

BST Eltromat France SARL Impasse de la Noisette - CE402 F-91374 Verrières le Buisson Tél.: +33 1 69 20 07 41 Email: bstfrance@bst.group Web: https://www.bst.elexis.group/	Wefold Tours by Guilin SAS 16 Rue des Yvaudieres 37700 SAINT-PIERRE-DES-CORPS FRANCE +33 2 47 32 37 37
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Ticket number:	E2631
Customer order:	BST GmbH
Machine customer name:	WH
AR:	
Tiket type:	INTERVENTION
Assign to:	CouV -> vivien.Coutellier@bst.group
Ticket date:	2025/07/15
Material:	WEB_GUIDING
Type:	SPECIALGuide (swivel roll guide)
SN:WA:	ASO110739
Installation date of material:	
Teamviewer:	
PC model:	
Original Application Version	

1 day(s) of intervention calculation

2025 / 2025	Fri.18/07
Drive time	2.5
AM Start	08:30
AM End	
PM Start	
PM End	12:00
Drive time	2.5

Start date of intervention	2025/07/18-08:30
End date of intervention	2025/07/18-12:00
Reason:	gap in web guide
Actions:	all screws of web guide are not tight at all. all fixing screws was tight again (1 revolution minimum for each one) and there is no gap anymore
Solution:	
Remarks:	
Ticket status:	open

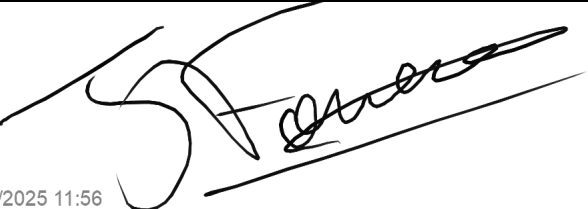
Comment(s)

(If fields are not visible please open PDF file with Google chrome or Microsoft edge navigator or update your navigator)

Customer signature:

Name:

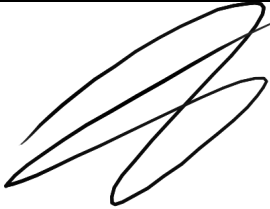
Date :


18/07/2025 11:56

BST eltromat FRANCE signature:

Name:

Date :


18/07/2025 11:56

ATTACHED CALL'S FILE(S)

2025_07_18_ASO110739_ASR010104_CouV.xlsm	video of problem	SF-2-642-K.pdf	SF-2-642-M.pdf	wg
				
video	All photos of tight screws			
				