

On Customer Site

Visit Report

Reference :

Commande BSTe France : 232163 / AQ0018991 R3 (Service)		Call : E1615	
Customer :	Socoplan (Arcade Beauty)	System :	iPQ Check
Customer Contact :	M. Jean-Luc Marolleau	SN / WA :	ASO097990 / WA0022564
Customer Order number :	N° 7137 / N° 7136	Machine Nickname :	DCM 2

Visit Purpose :

Mechanical Preparation	☒	Installation	☒	Start-up	☒
Maintenance	☐	Under Contract	☐	Out of Contract	☐
Troubleshoot	☐	Under Warranty	00000	Out of Warranty	☐
Instruction	☒ Yes				
	☐ No				

	07/08/2023	08/08/2023	09/08/2023	09/08/2023	09/08/2023	
Travel To	4.5	0.5	0.5	0.5		
Start Time	11h30	5h00	5h00	5h00		
Lunch Time		0	0	0		
End Time		14h00	14h00	11h30		
Travel From		0.5	3.5	0.5	4.5	

	28/08/2023	29/08/2023	30/08/2023			
Travel To	4.5	0.5	0.5			
Start Time	13h30	8h30	11h30			
Lunch Time	0	0.75	0			
End Time	17h30	17h30	15h30			
Travel From	0.5	0.5	4.5			

On Customer Site

Details	- Installation « Turn Key » du système iPQ Check sur presse DCM 2
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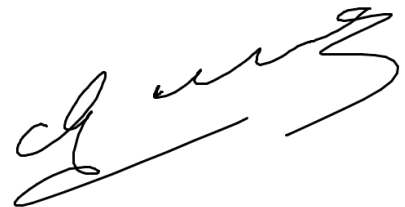
Purpose of the visit completed : Yes ☒ No ☐Need a new visit : Yes ☐ No ☒Customer name and place : [Socoplan \(Arcade Beauty\), 12 All. De Dissé – 79600, Airvault](#)Contact person at customer : [M. Jean-Luc Marolleau \(Maintenance Manager\)](#)Customer Mail & Mobile/Landline : jl.marolleau@arcadebeauty.com / +33 6 83 52 00 96 / +33 5 49 67 32 37System Type : [iPQ Check](#)WA/ASO : [WA0022564](#) / [ASO097990](#)Machine Manufacturer/Model/Nickname : [DCM](#) / [BIVA 2 ES \(CI 14908\)](#) / [DCM 2](#)Date : [30/08/2023](#)Name : [Arnaud Darcel](#)

Comments :

Signatures :



Arnaud Darcel 2023-08-30T15:06:34+02:00



Jean-Luc Marolleau 2023-08-30T15:06:16+02:00

BST eltromat FSE

Customer

On Customer Site

Technical datas

Computer name : [22564iPQ-1](#)Computer description : [22564iPQ-1](#)Total Physical Memory : [64 GB](#)Free Space in C Drive (System) : [43.3 GB](#)Free Space in D Drive (Data) : [96.6 GB](#)Free Space in E Drive (Log) : [50.4 GB](#)Free Space in F Drive (Protocol) : [7.27 TB](#)Screen Resolution 1 : [1920x1080](#)Screen Resolution 2 : [1920x1080](#)Camera Type : [DALSA P4 40Hz – Qty : 2](#)Computer Model / Image : [beg-BKA-BSTE03](#)Date : [2023](#)

Global Version :	Current :	New : 3.1
TCU.x :	Current :	New : 1.13
WSX_3xx/WSC_4xx :	Current :	New :
PPS.3 :	Current :	New :
ILI-CTRL :	Current :	New : 1.4.3

Remote Maintenance (VNC)IP address : [172.20.11.53](#)Subnet mask : [255.255.255.0](#)Default gateway : [172.20.11.254](#)Preferred DNS server : [172.20.0.10](#)Alternate DNS server : [10.217.3.10](#)

On Customer Site

Remote Access (Snapshot gallery, pdf upload, WF applications)

IP address :

Subnet mask :

Default gateway :

Preferred DNS server :

Alternate DNS server :

Teamviewer : [1 946 179 724](tel:1946179724) / v15

- Dcf and pdfx folder
- Windows Credentials
- iPQ-xxxxxx_bak_date_time.zip file generated from sysconfig.py
- MmxlpMap file in mmx folder for Check systems (Overlapping)
- Screenshot from Application settings
- Screenshot from visconfig.py (Mmx + Srb + Image)

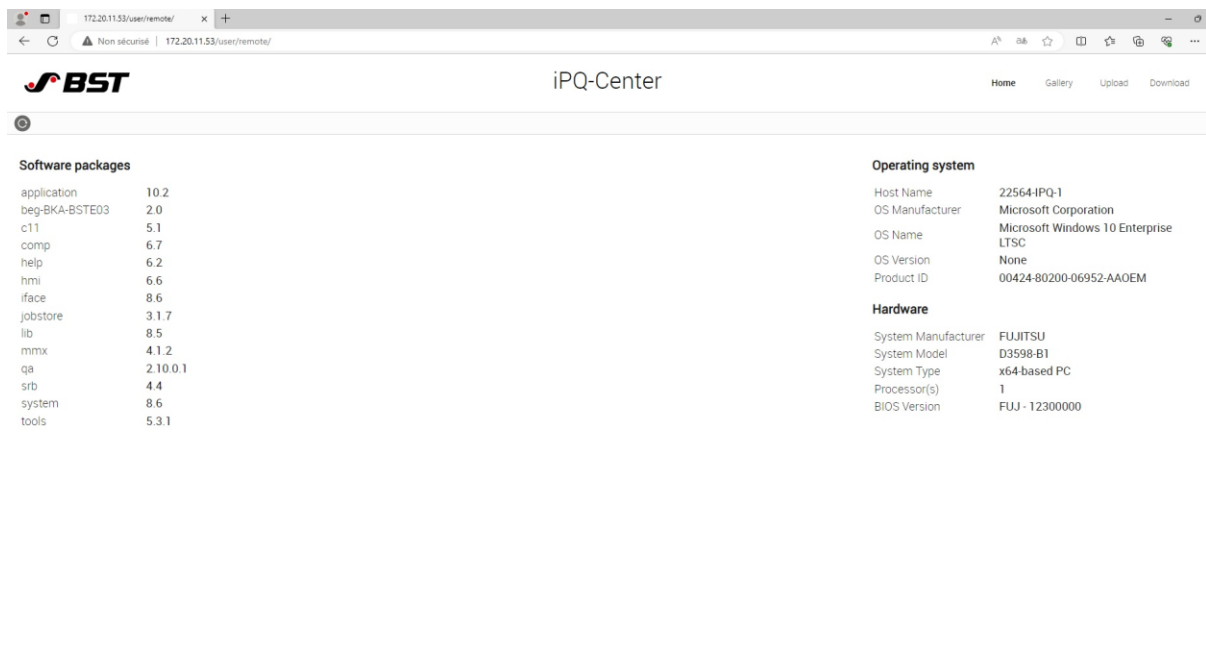
OK/NOK/NA

☐	☐	☒
☐	☐	☒
☒	☐	☐
☒	☐	☐
☒	☐	☐
☒	☐	☐

On Customer Site

Notes

Report Generator :



Software packages

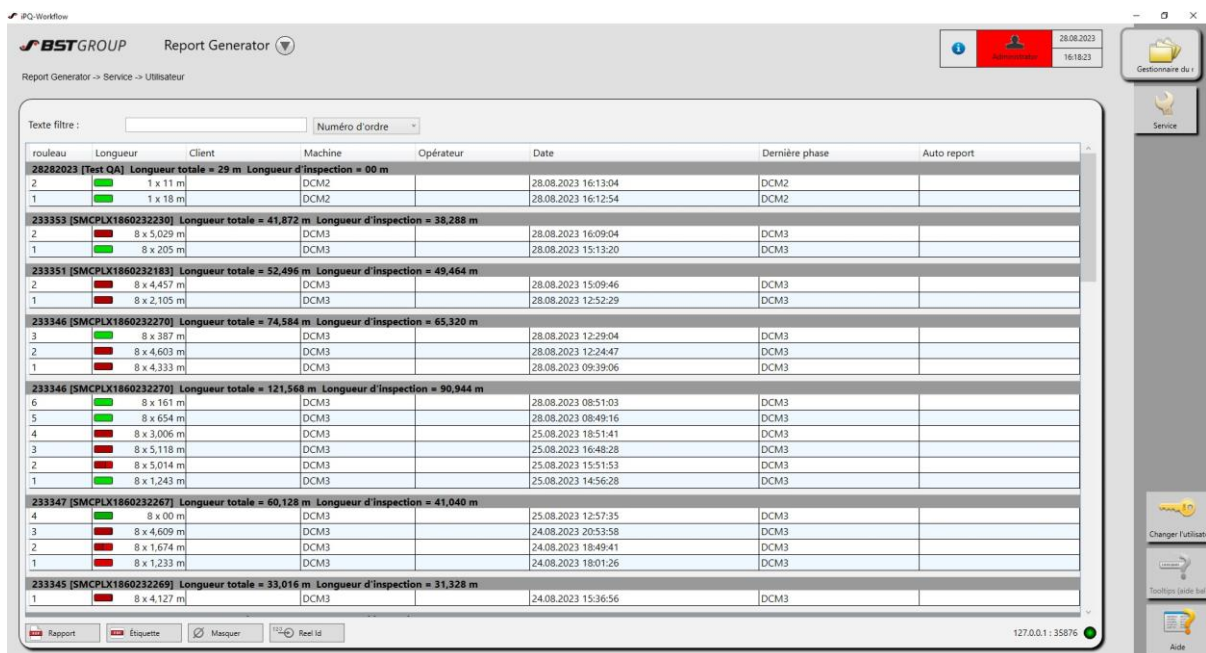
application	10.2
beg-BKA-BSTE03	2.0
c11	5.1
comp	6.7
help	6.2
hmi	6.6
iface	8.6
jobstore	3.1.7
lib	8.5
mmx	4.1.2
qa	2.10.0.1
srb	4.4
system	8.6
tools	5.3.1

Operating system

Host Name	22564-IPQ-1
OS Manufacturer	Microsoft Corporation
OS Name	Microsoft Windows 10 Enterprise LTSC
OS Version	None
Product ID	00424-80200-06952-AAOEM

Hardware

System Manufacturer	FUJITSU
System Model	D3598-B1
System Type	x64-based PC
Processor(s)	1
BIOS Version	FUJ-12300000



Report Generator

Report Generator -> Service -> Utilisateur

Texte filtre : Numéro d'ordre

rouleau	Longueur	Client	Machine	Opérateur	Date	Dernière phase	Auto report
28282023 [Test QA] Longueur totale = 29 m Longueur d'inspection = 00 m							
2	1 x 11 m		DCM2		28.08.2023 16:13:04	DCM2	
1	1 x 18 m		DCM2		28.08.2023 16:12:54	DCM2	
233353 [SMCPLX1860232230] Longueur totale = 41,872 m Longueur d'inspection = 38,288 m							
2	8 x 5,029 m		DCM3		28.08.2023 16:09:04	DCM3	
1	8 x 205 m		DCM3		28.08.2023 15:13:20	DCM3	
233351 [SMCPLX1860232183] Longueur totale = 52,496 m Longueur d'inspection = 49,464 m							
2	8 x 4,457 m		DCM3		28.08.2023 15:09:46	DCM3	
1	8 x 2,105 m		DCM3		28.08.2023 12:52:29	DCM3	
233346 [SMCPLX1860232270] Longueur totale = 74,584 m Longueur d'inspection = 65,320 m							
3	8 x 387 m		DCM3		28.08.2023 12:29:04	DCM3	
2	8 x 4,603 m		DCM3		28.08.2023 12:24:47	DCM3	
1	8 x 4,333 m		DCM3		28.08.2023 09:39:06	DCM3	
233346 [SMCPLX1860232270] Longueur totale = 121,568 m Longueur d'inspection = 90,944 m							
6	8 x 161 m		DCM3		28.08.2023 08:51:03	DCM3	
5	8 x 654 m		DCM3		28.08.2023 08:49:16	DCM3	
4	8 x 3,006 m		DCM3		25.08.2023 18:51:41	DCM3	
3	8 x 5,118 m		DCM3		25.08.2023 16:48:28	DCM3	
2	8 x 5,014 m		DCM3		25.08.2023 15:51:53	DCM3	
1	8 x 1,243 m		DCM3		25.08.2023 14:56:28	DCM3	
233347 [SMCPLX1860232267] Longueur totale = 60,128 m Longueur d'inspection = 41,040 m							
4	8 x 00 m		DCM3		25.08.2023 12:57:35	DCM3	
3	8 x 4,609 m		DCM3		24.08.2023 20:53:58	DCM3	
2	8 x 1,674 m		DCM3		24.08.2023 18:49:41	DCM3	
1	8 x 1,233 m		DCM3		24.08.2023 18:01:26	DCM3	
233345 [SMCPLX1860232269] Longueur totale = 33,016 m Longueur d'inspection = 31,328 m							
1	8 x 4,127 m		DCM3		24.08.2023 15:36:56	DCM3	

Rapport Étiquette Masquer Réel Id

127.0.0.1 : 35876

On Customer Site

ArchiveManager





28.08.2023
16:19:35

Enable:

☒

Archive orders after days:

180

Archive reloaded orders after days:

1

Minimum free space on disk (MB):

1024

Source Path:

D:\BST\iPQ-Workflow\data



Destination Path:

\\RVO-WS-013\DS\BST\iPQ-Workflow\archiv







delete_files_older_than - Bloc-notes

Fichier Edition Format Affichage Aide

forfiles /p "D:\BST\iPQ-Workflow\archiv" /s /d -15 /c "cmd /c del @file : date >= 365 days >NUL"