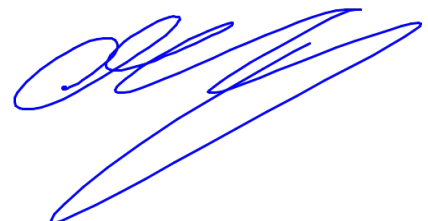
Comments :

Signatures :



Arnaud Darcel 2022-03-15T16:02:26+01:00

BST eltromat FSE



Florent Dioux 2022-03-15T16:02:07+01:00

Customer

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Technical datas

Computer name : [21280iPQ-Center1-1](#)Computer description : [iPQ-Center, WA21280](#)Total Physical Memory : [48 GB](#)Free Space in C Drive (System) : [45.3 GB](#)Free Space in D Drive (Data) : [96.5 GB](#)Free Space in E Drive (Log) : [48.6 GB](#)Free Space in F Drive (Protocol) : [1.64 TB](#)OS : [Windows 10 Enterprise 2016 LTSC](#)Screen Resolution 1 : [1920x1080](#)Screen Resolution 2 : [1920x1080](#)Camera Type : [DALSA-P4-40KHz](#) / Qty : [2](#)Computer Model / Image : [beg-BKA-BSTE02](#) / Boot HDD = [F11](#)

(*)	Global Version :	Current : 2.17.1	New : 2.17.6
	TCU.x :	Current : 1.12	New : 1.12
	WSX_3xx/WSC_4xx :	Current : 1.9.4	New : 1.9.5
	PPS.3 :	Current : 2.2	New : 2.2
	ILI-CTRL :	Current : 1.4.3	New : 1.4.3

() Remote Maintenance (Teamviewer)**IP address : [10.73.43.124](#)Subnet mask : [255.255.255.192](#)

Default gateway :

Preferred DNS server :

Alternate DNS server :

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Remote Access (Snapshot gallery, pdf upload, WF applications)

IP address :

Subnet mask :

Default gateway :

Preferred DNS server :

Alternate DNS server :

Teamviewer ID : [518 587 094 / v15](#)

	OK/NOK/NA
(***) - Dcf and pdfx folder	☐ ☒ ☐
- Windows Credentials	☐ ☒ ☐
- iPQ-xxxxxx_bak_date_time.zip file generated from sysconfig.py	☒ ☐ ☐
- MmxlpmMap file in mmx folder for Check systems (Overlapping)	☒ ☐ ☐
- Screenshot from Application settings	☒ ☐ ☐
- Screenshot from visconfig.py (Mmx + Srb + Image)	☒ ☐ ☐

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Notes
