

BST Eltromat France SARL Impasse de la Noisette - CE402 F-91374 Verrières le Buisson Tél.: +33 1 69 20 07 41 Email: bstfrance@bst.group Web: https://www.bst.elexis.group/	Adhepack XXX M. Fakher Fakhfakh Route de Gabès Km 2.5 – Z.I Sidi Salem 3052 Sfax Tunisie +216 28 560 612 fakher.fakhfakh@adhepack.com
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Ticket number:	E2501
Customer order:	CDE CLIENT BPA du 050425
Machine customer name:	Prati TE255
Origin BST France order:	252142
AR:	
Tiket type:	INSTALLATION
Assign to:	RelR -> richard.relin@bst.group
Ticket date:	2025/04/08
Material:	VIDEO_Tubescan_DS
Type:	TubeScan DS 430 4000 / M2032aC 0.1111
SN:WA:	ASO114490_50.3324
Installation date of material:	2025/09/11
Teamviewer:	669 076 286 / v15
PC model:	OptiPlex SFF 7020 / Tag HKGKJ84
Original Application Version	8.0.42.34898
Upgraded VERSION application during intervention	8.0.42.38312 Hotfix 10 from Ticket E2501
Upgraded VERSION application during last intervention	E8.0.42.38312 Hotfix 10 from Ticket E2501

4 day(s) of intervention calculation

2025 / 2025	Mon.08/09	Tue.09/09	Wed.10/09	Thu.11/09
Drive time	6	0.5	0.5	0.5
AM Start	03:30	08:30	08:30	10:00
AM End	13:00	12:30	12:30	13:00
PM Start	14:00	13:30	13:30	14:30
PM End	18:00	17:00	07:00	23:59
Drive time	0.5	0.5	0.5	9

Start date of intervention	2025/09/08-03:30
End date of intervention	2025/09/11-23:59
Reason:	Installation, commissioning & Training
Actions:	Parametrage machine Prati.Test PDF Comparaison installé.
Solution:	
Remarks:	
Ticket status:	open

(If fields are not visible please open PDF file with Google chrome or Microsoft edge nagivator or update your navigator)

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Name: Achraf Jaoua

Name: Richard Relin

11/09/2025 16:13

11/09/2025 16:13

ATTACHED CALL'S FILE(S)

AQ2504821_01		CDE CLIENT BPA du 050425		