

On Customer Site

## Visit Report

**Reference :**

|                                     |                           |                           |                 |
|-------------------------------------|---------------------------|---------------------------|-----------------|
| Commande BSTe France : SERV210805DT |                           | Commande BSTe Int. : E979 |                 |
| Customer :                          | Etiquettes Pierre Foucher | System :                  | TubeScan DS 430 |
| Customer Contact :                  | M. Nicolas Lavalette      | SN :                      | 34.371          |
| Customer Order number :             | SERV210805DT - Signé      | Machine Nickname :        | Sirius          |

**Visit Purpose :**

|                        |                                         |                |                          |                 |                          |
|------------------------|-----------------------------------------|----------------|--------------------------|-----------------|--------------------------|
| Mechanical Preparation | <input type="checkbox"/>                | Installation   | <input type="checkbox"/> | Start-up        | <input type="checkbox"/> |
| Maintenance            | <input type="checkbox"/>                | Under Contract | <input type="checkbox"/> | Out of Contract | <input type="checkbox"/> |
| Troubleshoot           | <input type="checkbox"/>                | Under Warranty | <input type="checkbox"/> | Out of Warranty | <input type="checkbox"/> |
| Instruction            | <input checked="" type="checkbox"/> Yes |                |                          |                 |                          |
|                        | <input type="checkbox"/> No             |                |                          |                 |                          |

|             | 19/10/2021 | 20/10/2021 |  |  |  |  |
|-------------|------------|------------|--|--|--|--|
| Travel To   | 2          | 0.5        |  |  |  |  |
| Start Time  | 14h00      | 8h00       |  |  |  |  |
| Lunch Time  | 0          | 0          |  |  |  |  |
| End Time    | 18h00      | 12h00      |  |  |  |  |
| Travel From | 0.5        | 2          |  |  |  |  |

|         |                                                                                                                                                |
|---------|------------------------------------------------------------------------------------------------------------------------------------------------|
| Details | Instruction des opérateurs sur presse Lombardi et débobineuse Sirius. Mise à jour TubeScan 34.371 + License « Fine Inspection » pour 60 jours. |
|---------|------------------------------------------------------------------------------------------------------------------------------------------------|

Purpose of the visit completed :      Yes ☒      No ☐

Need a new visit :      Yes ☐      No ☒

*On Customer Site*

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## Customer Details for NYQUIST Systems

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Customer name and place : [EPF / 10 Rue Joliot-Curie, 18230 Saint-Doulchard](#)

Contact person at customer : [M. Nicolas Lavalette \(Directeur\)](#)

Customer Mail & Mobile/Landline : [nicolas.lavalette@etiquettes-foucher.com](mailto:nicolas.lavalette@etiquettes-foucher.com) / +33 6 82 38 97 05 - +33 2 48 70 09 09

System Type : [DS 430](#)

SN : [34.371](#)

Machine Manufacturer/Model/Nickname : [SMAG / Sirius / Sirius](#)

Date : [20/10/2021](#)

Name : [Arnaud Darcel](#)

Comments :

### Signatures :



Arnaud Darcel 2021-10-20T12:17:13+02:00

BST eltromat FSE



Nicolas Lavalette 2021-10-20T12:16:58+02:00

Customer

*On Customer Site*

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## Technical Datas

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Computer name : [TubeScan-PC](#)

Total Physical Memory : [8 GB](#)

Free Space in C Drive (System) : [396 GB](#)

OS : [Windows 7 Professional – SP1](#)

Screen Resolution Touch : [1024x768](#)

Screen Resolution Full View : [1680x1050](#)

Computer Model : [Optiplex 3020](#)

Date : [2016](#)

Version : [6.3.20.71](#)

### **Remote Maintenance (Teamviewer)**

IP address :

Subnet mask :

Default gateway :

Preferred DNS server :

Alternate DNS server :

**Teamviewer ID / Version** : [506 722 241 / v12](#)

*On Customer Site*

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## Notes

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- Sirius
  - M. Luc Bordier
  - Mme Pascal
- Lombardi
  - M. Richard Sypraseuth
  - M. Fabien Muse