

On Customer Site

Visit Report

Reference :

Commande BSTe France : E1584		Commande BSTe Int. :	
Customer :	SP Group Soplaril Arras-PLASTIENVASE	System :	IPQ center
Customer Contact :	M. Mickael Carincotte	SN :	ASO040662_WA20041
Customer Order number :		Machine Nickname :	H12

Visit Purpose :

Mechanical Preparation	☐	Installation	☐	Start-up	☐
Maintenance	☐	Under Contract	☒	Out of Contract	☐
Troubleshoot	☒	Under Warranty	☐	Out of Warranty	☐
Instruction	☐ Yes				
	☒ No				

	25/04/2023					
Travel To	3					
Start Time	9h50					
Lunch Time						
End Time	12h					
Travel From	3					

Details	Remplacement de la caméra matricielle
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Purpose of the visit completed : Yes ☒ No ☐

Need a new visit : Yes ☐ No ☒

On Customer Site

Maintenance Checklist for IPQ Systems

Available supporting documents :

- Check list for maintenance

Customer name and place : [SP Group Soplaril Arras-PLASTIENVASE / 1 Rue Claude Bernard 6300 ARRAS](#)

Contact person at customer : [M. Mickael Carincotte](#)

Customer Mail & Mobile/Landline : mcarincotte@spg-pack.com; aflant@spg-pack.com

[+ 33 3 21 23 68 11](tel:+33321236811) / [+33 6 84 64 10 45](tel:+33684641045) + [33 6 70 30 06 45](tel:+33670300645)

System Type : [W&H / Heliostar SH](#)

SN :
[ASO025108 / WA19450](#)

Machine Manufacturer/Model/Nickname : [W&H / Heliostar SH](#)

[/ H12](#)

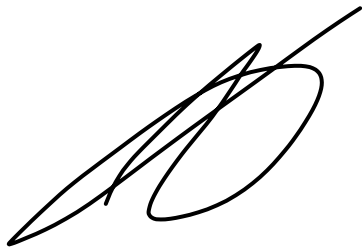
Date : [25/04/2023](#)

Name : [Coutellier Vivien](#)

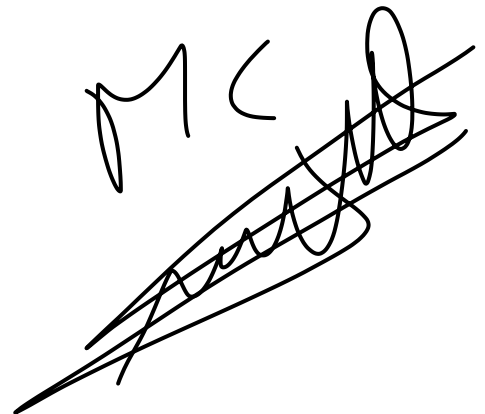
Comments :

Replacement of the matrix camera.

Signatures :



BST eltromat FSE



Customer

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Technical datas

Computer name :

Total Physical Memory : 16 GB

Free Space in C Drive (System) : 203 GB

OS : Windows 7 Pro

Screen Resolution Touch : 1920*1080

Screen Resolution Full View : 1920*1080

Computer Model :

Date :

Remote Maintenance (Teamviewer)

IP address : DHCP Auto

Subnet mask :

Default gateway :

Preferred DNS server :

Alternate DNS server :

Teamviewer ID / Version :

879 943 981 / v15

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Notes
