

On Customer Site

Visit Report

Reference :

Commande BSTe France : SERV220228DT		Commande BSTe : E1395	
Customer :	Constantia Jeanne d'Arc	System :	iPQ Center
Customer Contact :	M. Szczypa Stephane	SN / WA :	ASO086209 / WA0021969
Customer Order number :	4500475756	Machine Nickname :	W&H 137

Visit Purpose :

Mechanical Preparation	☐	Installation	☒	Start-up	☒
Maintenance	☐	Under Contract	☐	Out of Contract	☐
Troubleshoot	☐	Under Warranty	☐	Out of Warranty	☐
Instruction	☒ Yes				
	☐ No				

	14/11/2022	15/11/2022	16/11/2022	17/11/2022	18 / 11/ 2022	
Travel To	4.0	0.5	0.5	0.5	0.5	
Start Time	13h30	8h30	8h30	8h30	8h30	
Lunch Time	0	0.5	0.5	0.5	0	
End Time	17h30	19h00	19h30	20h00	13h30	
Travel From	0.5	0.5	0.5	0.5	4.0	

Details	Installation système IPQ Center.
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Purpose of the visit completed : Yes ☒ No ☐

Need a new visit : Yes ☐ No ☒

On Customer Site

Customer name and place : [RKW Saint Frères Emballage B.P. 4, Rue Marius Sire, 80420 Ville-le-Marclet France](#)

Contact person at customer : [M. Szczypa Stephane](#)

Customer Mail & Mobile/Landline : stephane.szczypa@rkw-group.com

System Type : [iPQ Center](#)

WA/ASO : [ASO086209 / WA0021969](#)

Machine Manufacturer/Model/Nickname : [W&H 137](#)

Date : [18/11/2022](#)

Name : [Richard Relin](#)

Comments :

Signatures :



Richard Relin 2022-11-18T14:06:59+01:00



Stephane Szczypa 2022-11-18T14:06:47+01:00

BST eltromat FSE

Customer

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Technical datas

Computer name : [21969IPQ-Center1-1](#)

Computer description : [iPQ-Center, WA21969](#)

Total Physical Memory : [64 GB](#)

Free Space in C Drive (System) : [37.2 GB](#)

Free Space in D Drive (Data) : [95.7 GB](#)

Free Space in E Drive (Log) : [50.3 GB](#)

Free Space in F Drive (Protocol) : [7.26 TB](#)

Screen Resolution 1 : [1920x1080](#)

Screen Resolution 2 : [1920x1080](#)

Camera Type : [DALSA P4 40Hz – Qty : 2](#)

Computer Model / Image : [beg-BKA-BSTE03](#)

Date : [2022](#)

Boot = [F12](#)

Global Version : Current : [2.17.7](#)

New :

TCU.x : Current : [1.12](#)

New :

WSX_3xx/WSC_4xx : Current : [1.9.5](#)

New :

PPS.3 : Current : [2.2](#)

New :

ILI-CTRL : Current : [1.4.3](#)

New :

Remote Maintenance (Teamviewer)

IP address :

Subnet mask :

Default gateway :

Preferred DNS server :

Alternate DNS server :

On Customer Site

Remote Access (Snapshot gallery, pdf upload, WF applications)

IP address :

Subnet mask :

Default gateway :

Preferred DNS server :

Alternate DNS server :

Teamviewer : / [v12](#)

	OK/NOK/NA
- Windows Credentials	☒ ☐ ☐
- iPQ-xxxxxx_bak_date_time.zip file generated from sysconfig.py	☒ ☐ ☐
- MmxlpmMap file in mmx folder for Check systems (Overlapping)	☒ ☐ ☐
- Screenshot from Application settings	☒ ☐ ☐
- Screenshot from visconfig.py (Mmx + Srb + Image)	☒ ☐ ☐

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Notes
