

On Customer Site

Visit Report

Reference :

Commande BSTe France : ASO078863		Commande BSTe : Call E1029	
Customer :	Ahlstrom Munksjö	System :	iPQ Check
Customer Contact :	M. Didier Mathiot	SN / WA :	ASO073395 / WA0021416
Customer Order number :		Machine Nickname :	R1

Visit Purpose :

Mechanical Preparation	☐	Installation	☒	Start-up	☐
Maintenance	☐	Under Contract	☐	Out of Contract	☐
Troubleshoot	☐	Under Warranty	☒	Out of Warranty	☐
Instruction	☒ Yes				
	☐ No				

	01/12/2021	02/12/2021	03/12/2021				
Travel To	2	3.5	0.5				
Start Time	8h30		8h30				
Lunch Time	1		0				
End Time	15h00		13h00				
Travel From	2		3.5				

Details	Instruction Maintenance : - Jour 1 : Komori Chambon - Jour 2 : Ahlstrom Munksjö
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Purpose of the visit completed : Yes ☒ No ☐

Need a new visit : Yes ☐ No ☒

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Customer name and place : [Ahlstrom-Munksjö, 48 Route de Remiremont – 88380, Arches](#)

Contact person at customer : [M. Didier Mathiot \(Responsable Service Régulation\)](#)

Customer Mail & Mobile/Landline : didier.mathiot@ahlstrom-munksjo.com / +33 3 29 32 60 00

System Type : [iPQ Check](#)

WA/ASO : [WA0021416 / ASO073395](#)

Machine Manufacturer/Model/Nickname : [Rotomec / R1](#)

Date : [03/12/2021](#)

Name : [Arnaud Darcel](#)

Comments :

Signatures :



Arnaud Darcel 2021-12-03T12:28:41+01:00

BST eltromat FSE



Didier Mathiot 2021-12-03T12:28:24+01:00

Customer

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Technical datas

Computer name : [21416iPQ-Center1-1](#)

Computer description : [iPQ-Center, WA21416](#)

Total Physical Memory : [96 GB](#)

Free Space in C Drive (System) : [47.8 GB](#)

Free Space in D Drive (Data) : [94.2 GB](#)

Free Space in E Drive (Log) : [48 GB](#)

Free Space in F Drive (Protocol) : [1.80 TB](#)

Screen Resolution 1 : [1920x1080](#)

Screen Resolution 2 : [1920x1080](#)

Camera Type : [DALSA P4 40Hz – Qty : 4](#)

Computer Model / Image : [beg-BKA-BSTE02](#)

Date : [2021](#)

Global Version : Current : New : [2.17.2](#)

TCU.x : Current : New : [1.12](#)

WSX_3xx/WSC_4xx : Current : New :

PPS.3 : Current : New :

ILI-CTRL : Current : New : [1.4.3](#)

Remote Maintenance (VNC)

IP address : [10.149.191.20](#)

Subnet mask : [255.255.0.0](#)

Default gateway : [10.149.3.1](#)

Preferred DNS server : [10.149.0.89](#)

Alternate DNS server :

On Customer Site

Remote Access (Snapshot gallery, pdf upload, WF applications)

IP address :

Subnet mask :

Default gateway :

Preferred DNS server :

Alternate DNS server :

VNC : [10.149.191.20](#)

- Dcf and pdfx folder
- Windows Credentials
- iPQ-xxxxxx_bak_date_time.zip file generated from sysconfig.py
- MmxlpmMap file in mmx folder for Check systems (Overlapping)
- Screenshot from Application settings
- Screenshot from visconfig.py (Mmx + Srb + Image)

OK/NOK/NA

☐ ☒ ☐☒ ☐ ☐☒ ☐ ☐☒ ☐ ☐☒ ☐ ☐☒ ☐ ☐

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Notes
