

On Customer Site

Visit Report

Reference :

Commande BSTe France : 222363		Intervention. : E1463	
Customer :	DS Smith (Contoire-Hamel)	System :	iPQ Center
Customer Contact :	M. Stéphane Ryckebusch	SN / WA :	ASO070985 / WA0021320
Customer Order number :	SERV220113DT	Machine Nickname :	Cobden Chadwick

Visit Purpose :

Mechanical Preparation	☒	Installation	☒	Start-up	☒
Maintenance	☐	Under Contract	☐	Out of Contract	☐
Troubleshoot	☐	Under Warranty	☐	Out of Warranty	☐
Instruction	☒ Yes				
	☐ No				

	19/06/2023	20/06/2023	26/06/2023	27/06/2023	28/06/2023	
Travel To	3	0.5	3	0.5	0.5	
Start Time	11h00	9h00	11h00	9h00	8h15	
Lunch Time	1	1	1	1	3	
End Time	18h30	15h30	16h30	18h30	18h30	
Travel From	0.5	3	0.5	0.5	3	

Details	Réglages de la caméra 100% et installation du quality assistant. Instructions d'utilisation des options PDF, Code barre, et colorimétrie.
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Purpose of the visit completed : Yes ☒ No ☐
 Need a new visit : Yes ☐ No ☒

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Customer name and place : [DS Smith • 39 Rue Nationale, 80500 Contoire-Hamel](#)

Contact person at customer : [M. Stéphane Ryckebusch \(Responsable Atelier Pré-impression\)](#)

Customer Mail & Mobile/Landline : stephane.ryckebusch@dssmith.com / +33 7 88 98 25 49

System Type : [iPQ Check Allpixapro](#)

WA/ASO : [WA0021320/ASO070985](#)

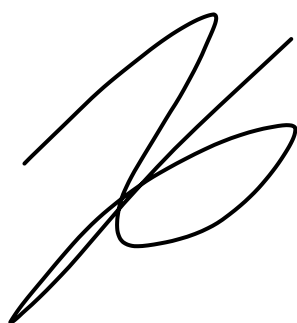
Machine Manufacturer/Model/Nickname : [Cobden Chadwick](#)

Date : [28/06/2023](#)

Name : [Vivien Coutellier](#)

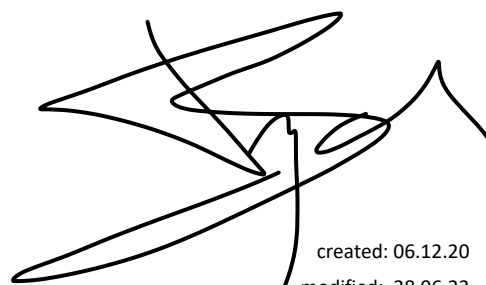
Comments :

Signatures :

A stylized, handwritten signature in black ink, consisting of several loops and a long horizontal stroke.

BST eltromat FSE

Customer

A stylized, handwritten signature in black ink, featuring a large, bold 'S' and a long horizontal stroke.

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Technical datas

Computer name : [21320iPQ-Center1-1](#)Computer description : [iPQ-Center,WA21320](#)Total Physical Memory : [8 GB](#)Free Space in C Drive (System) : [74.2 GB](#)Free Space in D Drive (Data) : [205 GB](#)Free Space in E Drive (Log) : [206 GB](#)Free Space in F Drive (Protocol) : [390 GB](#)Screen Resolution 1 : [1920x1080](#)Screen Resolution 2 : [1920x100](#)

Screen Resolution 3 :

Screen Resolution 4 :

Camera Type : [wsc_582](#) – Qty : [1](#)Computer Model : [IPC-BG-KD-BSTE-11000.0](#)Date : [2020](#)Global Version : Current : [2.15.12](#) New :TCU.x : Current : [1.12](#) New :WSX_3xx/WSC_4xx : Current : [1.9.2](#) New :PPS.3 : Current : [2.2](#) New :

ILI-CTRL : Current : New :

Remote Maintenance (Teamviewer)IP address : [DHCP Automatic](#)

Subnet mask :

Default gateway :

Preferred DNS server :

Alternate DNS server :

On Customer Site

Remote Access (Snapshot gallery, pdf upload, WF applications)

IP address :

Subnet mask :

Default gateway :

Preferred DNS server :

Alternate DNS server :

Teamviewer ID : [1 649 168 535 / v12](#)

- Dcf and pdfx folder
- Windows Credentials
- iPQ-xxxxxx_bak_date_time.zip file generated from sysconfig.py
- MmxlpmMap file in mmx folder for Check systems (Overlapping)
- Screenshot from Application settings
- Screenshot from visconfig.py (Mmx + Srb + Image)

OK/NOK/NA

☒☐☐☒☐☐☒☐☐☒☐☐☒☐☐☒☐☐

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Notes
