

BST Eltromat France SARL Impasse de la Noisette - CE402 F-91374 Verrières le Buisson Tél.: +33 1 69 20 07 41 Email: bstfrance@bst.group Web: https://www.bst.elexis.group/	CCL Package Label - Pharma (Chilly-Mazarin) ACU231910 M. Jean-Charles Campana 20 Avenue Arago 91380 Chilly-Mazarin France +33 7 63 04 72 66 jccampana@cclind.com
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Ticket number:	E2409
Customer order:	
Machine customer name:	Presse 441
AR:	
Tiket type:	INTERVENTION
Assign to:	NguJ -> jean-baptiste.nguyen@bst.group
Ticket date:	2025/01/30
Material:	VIDEO_Tubescan_DS
Type:	TubeScan DS 430 4K / BF3-M2-0.1111
SN:WA:	ASO042694_38.811
Installation date of material:	2018/02/01
Teamviewer:	1 695 667 268 / v12
PC model:	5050
Original Application Version	7.4.44.111
Upgraded VERSION application during intervention	7.4.66.32550 from Ticket E2409
Upgraded VERSION application during last intervention	E7.4.66.32550 from Ticket E2409

1 day(s) of intervention calculation

2025 / 2025	Fri.07/02
Drive time	
AM Start	08:00
AM End	
PM Start	
PM End	08:30
Drive time	

Start date of intervention	2025/02/07-08:00
End date of intervention	2025/02/07-08:30
Reason:	customer complained about camera alignment: upgrade to last 7.4 need to reinforce mechanical installation
Actions:	
Solution:	
Remarks:	
Ticket status:	solved

Comment(s)

(If fields are not visible please open PDF file with Google chrome or Microsoft edge navigator or update your navigator)

Customer signature:

Name:

Date :


07/02/2025 11:02

BS

T eltromat FRANCE signature:

Name:

Date :


07/02/2025 11:11

ATTACHED CALL'S FILE(S)

[before 07/02/2025](#) [after 07/02/2025](#)

