

BRODART S.A.
ZI EST - RUE DU STAND
10700 ARCIS-SUR-AUBE
France

Service Quotation

Request by:	Victor Carton	Document No.:	ASQ902215
Clerk in Charge:	Braunsdorf, Anna	Document date:	05.07.2023
Phone:	-698	Page:	1 / 2
Mail:	anna.braunsdorf@bst.group	Customer No.:	ACU231289
		Tax No.:	FR89414891853
		Quotation valid until:	04.08.2023

Terms of payment: 30 days invoice date, net

Work to do: Checkup + service instructions
System: sincon_star ASO022672 / WA0019371
Service engineer: From BST GmbH
Service rate for intervention: STANDARD

Dear Mr. Carton,

Thank you for your inquiry.

As a basic principle, our service performance will be charged according to the costs arising based on the enclosed service rates.
The estimated costs for the requested service intervention are as follows:

Line	Description	Net Amount	EUR
10	Service sincon_star	6.200,00	

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Our estimation is based on the following conditions:

2 working days on site (10 hours each) plus travel time

The costs for travelling and working time as well as travelling expenses (e. g. airfare, hotel accommodation, rental car, transfers in Germany (airport), visa as well as daily expenses) are already considered.

We would like to point out that we did not calculate any travelling/working time on Sundays or public holidays. Furthermore, working hours which are subject to surcharge (e. g. nighttime) are considered neither. Overtime has to be authorized by the customer. Waiting time that is not caused by BST as well as costs for material will be charged according to the costs arising.

PLEASE NOTE THAT DUE TO THE AGE OF THE SYSTEM WE CANNOT GIVE ANY GUARANTEE OF SUCCESS FOR THIS SERVICE INTERVENTION.

Please take notice of the following explanation about execution and invoicing of service interventions during the COVID-19 pandemic.

Our service takes place by following the general hygienic measures and those transmitted by BST GmbH only.

In case of neglect of these hygienic measures we will abort the service intervention to avoid any health impact on our employee(s). All costs incurred as well as the additional costs for the early departure will be invoiced.

All services are planned and carried out by following the valid travel restrictions of the home and as well as of the host country. In case of any short-term change of these restrictions, we keep the possibility to cancel the intervention accordingly.

We will invoice the following costs resulting from the official COVID-19 restrictions caused by possible quarantine days or COVID-19 tests prior, during or after the service intervention as follows:

- official COVID-19 test prior / during / after the intervention at the costs incurred
- official quarantine day in host country 500,00 € each day of the week (Monday-Sunday) plus additional costs for rental car, hotel, daily expenses, extra efforts for catering etc.
- official quarantine day in home country 500,00 € each day of the week (Monday-Friday) plus additional costs to ensure the official quarantine requirements (accommodation & extra efforts for catering)

NOTE:

Our deliveries and services are based on our general sales conditions. In particular we refer to the reservation of property in all its forms.

Our general sales conditions can be found on <https://www.bst.elexis.group/en/global/general-terms-and-conditions>.

We hope our quotation meets your requirements and would be pleased to receive your order.

Yours sincerely,

BST GmbH

Encl.
Service rates

Deutsche Bank Siegen:
BIC DEUTDE33HAN
IBAN DE 21 2512 0510 0001 0001 0001 00

Volksbank Hohenlimburg:
BIC GENODEM33HAN
IBAN DE 21 2512 0510 0001 0001 0001 00

AMTSG: Bielefeld HRB Nr. 30830
USt. Id. Nr. DE 811 122 306
Steuer-Nr.: 342/5858/2419



Geschäftsführer: Alexander Heck (Vors.), Ingo Koesfeld

Field service rates for interventions at systems from BST GmbH

valid from 01.01.2023 to 31.12.2023

1. Service performances - installation, commissioning, repairs, maintenance, remote support and operator trainings - will be invoiced with the following rates:

Standard	travelling hour	100.00 EUR / per hour
	working hour	120.00 EUR / per hour
Special*	travelling hour	135.00 EUR / per hour
	working hour	155.00 EUR / per hour

(*The special service rate applies for interventions of engineers or technicians with additional qualifications for carrying out training, programming of PLC's & systems, machine analysis etc. In addition, it is used for interventions which have to be carried out within 24 hours.)

These service rates are valid for Monday – Friday for working, travelling and waiting time during the first 8 hours.

2. Extra charges for overtime and night work as well as for working on national holidays.

We will invoice extra charges on the above mentioned tariffs as follows:

I	Work / travel from the 9 th hour onwards as well as on Saturdays	50 %
II	Work / travel on Sundays and on our national holidays	100 %

Overtime, night work and work on public holidays have to be duly approved by the customer. The max. allowed working time is 10 hours per day.

3. Expenses for hotel accommodation are charged according to real expenses.
4. All travelling expenses (hotel, flight ticket, luggage transfer, parking etc.) will be invoiced according to real expenses. For all travel arrangements paid by the BST GmbH we will charge an additional handling fee of 5 %.
If a car (service car) is used, we will charge 1.00 EUR per km.
5. A lump sum for daily expenses will be invoiced as per prevailing rates currently valid.
6. All mentioned prices and service rates are exclusive of VAT. We will charge the VAT rate which is valid on the respective day of performance.
7. Mounting and installation of the components of the supply range from the BST GmbH on site do neither include conduit wiring and cable troughing towards machinery and parts of the building (for reasons of operational reliability and local safety regulations or own factory specifications) nor connection for main supply and the corresponding installation material.
The customer is responsible for carrying out such work and has to supply the corresponding material. If the BST GmbH is requested by the customer to carry out the work on their behalf and under their responsibility, the costs involved will be invoiced separately in accordance with the current BST GmbH service rates.
8. Upon request, the customer will also provide handling and lifting devices as well as for auxiliary staff and skilled staff to operate the devices.

9. If a member of our staff is working on our customer's site and is supervised by him, the customer will be responsible for enforcing the regulations for the prevention of accidents, the safety regulations of the VDE/HSE, and other additional local regulations.
10. Components and mechanical parts which belong to the project but are not included in the BST GmbH delivery have to be ready and pre-assembled at the time of installation.
11. Upon completion of the installation work, the customer must ensure that the machine can be put into operation under production conditions, in order to enable the BST service engineer to carry out fine adjustment, test run, start-up and basic training of the customer's staff.
12. Liability insurance for our staff: EUR 5,000,000 for personal and material damage.

BST GmbH

Please note: Any waiting time will be invoiced. However, you will achieve a reduction of costs if you request an intervention of our engineers only if you are sure that they may work without disturbances at the running presses.

BST GmbH

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33729 Bielefeld, Germany
Postfach / P.O. Box 150161
33731 Bielefeld, Germany

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info@bst.group
www.bst.group

Bankverbindungen / Bank Details

Deutsche Bank Siegen: IBAN: DE72 4607 0090 0505 1651 00, BIC: DEUT DE DK 460
Commerzbank Bielefeld: IBAN: DE14 4804 0035 0776 5514 00, BIC: COBA DE FF
480
UID: DE 811 122 306, HRB Nr. 30830; Amtsgericht / District Court: Bielefeld
Geschäftsführer / Managing Directors: Alexander Heck (Vorsitzender)
Ingo Koesfeld,