

On Customer Site

Visit Report

Reference :

Commande BSTe France :		Call : E1119	
Customer :	Bourbon Plastiques	System :	Proview
Customer Contact :	M. Alexandre Mété	SN :	ASO087092
Customer Order number :	222102	Machine Nickname :	Uteco onyx

Visit Purpose :

Mechanical Preparation	☐	Installation	☒	Start-up	☒
Maintenance	☐	Under Contract	☐	Out of Contract	☐
Troubleshoot	☐	Under Warranty	☐	Out of Warranty	☐
Instruction	☒ Yes				
	☐ No				

	09/08/2022	10/08/2022	11/08/2022	12/08/2022	
Travel To	11	0.5	0.5	0.5	
Start Time	07h30	8h30	8h30	8h30	
Lunch Time	1	1	1	0.5	
End Time	17h00	17h30	16h00	11h00	
Travel From	0.5	0.5	0.5	11	

Details	Installation de Proview , mise en service et instruction.
---------	---

Purpose of the visit completed : Yes ☒ No ☐

Need a new visit : Yes ☐ No ☒

On Customer Site

Customer Details for NYQUIST Systems

Customer name and place : [Bourbon Plastiques 11 Rue Des Chocas Rivière Du Mât Les Hauts, Bras-Panon 97412, La Réunion](#)

Contact person at customer. [M. Alexandre Mété](#)

Customer Mail & Mobile/Landline. a.mete@bpemballage.om / +262 692 85 1667

System Type : [ProviewL](#)

SN : [ASO087092](#)

Machine Manufacturer/Model/Nickname : [Uteco Onyx](#)

Date : [12/08/2022](#)

Name : [Richard Relin](#)

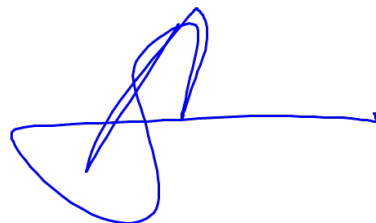
Signatures :

BST eltromat FSE



Richard Relin 2022-08-12T09:20:11+02:00

Customer



Alexandre Mété 2022-08-12T09:19:59+02:00

On Customer Site

Technical datas

Computer name : [DESKTOPQ4QQN43](#)

Total Physical Memory : [8 GB](#)

Free Space in C Drive (System) : [11.1 GB](#)

Free Space in D Drive (Data) : [37.9 GB](#)

Free Space in E Drive (Log) : [33.1 GB](#)

Screen Resolution 1 : [1920x1080](#)

Camera Type : [PROView-CTRL.1](#)

Date : [2022](#)

Boot = [F11](#)

Global Version : Current : [1.1.1](#) New :

Remote Maintenance (Teamviewer)

IP address :

Subnet mask :

Default gateway :

Preferred DNS server :

Alternate DNS server :

On Customer Site

Remote Access (Snapshot gallery, pdf upload, WF applications)

IP address :

Subnet mask :

Default gateway :

Preferred DNS server :

Alternate DNS server :

Teamviewer : [972 159 658 / v12](#)

- Windows Credentials
- Screenshot from Application settings
- Screenshot from visconfig.py (Mmx + Srb + Image)

OK/NOK/NA

☒☐☐☒☐☐☒☐☐

On Customer Site

Notes

-Module Codeur a surveiller(commande a faire auprès de l'Allemagne)