

On Customer Site

Visit Report

Reference :

Commande BSTe France : 212206		Commande BSTe : E1387	
Customer :	Constantia Jeanne d'Arc	System :	iPQ Center
Customer Contact :	M. Bodhuin Francois	SN / WA :	ASO077271 / WA0021553
Customer Order number :	75404345	Machine Nickname :	Comexi

Visit Purpose :

Mechanical Preparation	☐	Installation	☐	Start-up	☐
Maintenance	☐	Under Contract	☐	Out of Contract	☐
Troubleshoot	☐	Under Warranty	☒	Out of Warranty	☐
Instruction	☐ Yes				
	☒ No				

	07/11/2022					
Travel To	2.5					
Start Time	10h30					
Lunch Time	0.5					
End Time	13h30					
Travel From	0					

Details	Installation from scratch to v2.17.9 to solve issues with Matrix/Line camera distance calibration.
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Purpose of the visit completed : Yes ☒ No ☐

Need a new visit : Yes ☐ No ☒

On Customer Site

Customer name and place : [Constantia Jeanne d'Arc, BP51 – 52300 Vecqueville - France](#)

Contact person at customer : [M. François Bodhuin \(Responsable Maintenance, Travaux Neufs, Sécurité et Environnement\)](#)

Customer Mail & Mobile/Landline : francois.bodhuin@cflex.com / +33 6 74 57 25 31 / +33 3 25 94 77 75

System Type : [iPQ Center](#)

WA/ASO : [WA0021553 / ASO077271](#)

Machine Manufacturer/Model/Nickname : [Comexi / FW2110 CNC GL / Comexi](#)

Date : [08/11/2022](#)

Name : [Arnaud Darcel](#)

Comments :

Signatures :



Arnaud Darcel 2022-11-08T14:47:18+01:00



François Bodhuin 2022-11-08T11:06:00+01:00

BST eltromat FSE

Customer

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Technical datas

Computer name : [215553IPQ-Center1-1](#)

Computer description : [iPQ-Center, WA21553](#)

Total Physical Memory : [64 GB](#)

Free Space in C Drive (System) : [37.2 GB](#)

Free Space in D Drive (Data) : [96.4 GB](#)

Free Space in E Drive (Log) : [50.2 GB](#)

Free Space in F Drive (Protocol) : [6.98 TB](#)

Screen Resolution 1 : [1920x1080](#)

Screen Resolution 2 : [1920x1080](#)

Camera Type : [DALSA P4 40Hz – Qty : 2](#)

Computer Model / Image : [beg-BKA-BSTE03](#)

Date : [2021](#)

Boot = [F12](#)

Global Version : Current : [2.17.2](#)

New : [2.17.9](#)

TCU.x : Current : [1.12](#)

New : [1.12](#)

WSX_3xx/WSC_4xx : Current : [1.9.4](#)

New : [1.9.6](#)

PPS.3 : Current : [2.2](#)

New : [2.2](#)

ILI-CTRL : Current : [1.4.3](#)

New : [1.4.3](#)

Remote Maintenance (Teamviewer) - Via Franck PC (TV ID 1 243 125 970)

IP address : [10.140.164.140](#)

Subnet mask : [255.255.255.0](#)

Default gateway : [10.140.164.254](#)

Preferred DNS server :

Alternate DNS server :

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Remote Access (Snapshot gallery, pdf upload, WF applications)

IP address :

Subnet mask :

Default gateway :

Preferred DNS server :

Alternate DNS server :

Teamviewer : [261 684 799 / v12](https://www.teamviewer.com/fr)

- Windows Credentials
- iPQ-xxxxxx_bak_date_time.zip file generated from sysconfig.py
- MmxlpmMap file in mmx folder for Check systems (Overlapping)
- Screenshot from Application settings
- Screenshot from visconfig.py (Mmx + Srb + Image)

OK/NOK/NA

☐ ☒ ☐☒ ☐ ☐☒ ☐ ☐☒ ☐ ☐☒ ☐ ☐

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Notes
