

On Customer Site

Visit Report

Reference :

Commande BSTe France : 212206		Commande BSTe : E967	
Customer :	Constantia Jeanne d'Arc	System :	iPQ Center
Customer Contact :	M. Bodhuin Francois	SN / WA :	ASO077269 / WA0021552
Customer Order number :	75404345	Machine Nickname :	Grafomac /R57/1200

Visit Purpose :

Mechanical Preparation	☐	Installation	☒	Start-up	☒
Maintenance	☐	Under Contract	☐	Out of Contract	☐
Troubleshoot	☐	Under Warranty	☐	Out of Warranty	☐
Instruction	☒ Yes				
	☐ No				

	11/10/2021	12/10/2021	13/10/2021	14/10/2021		
Travel To	2h30	0.5	0.5	0.5		
Start Time	11h00	9h00	8h00	8h00		
Lunch Time	0.5	0.5	0.5	0.5		
End Time	19h00	18h00	15h30	13h00		
Travel From	0.5	0.5	0.5	2h30		

Details	Passage et câblage de IPQ Check avec raccordement de WSC . Mise en route avec instruction de L'équipe du matin. Tour lumineuse et câble réseau a installer par le client.
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Purpose of the visit completed : Yes ☒ No ☐

Need a new visit : Yes ☐ No ☒

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Customer name and place : [Constantia Jeanne d'Arc BP51 Vecqueville 52300 France](#)

Contact person at customer : [M. François Bodhuin \(Responsable Maintenance, Travaux Neufs, Sécurité et Environnement\)](#)

Customer Mail & Mobile/Landline : bodhuin.francois@cflex.com / +33 674 572 531 / +33 3 25 94 77 75

System Type : [iPQ Center](#)

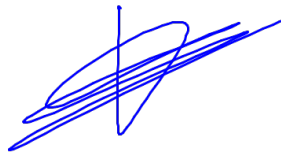
WA/ASO : [WA0021552 / ASO077269](#)

Machine Manufacturer/Model/Nickname : [Grafomac / HIGH TECH – R57/1200 / Grafomac](#)

Date : [14/10/2021](#)

Name : [Richard Relin](#)

Comments :

Signatures :

Richard Relin 2021-10-14T13:09:31+02:00



Bodhuin Francois 2021-10-14T13:09:18+02:00

BST eltromat FSE

Customer

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Technical datas

Computer name : 215552IPQ-Center1-1

Computer description : iPQ-Center, WA21552

Total Physical Memory : 64 GB

Free Space in C Drive (System) : 41.4 GB

Free Space in D Drive (Data) : 96.1 GB

Free Space in E Drive (Log) : 50.7 GB

Free Space in F Drive (Protocol) : 7.27 TB

Screen Resolution 1 : 1920x1080

Screen Resolution 2 : 1920x1080

Camera Type : DALSA P4 40Hz – Qty : 2

Computer Model / Image : beg-BKA-BSTE03

Date : 2021

Boot = F12

Global Version : Current : 2.17.2

New :

TCU.x : Current : 1.12

New :

WSX_3xx/WSC_4xx : Current : 1.9.4

New :

PPS.3 : Current : 2.2

New :

ILI-CTRL : Current : 1.4.3

New :

Remote Maintenance (Teamviewer)

IP address :

Subnet mask :

Default gateway :

Preferred DNS server :

Alternate DNS server :

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Remote Access (Snapshot gallery, pdf upload, WF applications)

IP address :

Subnet mask :

Default gateway :

Preferred DNS server :

Alternate DNS server :

Teamviewer : [330 188 277 / v12](https://www.teamviewer.com/fr)

	OK/NOK/NA
- Windows Credentials	☒ ☐ ☐
- iPQ-xxxxxx_bak_date_time.zip file generated from sysconfig.py	☒ ☐ ☐
- MmxlpmMap file in mmx folder for Check systems (Overlapping)	☒ ☐ ☐
- Screenshot from Application settings	☒ ☐ ☐
- Screenshot from visconfig.py (Mmx + Srb + Image)	☒ ☐ ☐

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Notes
