

On Customer Site

Visit Report

Reference :

Commande BSTe France : SERV220822DT		Commande BSTe Int. : E1283	
Customer :	Etiqu'Adhésif	System :	TubeScan DS 430 CP
Customer Contact :	M. Quentin Jouet	SN :	40.1386
Customer Order number :	BPASERV220822DT-1	Machine Nickname :	Sirius

Visit Purpose :

Mechanical Preparation	☐	Installation	☐	Start-up	☐
Maintenance	☐	Under Contract	☐	Out of Contract	☐
Troubleshoot	☒	Under Warranty	☐	Out of Warranty	☒
Instruction	☐ Yes				
	☒ No				

	23/08/2022					
Travel To	3.5					
Start Time	11 :00					
Lunch Time	0.5					
End Time	15 :30					
Travel From	3.5					

Details	Installation from Acronis 12/21. Spare HDD for Sirius and Prati rewinder done.
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Purpose of the visit completed : Yes ☒ No ☐

Need a new visit : Yes ☐ No ☒

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Customer Details for NYQUIST Systems

Customer name and place : [Etiqu'Adhésif / 1030 rue La Croix Germain – ZI la Saulaie – 49700 – Doué-la-Fontaine](#)

Contact person at customer. [M. Quentin Jouet \(Responsable Maintenance\)](#)

Customer Mail & Mobile/Landline. qjouet@allianceetiquettes.com / +33 6 25 68 09 57

System Type : [TubeScan DS 430 CP / 318x-0.1944](#)

SN : [40.1386](#)

Machine Manufacturer/Model/Nickname : [SMAG/Sirius/Sirius](#)

Date : [23/08/2022](#)

Name : [Arnaud Darcel](#)

Comments :

Signatures :



Arnaud Darcel 2022-08-23T15:25:28+02:00



Quentin Jouet 2022-08-23T15:25:10+02:00

BST eltromat FSE

Customer

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Technical datas

Computer name : [TubeScan-PC](#)

Total Physical Memory : [8 GB](#)

Free Space in C Drive (System) : [383 GB](#)

OS : [Windows 7 Professional PS1](#)

Screen Resolution Touch : [1024x768](#)

Screen Resolution Full View : [1920x1080](#)

Computer Model : [Optiplex 3020](#)

Date : [2020](#)

Remote Maintenance (Teamviewer)

IP address : [192.168.1.125](#)

Subnet mask : [255.255.255.0](#)

Default gateway : [192.168.1.254](#)

Preferred DNS server : [8.8.8.8](#)

Alternate DNS server : [1.1.1.1](#)

Teamviewer ID / Version : [101 609 113 / v15](#)

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Notes
