

BST Eltromat France SARL Impasse de la Noisette - CE402 F-91374 Verrières le Buisson Tél.: +33 1 69 20 07 41 Email: bstfrance@bst.group Web: https://www.bst.elexis.group/	UGEPA 231044 M. Frederic Sifflet Route de Thennes 80110 Moreuil France +33 3 22 35 32 53 / +33 6 65 75 85 53 frederic.sifflet@ugepa.com
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Ticket number:	E1479
Customer order:	CDE CLIENT BPA du 151122
Machine customer name:	IG4
Tiket type:	INSTALLATION
Assign to:	NguJ -> jean-baptiste.nguyen@bst.group
Ticket date:	2023/01/20
Material:	REGISTER_R20_V2
SN:WA:	ASO087492_WA0022038
Installation date of material:	2023/11/02
Teamviewer:	623 111 846
PC model:	C6920-0060_regi_star20_V2.0.0-F7
Original Application Version	4.4.1 built on 2022-05-16

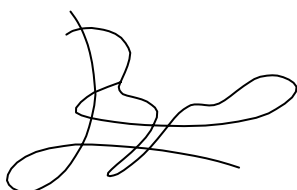
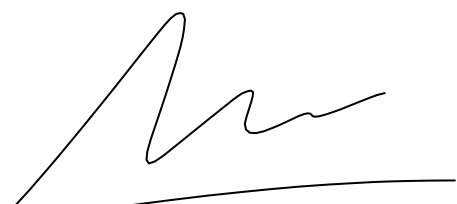
Start date of visite	2023/11/02-09:11
End date of visite	
Reason:	Commissioning & Training ELR's motors shaking
Actions:	ELR MOTOR FOR LENGTH ARE SHAKING ON PU 5-4-3-2 -> condensators missing (4μF between L and R) * after installing condensators length motors (ELR-40ms) are running well * set compensators motors (1mm/s) * set lateral motors(0.2mm/s) * fibers calibration (4x)
Remarks:	C:\Program Files (x86)\BST eltromat\regi_star20\data\userdata.xml remove limitation access for SERVICE
Service instructions (only in case of Service instructions/ Intervention/ Installation ticket)	*Etienne *Sebastien CARON *Mohammed BOUZARA *Stéphane COURTOIS *Philippe DOZINEL *Fabrice
Status:	solved --> Intervention terminée / Intervention finished
Billing:	to_charge

Customer_comment(s)

(if fields are not visible please open PDF with chrome or edge nagivator and update your navigator)

Customer signature:

BST eltromat FRANCE signature:

ATTACHED CALL'S FILE(S)

CDE CLIENT BPA du 151122	Offre SERV220622DT	chart 70g+vynile 50m-min-chart.png
		