

On Customer Site

Visit Report

Reference :

Commande BSTe France : Offre N SER220420, BSTDEChaJ		Call : E1173	
Customer :	Devevey Imprimerie	System :	DS 330 CP
Customer Contact :	M. David Fransioli	SN :	34.570
Customer Order number :	CDE CLIENT BPA du 21042022	Machine Nickname :	C4R

Visit Purpose :

Mechanical Preparation	☐	Installation	☐	Start-up	☐
Maintenance	☒	Under Contract	☐	Out of Contract	☒
Troubleshoot	☒	Under Warranty	☐	Out of Warranty	☐
Instruction	☐ Yes				
	☒ No				

	11/05/2022					
Travel To	0					
Start Time	16h00					
Lunch Time	0					
End Time	17h00					
Travel From	1.75					

Details	Maintenance Préventive + Mise à jour du software.
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Purpose of the visit completed : Yes ☒ No ☐

Need a new visit : Yes ☐ No ☒

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Customer details for NYQUIST Systems

Customer name and place : [Devevey Imprimerie / 23 rue Champollion, 21200 Beaune - France](#)

Contact person at customer : [M. David Fransioli \(Chef d'Atelier\)](#)

Customer Mail & Mobile/Landline : dfransioli@imprimerie-devevey.com / +33 6 45 30 58 75

System Type : [DS 330 CP / 318x-0.1388](#)

SN : [34.570](#)

Machine Manufacturer/Model/Nickname : [SRAMAG / 2007-183 / C4R](#)

Date : [11/05/2022](#)

Name : [Arnaud Darcel](#)

Comments :

Signatures :



Arnaud Darcel 2022-05-16T17:11:46+02:00

BST eltromat FSE

Customer

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Prior to a Preventive Maintenance :

Check for system affecting modification reports and software releases.
 Check for optional light source.
 Check with customer about problems, or failure with the system.

1. Cleaning the optical parts :

OK/NOK/NA

- Mirror cleaned with ZEISS lens wipes. ☒ ☐ ☐
- Camera lens cleaned with ZEISS lens wipes. ☒ ☐ ☐
- Reflectors cleaned with soft cloth using iso propanol or alcohol. ☒ ☐ ☐
- Backing Bar cleaned with soft using iso propanol or alcohol. ☒ ☐ ☐
- Optionally acrylic insert of backing bar replaced. ☐ ☒ ☐

2. Check functioning of the LEDs :

OK/NOK/NA

- LEDs checked. ☒ ☐ ☐
- Brightness and uniformity of the image checked. ☒ ☐ ☐

3. Replacement of the encoder wheel :

OK/NOK/NA

- Encoder wheel replaced and tightened ☒ ☐ ☐
- Spring replaced (if necessary) and spring force checked (ca. 1kg/10N) ☒ ☐ ☐

4. Software update :

OK/NOK/NA

- Software Update (if necessary). ☒ ☐ ☐

 Old SW version : [6.0.2.52.96](#)

 New SW version : [7.2.77.115](#)

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5. Final check of the running system :

OK/NOK/NA

- | | |
|--|---|
| - Stability of live image checked (without reference image). | ☒ ☐ ☐ |
| - Stripe alignment checked (Normal and reflective mode). | ☒ ☐ ☐ |
| - Registration checked. | ☒ ☐ ☐ |
| - Maximum speed checked. | ☒ ☐ ☐ |
| - Stable location of the EagleView camera checked. | ☐ ☐ ☒ |
| - Hard drive capacity checked. | ☒ ☐ ☐ |
| - Backup created and saved locally and/or on USB stick. | ☒ ☐ ☐ |

6. Backup :

OK/NOK/NA

- | | |
|--------------------------------------|---|
| - NYCAMConfig folder | ☒ ☐ ☐ |
| - NYCAMProg folder | ☒ ☐ ☐ |
| - WindowsImageBackup and/or Image | ☐ ☒ ☐ |
| - Application / Computer Screenshots | ☒ ☐ ☐ |

Parts replaced during Preventive Maintenance :

- | | |
|-------------------|-----|
| 1 – Encoder Wheel | 3 - |
| 2 - | 4 - |

Parts suggested to replace during the next Maintenance :

- | | |
|-----|-----|
| 1 – | 3 - |
| 2 – | 4 - |

Part need to be replaced as soon as possible :

- | | |
|-----|-----|
| 1 - | 4 - |
| 2 - | 5 - |

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Technical datas

Computer name : [TubeScan34569](#)

Total Physical Memory : [8 GB](#)

Free Space in C Drive (System) : [183 GB](#)

OS : [Windows 10 Pro / v1909](#)

Screen Resolution Touch : [1024x768](#)

Screen Resolution Full View : [1680x1050](#)

Computer Model : [OptiPlex 3080](#)

Date : [2021](#)

Remote Maintenance (Teamviewer)

IP address : [DHCP Auto](#)

Subnet mask :

Default gateway :

Preferred DNS server :

Alternate DNS server :

Teamviewer ID / Version : [575 236 650 / v12](#)

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Notes
