

On Customer Site

Visit Report

Reference :

Commande BSTe France : 222006 / SERV211229DT		Commande BSTe : E1169	
Customer :	Wipak	System :	iPQ Center
Customer Contact :	M. Eric Ghesquier	SN / WA :	ASO084823 / WA0021887
Customer Order number :	2021500_1102_001 2021500_1102_002	Machine Nickname :	Miraflex

Visit Purpose :

Mechanical Preparation	☐	Installation	☒	Start-up	☒
Maintenance	☐	Under Contract	☐	Out of Contract	☐
Troubleshoot	☐	Under Warranty	☐	Out of Warranty	☐
Instruction	☒ Yes				
	☐ No				

	05/12/2022	06/12/2022	07/12/2022	08/12/2022	09/12/2022	
Travel To	4.5	0.5	0.5	0.5	0.5	
Start Time	13h30	8h30	8h30	8h30	8h00	
Lunch Time	0	1	1	1	0	
End Time	17h30	17h30	17h30	18h00	12h00	
Travel From	0.5	0.5	0.5	0.5	4.5	

Details	Installation et mise en service du système iPQ Center sur presse W&H Miraflex. Instruction opérateurs / Backup
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Purpose of the visit completed : Yes ☒ No ☐

Need a new visit : Yes ☐ No ☒

On Customer Site

Customer name and place : [Wipak Gryspeert, Drève des Bois – 59166 Bousbecque - France](#)

Contact person at customer : [M. Eric Guesquier \(Responsable Maintenance & Investissements\)](#)

Customer Mail & Mobile/Landline : eric.ghesquier@wipak.com / +33 6 07 01 64 56

System Type : [iPQ Center](#)

WA/ASO : [WA0021887 / ASO084823](#)

Machine Manufacturer/Model/Nickname : [W&H / Miraflex CM \(57497\) / Miraflex](#)

Date : [09/12/2022](#)

Name : [Arnaud Darcel](#)

Comments :

Signatures :

Arnaud Darcel 2022-12-09T11:29:36+01:00



Eric Guesquier 2022-12-09T11:29:20+01:00

BST eltromat FSE

Customer

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Technical datas

Computer name : 21887iPQ-Center1-1

Computer description : iPQ-Center, WA21887

Total Physical Memory : 64 GB

Free Space in C Drive (System) : 37.0 GB

Free Space in D Drive (Data) : 96.5 GB

Free Space in E Drive (Log) : 50.4 GB

Free Space in F Drive (Protocol) : 7.27 TB

Screen Resolution 1 : 1920x1080

Screen Resolution 2 : 1920x1080

Camera Type : DALSA P4 40Hz – Qty : 2

Computer Model / Image : beg-BKA-BSTE03

Date : 2022

Boot = F12

Global Version : Current : 2.17.6

New :

TCU.x : Current : 1.12

New :

WSX_3xx/WSC_4xx : Current : 1.9.5

New :

PPS.3 : Current : 2.2

New :

ILI-CTRL : Current : 1.4.3

New :

Remote Maintenance (Teamviewer)

IP address : 192.168.1.61

Subnet mask : 255.255.255.0

Default gateway : 192.168.1.1

Preferred DNS server : 8.8.8.8

Alternate DNS server : 8.8.4.4

On Customer Site

Remote Access (Snapshot gallery, pdf upload, WF applications)

IP address :

Subnet mask :

Default gateway :

Preferred DNS server :

Alternate DNS server :

Teamviewer : [948 990 832](tel:948990832) / [v12](#)

- Windows Credentials
- iPQ-xxxxxx_bak_date_time.zip file generated from sysconfig.py
- MmxlpmMap file in mmx folder for Check systems (Overlapping)
- Screenshot from Application settings
- Screenshot from visconfig.py (Mmx + Srb + Image)

OK/NOK/NA

☐ ☒ ☐☒ ☐ ☐☐ ☒ ☐☒ ☐ ☐☒ ☐ ☐

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Notes
