

On Customer Site

Visit Report

Reference :

Commande BSTe France :		CALL E1395	
Customer :	Rkw SFE	System :	iPQ Center
Customer Contact :	M. PRUVOST	SN / WA :	ASO086209_WA0021969
Customer Order number :	CDE CLIENT 4500475756 (machine 137)	Machine Nickname :	137

Visit Purpose :

Mechanical Preparation	☐	Installation	☐	Start-up	☐
Maintenance	☐	Under Contract	☐	Out of Contract	☐
Troubleshoot	☐	Under Warranty	☐	Out of Warranty	☐
Instruction	☒ Yes				
	☐ No				

	29/11/2022					
Travel To	7H30					
Start Time	9H30					
Lunch Time	0.5					
End Time	17H00					
Travel From	19H00					

Details	Call E1395 of RKW Saint Freres Emballage S.A.S on 137 (iPQ Center). SN/ASO: ASO086209_WA0021969 CABLAGE DU SIGNAL DE FIN DE BOBINE INSTRUCTIONS Laurent HARLE / Christopher LECLERQ / Thomas ROUSSEL / David FERREIRA / Pascal CAUMARTIN / Anthony THIBAUT / Romuald MICHEL / Philippe PRUVOST
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On Customer SitePurpose of the visit completed : Yes ☐ No ☐Need a new visit : Yes ☐ No ☒

Customer name and place :

Contact person at customer : M. PREVOST

Customer Mail & Mobile/Landline : Pruvost, Philippe Philippe.Pruvost@rkw-group.com

System Type : iPQ Center

WA/ASO : ASO086209_WA0021969

Machine Manufacturer/Model/Nickname : Windmoller

Date : 29/11/2022

Name : JBN

Comments :

Signatures :

Le 30/11/2022
RKW SFE SAS
RKW Saint Frères Emballage
Usine : 1300 Marius Sire - B.P. 4
80420 VILLERS-LE-MARCIET
Tel. 03 22 39 41 00 - Fax 03 22 39 49 49

On Customer Site

BST eltromat FSE

Customer

Technical datas

Computer name : Computer description : **iPQ-Center, WA**

Total Physical Memory :

Free Space in C Drive (System) : Free Space in D Drive (Data) :

Free Space in E Drive (Log) : Free Space in F Drive (Protocol) :

Screen Resolution 1 : Screen Resolution 2 :

Camera Type :

Computer Model / Image : Date : **2022**Boot = **F12**

Global Version : Current : - New :

TCU.x : Current : - New :

WSX_3xx/WSC_4xx : Current : - New :

PPS.3 : Current : - New :

ILI-CTRL : Current : - New :

Remote Maintenance (Teamviewer)

IP address : -

Subnet mask : -

Default gateway :

Preferred DNS server :

Alternate DNS server :

On Customer Site

Remote Access (Snapshot gallery, pdf upload, WF applications)

IP address :

Subnet mask :

Default gateway :

Preferred DNS server :

Alternate DNS server :

Teamviewer :

	OK/NOK/NA
☐ Windows Credentials	☐ ☐ ☐
☐ iPQ-xxxxxx_bak_date_time.zip file generated from sysconfig.py	☐ ☐ ☐
☐ MmxlpMap file in mmx folder for Check systems (Overlapping)	☐ ☐ ☐
☐ Screenshot from Application settings	☐ ☐ ☐
☐ Screenshot from visconfig.py (Mmx + Srb + Image)	☐ ☐ ☐