

On Customer Site

Visit Report

Reference :

Commande BSTe France : AQ0006289 R2		Call : E878	
Customer :	Oberthur Fiduciaire	System :	TubeScan DS 550 4K
Customer Contact :	M. Verdier Thierry	SN :	42.1869/42.1870
Customer Order number :	212276 ACH-2102568C	Machine Nickname :	Orion

Visit Purpose :

Mechanical Preparation	☒	Installation	☒	Start-up	☒
Maintenance	☐	Under Contract	☐	Out of Contract	☐
Troubleshoot	☐	Under Warranty	☐	Out of Warranty	☐
Instruction	☒ Yes				
	☐ No				

	17/08/2021	18/08/2021	19/08/2021	20/08/2021		
Travel To	4h00	0.5	0.5	0.5		
Start Time	14h00	8h00	8h00	8h00		
Lunch Time	0.5	0.5	0.5	0.5		
End Time	18h00	18h00	18h00	18h00		
Travel From	0.5	0.5	0.5	4h00		

	23/08/2021	24/08/2021	25/08/2021			
Travel To	4h00	0.5	0.5			
Start Time	11h30	8h00	8h00			
Lunch Time	0.5	0.5	0.5			
End Time	17h00	17h00	17h00			
Travel From	0.5	0.5	4h00			

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Details	Installation mécanique et mise en service du TubeScan avec instruction d'opérateurs et service qualité.
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Purpose of the visit completed : Yes ☒ No ☐
Need a new visit : Yes ☐ No ☒

Customer Details for NYQUIST Systems

Customer name and place : [Oberthur Fiduciarie 20 rue de Breil 35135 CHANTEPIE](#)Contact person at customer. [M. Verdier Thierry \(Chef d'atelier \)](#)Customer Mail & Mobile/Landline. T.verdier@fcdf.com/ +33 2 99 51 44 44System Type : [TubeScan DS 550 4K](#)SN : [42.1869 et 42.1870](#)Machine Manufacturer/Model/Nickname : [Bobst Orion](#)Date : [25/08/2021](#)Name : [Richard Relin](#)**Signatures :**

BST eltromat FSE

Customer



Richard Relin 2021-08-25T15:54:01+02:00



Verdier Thierry 2021-08-25T15:53:46+02:00

On Customer Site

Technical datas

Computer name : [Tubescan421869](#)

Total Physical Memory : [16 GB](#)

Free Space in C Drive (System) : [164 GB](#)

OS : [Win 10](#)

Screen Resolution Touch : [1024x768](#)

Screen Resolution Full View : [2560x1440](#)

Computer Model : [Optiplex 7080](#)

Date : [2021](#)

Version : [7.2.57.86](#)

Remote Maintenance (Teamviewer)

IP address : [192.168.20.115](#)

Subnet mask : [255.255.255.0](#)

Default gateway : [192.168.20.254](#)

Preferred DNS server : [10.72.44.31](#)

Alternate DNS server :

Teamviewer ID / Version : [293 805 051 / v12](#)

On Customer Site

Technical datas

Computer name : [Tubescan421870](#)

Total Physical Memory : [16 GB](#)

Free Space in C Drive (System) : [164 GB](#)

OS : [Win 10](#)

Screen Resolution Touch : [1024x768](#)

Screen Resolution Full View : [2560x1440](#)

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Notes
