

|                                                                                                                                                                                                                                                                                       |                                                                                                                                                      |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>BST Eltromat France SARL</b><br>Impasse de la Noisette - CE402<br>F-91374 Verrières le Buisson<br>Tél.: +33 1 69 20 07 41<br>Email: <a href="mailto:bstfrance@bst.group">bstfrance@bst.group</a><br>Web: <a href="https://www.bst.elexis.group/">https://www.bst.elexis.group/</a> | <b>DCM Usimeca</b><br>ACU231017<br>M. Thomas Vayer<br>45 avenue Guillaeraies<br>92000 Nanterre<br>France<br>+33 7 72 39 56 27<br>thomas.vayer@dcm.fr |
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|                                |                                        |
|--------------------------------|----------------------------------------|
| Ticket number:                 | E2502                                  |
| Customer order:                | BPA du 08042025                        |
| Machine customer name:         | DCM Dubai                              |
| AR:                            |                                        |
| Tiket type:                    | REMOTE                                 |
| Assign to:                     | NguJ -> jean-baptiste.nguyen@bst.group |
| Ticket date:                   | 2025/04/08                             |
| Material:                      | REGISTER_R20_V2                        |
| Type:                          |                                        |
| SN:WA:                         | ASO113794_WA0023262                    |
| Installation date of material: | 2025/04/08                             |
| Teamviewer:                    | 520 866 282                            |
| PC model:                      |                                        |
| Original Application Version   | 4.9.1 built on 2024-06-21              |

1 day(s) of intervention calculation

|             |           |
|-------------|-----------|
| 2025 / 2025 | Tue.08/04 |
| AM Start    | 10:53     |
| AM End      |           |
| PM Start    |           |
| PM End      | 12:00     |

|                            |                                                                                                            |
|----------------------------|------------------------------------------------------------------------------------------------------------|
| Start date of intervention | 2025/04/08-10:53                                                                                           |
| End date of intervention   | 2025/04/08-12:00                                                                                           |
| Reason:                    | add profinet in architecture                                                                               |
| Actions:                   | Add profinet module EL6631-0010 (PN:1ELSV324025 EL6631-0010)<br>Reconfigure address and make new topology. |
| Solution:                  | Solved                                                                                                     |
| Remarks:                   |                                                                                                            |
| Ticket status:             | solved                                                                                                     |

Comment(s)

(If fields are not visible please open PDF file with Google chrome or Microsoft edge nagivator or update your navigator)

Customer signature:

Name:

Date :

BST eltromat FRANCE signature:

Name:

Date :


  
08/04/2025 12:01

**ATTACHED CALL'S FILE(S)**

