

Installation
On Customer Site

Visit Report

Reference :

Commande BSTe France :		CALL : E1413	
Customer :	AMCOR Selestat	System :	R20V2
Customer Contact :	M. Ludovic SCHAMBERGER	SN / WA :	ASO089534_WA0022141
Customer Order number :	CDE 4530619246 - Lié à 222243	Machine Nickname :	M363

Visit Purpose :

Mechanical Preparation	☐	Installation	☐	Start-up	☒
Maintenance	☐	Under Contract	☐	Out of Contract	☐
Troubleshoot	☐	Under Warranty	☐	Out of Warranty	☐
Instruction	☒ Yes				
	☐ No				

	02/01/23	03/01/23	04/01/23	05/01/23	06/01/23	
Travel To	6h	0.2	0.2	0.2	0.2	
Start Time	14h00	8h00	8h00	8h00	8h00	
Lunch Time		1h	1h	1h	11H00	
End Time	18h00	18h30	19h30	18h30		
Travel From	0.2	0.2	0.2	0.2		

Details	Mise en Service R20V2 avec Andreas Pfeiffenberger et instruction de Service pour equipe matin, après midi, nuit et Week end. Plus de détails sur rapport Andreas
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Purpose of the visit completed : Yes ☐ No ☒

Need a new visit : Yes ☐ No ☒

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Customer name and place : [AMCOR SELESTAT](#)

Contact person at customer : [M. Ludovic SCHAMBERGER](#)

Customer Mail & Mobile/Landline : [Ludovic Schamberger <Ludovic.Schamberger@amcor.com>](mailto:Ludovic.Schamberger@amcor.com)

System Type : [REGISTAR20](#)

WA/ASO : [WA 0022141/ ASO089534](#)

Machine Manufacturer/Model/Nickname : [ROTOMECH M363](#)

Date : [05/01/2023](#)

Name : [JBN](#)

Comments :

Signatures :

BST eltromat FSE

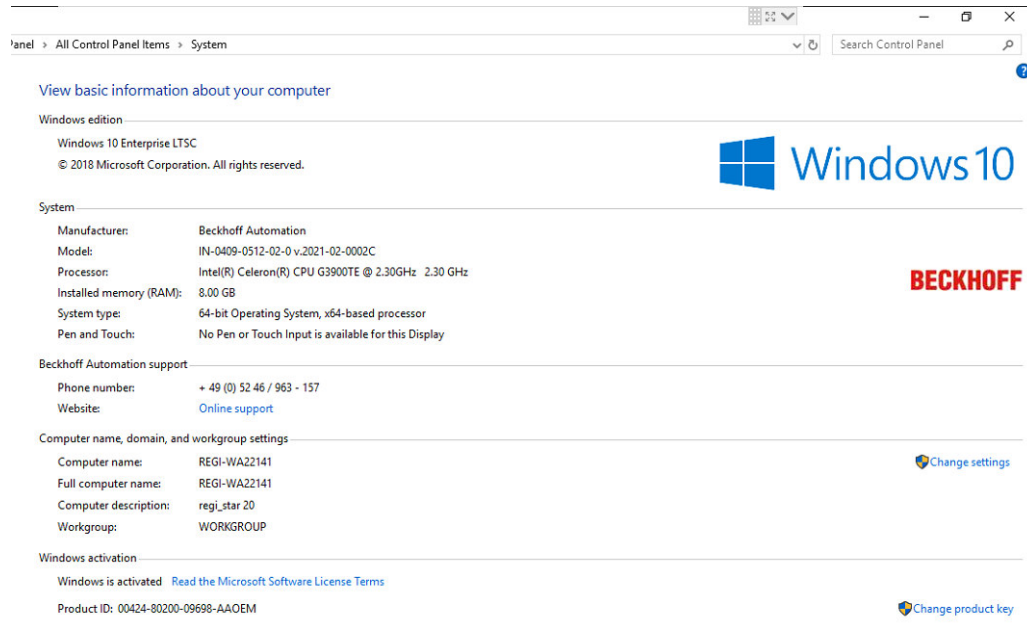
Customer

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Technical datas

Computer name:



Panel > All Control Panel Items > System

Search Control Panel

View basic information about your computer

Windows edition
Windows 10 Enterprise LTSC
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System

Manufacturer:	Beckhoff Automation
Model:	IN-0409-0512-02-0 v.2021-02-0002C
Processor:	Intel(R) Celeron(R) CPU G3900TE @ 2.30GHz 2.30 GHz
Installed memory (RAM):	8.00 GB
System type:	64-bit Operating System, x64-based processor
Pen and Touch:	No Pen or Touch Input is available for this Display

Beckhoff Automation support

Phone number:	+ 49 (0) 52 46 / 963 - 157
Website:	Online support

Computer name, domain, and workgroup settings

Computer name:	REGI-WA22141	Change settings
Full computer name:	REGI-WA22141	
Computer description:	regi_star 20	
Workgroup:	WORKGROUP	

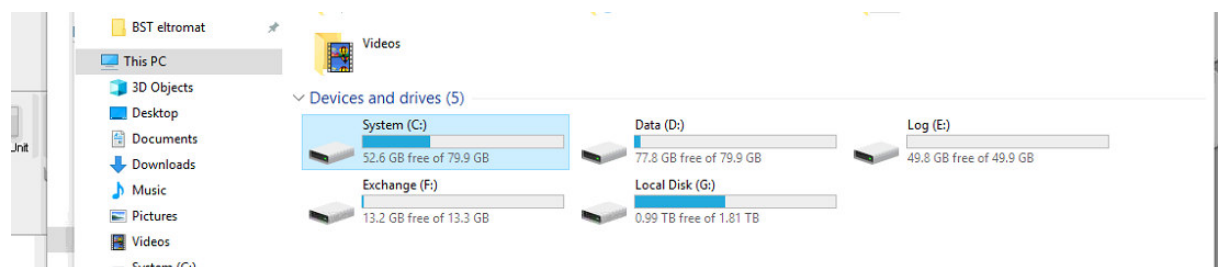
Windows activation

Windows is activated [Read the Microsoft Software License Terms](#)

Product ID: 00424-80200-09698-AAOEM [Change product key](#)

Computer description: Image: C6920-0060_regi_star20_V2.0.0

Total Physical Memory:



Remote Maintenance (Teamviewer)

IP address : [DHCP](#)

Teamviewer : [1 308738 816](#)

Installation*On Customer Site*

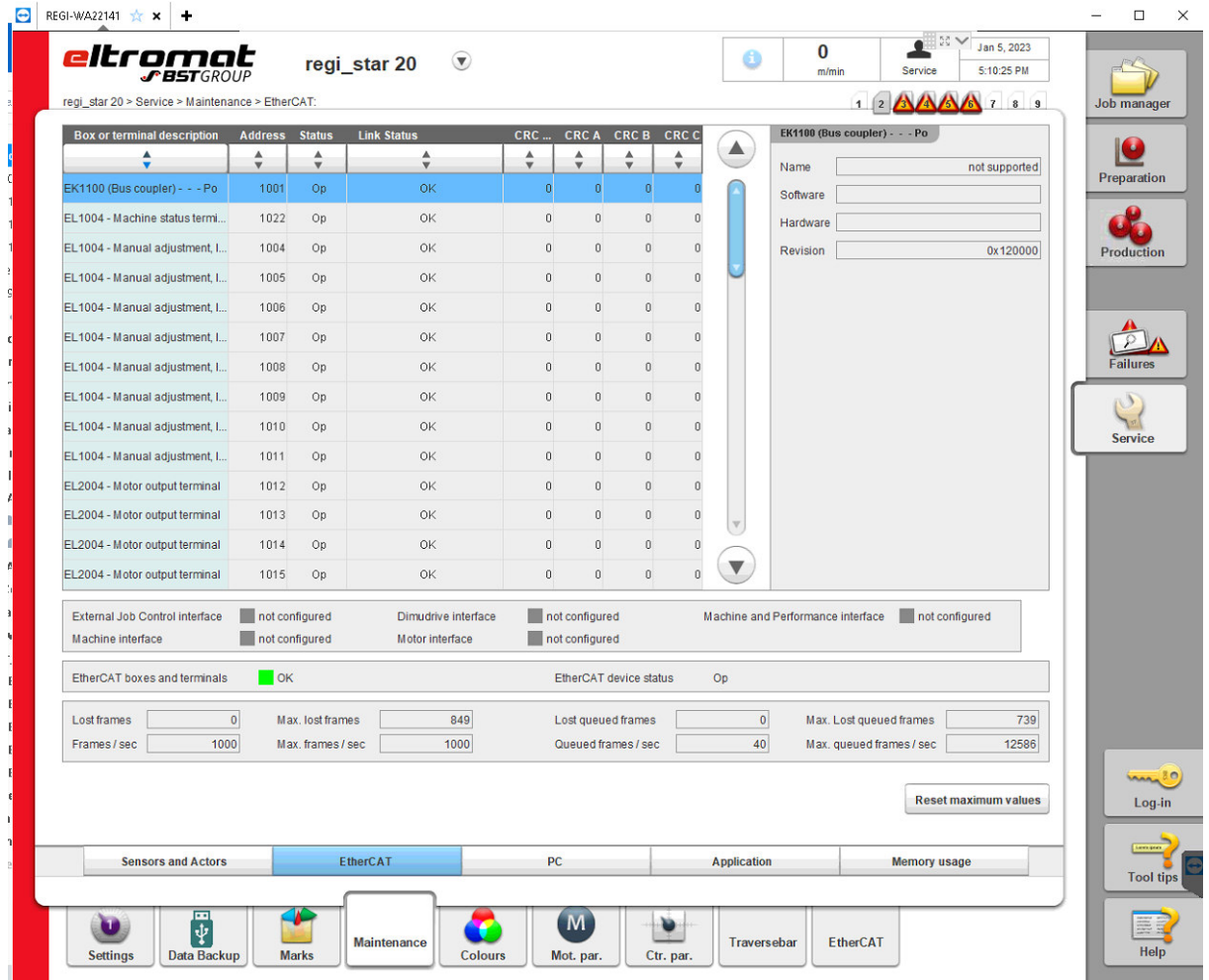
UPS	
Capacity	100%
Remaining minutes	22
Charge status	Unknown status
Battery status	OK

IPC	Actual	Maximum
Mainboard temperature	36°C	41°C
CPU temperature	33°C	39°C
Lifetime Mainboard temperatur		67°C
CPU fan	5879 /min	5916 /min
Casing fan	5901 /min	5924 /min

Product components	
Copyright 2022 BST GmbH	
HMI	
Software version:	4.7.0 built on 2022-11-21, 11:09 AM
Computer	
IP Address:	172.20.10.2

Installation

On Customer Site



regi_star 20

regi_star 20 > Service > Maintenance > EtherCAT:

Box or terminal description	Address	Status	Link Status	CRC ...	CRC A	CRC B	CRC C
EK1100 (Bus coupler) - - - Po	1001	Op	OK	0	0	0	0
EL1004 - Machine status termi...	1022	Op	OK	0	0	0	0
EL1004 - Manual adjustment, I...	1004	Op	OK	0	0	0	0
EL1004 - Manual adjustment, I...	1005	Op	OK	0	0	0	0
EL1004 - Manual adjustment, I...	1006	Op	OK	0	0	0	0
EL1004 - Manual adjustment, I...	1007	Op	OK	0	0	0	0
EL1004 - Manual adjustment, I...	1008	Op	OK	0	0	0	0
EL1004 - Manual adjustment, I...	1009	Op	OK	0	0	0	0
EL1004 - Manual adjustment, I...	1010	Op	OK	0	0	0	0
EL1004 - Manual adjustment, I...	1011	Op	OK	0	0	0	0
EL2004 - Motor output terminal	1012	Op	OK	0	0	0	0
EL2004 - Motor output terminal	1013	Op	OK	0	0	0	0
EL2004 - Motor output terminal	1014	Op	OK	0	0	0	0
EL2004 - Motor output terminal	1015	Op	OK	0	0	0	0

External Job Control interface ☐ not configured Dimdrive interface ☐ not configured Machine and Performance interface ☐ not configured

Machine interface ☐ not configured Motor interface ☐ not configured

EtherCAT boxes and terminals ■ OK EtherCAT device status Op

Lost frames Max. lost frames Lost queued frames Max. Lost queued frames

Frames / sec Max. frames / sec Queued frames / sec Max. queued frames / sec

Sensors and Actors **EtherCAT** PC Application Memory usage

Settings Data Backup Marks Maintenance Colours Mot. par. Ctr. par. Traversebar EtherCAT

Job manager Preparation Production Failures Service

Log-in Tool tips Help