

On Customer Site

Visit Report

Reference :

Commande BSTe France :		Commande BSTe Int. :	
Customer :	DS Smith Velin	System :	IPQ CENTER WITH CHECK PRO
Customer Contact :	M. Nicolas PIERRON	SN :	WA0022230_ASO090729
Customer Order number :	ASO090729	Machine Nickname	FISCHER

Visit Purpose :

Mechanical Preparation	☒	Installation	☒	Start-up	☒
Maintenance	☐	Under Contract	☐	Out of Contract	☐
Troubleshoot	☐	Under Warranty	☐	Out of Warranty	☐
Instruction	☒ Yes				
	☐ No				

	23/01/23	24/01/23	25/01/23	26/01/23	27/01/23	30/01/23
Travel To	5					4
Start Time	13h	8h30	8h30	8h30	8h30	10h
Lunch Time	1	1	1	1	1	1
End Time	18h30	18h30	18h30	18h30	14h	18h30
Travel From					5	

On Customer Site

	31/01/23	02/02/23	03/02/23	09/02/23	10/02/23	
Travel To		3.5		4.5		
Start Time	8h30	12h00	8h30	9h	9h30	
Lunch Time	1	1	1h	1h		
End Time	18h30	18h30	17h45	18h00	15h	
Travel From	3		5		5	

Details	The computer had to be replaced at the startup of the system. Two frame grabbers died on the first computer. The network cable and the computer for the workflow must be in place and operational for the next visit.
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Purpose of the visit completed : Yes ☒ No ☐

Need a new visit : Yes ☒ No ☐

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Customer details for NYQUIST Systems

Customer name and place : **DS Smith Velin**/ ZI de la plaine. 88510 ELOYES

Contact person at customer : M. **Nicolas PIERRON**

Customer Mail & Mobile/Landline : nicolas.pierron@dssmith.com / 03 29 32 84 78 - 06 89 04 78 89

System Type : IPQ CENTER WITH CHECK PRO

SN : WA0022230_ASO090729

Machine Manufacturer/Model/Nickname : BOBST / Fischer /

Date : 21/02/2023

Name : M. Vivien Coutellier

Comments :

Signatures :

A handwritten signature in black ink, appearing to read 'Vivien'.A large, stylized handwritten signature in black ink, likely belonging to Nicolas Pierron.

BST eltromat FSE

Customer

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Technical datas

Computer name :

Total Physical Memory :

Free Space in C Drive (System) :

OS : Windows 10 Pro

Screen Resolution Touch : 1920x1080 (Touch)

Screen Resolution Full View : 1920x1080

Computer Model :

Remote Maintenance (Teamviewer)

IP address : DHCP

Subnet mask :

Default gateway :

Preferred DNS server :

Alternate DNS server :

Teamviewer ID / Version : 1 534 465 205

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Notes
