

On Customer Site

Visit Report

Reference :

Commande BSTe France : SERV230317DT		Call : E1591	
Customer :	Amcor Montreuil-Bellay	System :	TubeScan DS 760 HR3
Customer Contact :	M. Olivier Fallourd	SN :	38.1014
Customer Order number :	ND09509	Machine Nickname :	FLEXO

Visit Purpose :

Mechanical Preparation	☐	Installation	☒	Start-up	☒
Maintenance	☒	Under Contract	☐	Out of Contract	☒
Troubleshoot	☒	Under Warranty	☐	Out of Warranty	☒
Instruction	☒ Yes				
	☐ No				

	03/04/2023	04/04/2023	05/04/2023			
Travel To	4	0.5	0.5			
Start Time	13h30	8h30	8h30			
Lunch Time	0.75	0.75	0.75			
End Time	18h00	17h00	16h00			
Travel From	0.5	0.5	1			

Details	Vérification de l'installation mécanique du TubeScan. Mise à jour du logiciel. Remplacement des batteries de l'onduleur et configuration. Instruction opérateurs. Backup
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Purpose of the visit completed : Yes ☒ No ☐

Need a new visit : Yes ☐ No ☒

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Customer Details NYQUIST Systems

Customer name and place : [Amcors Flexibles / Z.I. de l'Europe -49260 - Montreuil-Bellay - France](#)

Contact person at customer : [M. Olivier Fallourd \(Responsable de Production\)](#)

Customer Mail & Mobile/Landline : olivier.fallourd@amcor.com / +33 2 41 40 24 14

System Type : [DS 760 HR3 / 318x-0.1667](#)

SN : [38.1014](#)

Machine Manufacturer/Model/Nickname : [BHS/UF-5004/FLEXO](#)

Date : [05/04/2023](#)

Name : [Arnaud Darcel](#)

Comments :

Signatures :



Arnaud Darcel 2023-04-05T15:36:09+02:00

BST eltromat FSE



Cyril Maillet 2023-04-05T15:35:44+02:00

Customer

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Technical datas

Computer name : [TubeScan-PC](#)

Total Physical Memory : [16 GB](#)

Free Space in C Drive (System) : [409 GB](#)

OS : [Win Windows 10 Professionnel](#)

Screen Resolution Touch : [1024x768](#)

Screen Resolution Full View : [1920X1080](#)

Computer Model : [Optiplex 5050](#)

Date : [2018](#)

Software : [v7.0.54.113](#)

Remote Maintenance (Teamviewer)

IP address : [Automatic IP](#)

Subnet mask :

Default gateway :

Preferred DNS server :

Alternate DNS server :

Teamviewer ID / Version : [800 651 139 / v11](#)

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Notes
