

BST Eltromat France SARL Impasse de la Noisette - CE402 F-91374 Verrières le Buisson Tél.: +33 1 69 20 07 41 Email: bstfrance@bst.group Web: https://www.bst.elexis.group/	Brodart 231289 CARTON Victor 1 rue du STAND ZI Est -BP6 10700 ARCIS SUR AUBE France +33(0)325371302
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Ticket number:	E1803
Customer order:	CDE CLIENT CABRO2301379
Machine customer name:	Flexo 1
Tiket type:	INTERVENTION
Assign to:	DarA -> amaud.darcel@bst.group
Ticket date:	2023/10/10
Material:	SINCON_STAR
SN:WA:	ASO0022672_WA0019371
Installation date of material:	2016/01/01
Teamviewer:	
PC model:	Beckoff CP6201-1030-0020
Original Application Version	1.4.0

2 day(s) of intervention calculation

2023 / 2023	Tue.28/11	Wed.29/11
Drive time	1.5	1.5
AM Start	09:00	09:00
AM End	12:30	12:30
PM Start	13:15	13:15
PM End	16:00	16:00
Drive time	1.5	1.5

Start date of visite	2023/11/28-09:00
End date of visite	2023/11/29-16:00
Reason:	Service instruction + check-up system with BST GmbH + BST eltromat France
Actions:	
Remarks:	EK1100 Ethercat Bus Coupler defective->1ELSV324009
Service instructions (only in case of Service instructions/ Intervention/ Installation ticket)	- Joëlle Lecaer - Jérémy Carritte - David Vion - Baptiste Dame
Status:	open --> Need to close the ticket
Billing:	wait_to_charge

Customer_comment(s)

(If fields are not visible please open PDF file with Google chrome or Microsoft edge navigator and update your navigator)

Customer signature:

BST eltromat FRANCE signature:



Victor Carton 2023-11-29T15:41:43+01:00



Arnaud Darcel 2023-11-29T15:42:00+01:00

ATTACHED CALL'S FILE(S)

Offre ASQ902215_sr.pdf	Offre SERV230717DT.PDF	CDE CLIENT CABRO2301379.pdf	CDE CLIENT CABRO2301391.pdf	video defect ek1100