

BST Eltromat France SARL Impasse de la Noisette - CE402 F-91374 Verrières le Buisson Tél.: +33 1 69 20 07 41 Email: bstfrance@bst.group Web: https://www.bst.elxis.group/	UGEPA 231044 M. Frederic Sifflet Route de Thennes 80110 Moreuil France +33 3 22 35 32 53 / +33 6 65 75 85 53 frederic.sifflet@ugepa.com
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Ticket number:	E2382
Customer order:	
Machine customer name:	Holweg IMP1
Origin BST France order:	242335
AR:	AR ASO110307
Tiket type:	INSTALLATION
Assign to:	NguJ -> jean-baptiste.nguyen@bst.group
Ticket date:	2025/01/16
Material:	REGISTER_R20_V2
Type:	regi_star 20
SN:WA:	ASO110307_WA0023440
Installation date of material:	2025/01/20
Teamviewer:	1 861 439 871
PC model:	C6920-0060
Original Application Version	4.9.2 built on 2024-08-16

7 day(s) of intervention calculation

2025 / 2025	Thu.16/01	Fri.17/01	Sat.18/01	Sun.19/01	Mon.20/01	Tue.21/01	Wed.22/01
Drive time					2.5	0.5	0.5
AM Start	10:49	09:09			10:30	08:00	08:00
AM End		09:40			13:00	13:00	12:00
PM Start					13:20	13:20	12:20
PM End	12:49				18:30	17:30	14:00
Drive time					0.5	0.5	2.5

Start date of intervention	2025/01/16-10:49
End date of intervention	2025/01/22-14:00
Reason:	commissioning + service instructions
Actions:	16/01/2025: 2 hours remote ECAD modification. 17/01/2025: 0.6 hour remote
Solution:	
Remarks:	
Ticket status:	open
Service instructions (only in case of Service instructions/ Intervention/ Installation ticket)	Alexandre VIGNOT // Abdesamade LOUAD // Ludovic DESCAMPS

Abdesamade LOUAD



22/01/2025 08:48

Comment(s)

(If fields are not visible please open PDF file with Google chrome or Microsoft edge navigator or update your navigator)

Customer signature:

Name: Florent KICKA

Date : 22/01/2025


22/01/2025 12:19

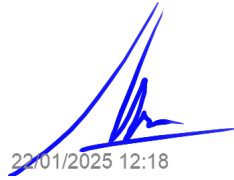
BS

T

eltromat FRANCE signature:

Name: NGUYEN JB

Date : 22/01/2025


22/01/2025 12:18

ATTACHED CALL'S FILE(S)

[Offre SERV 250115-0272](#)

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ACCEPTANCE CERTIFICATE / CERTIFICAT D'ACCEPTANCE

BST Eltromat France SARL Impasse de la Noisette - CE402 F-91374 Verrières le Buisson Tél.: +33 1 69 20 07 41 Email: bstfrance@bst.group Web: https://www.bst.elaxis.group/		UGEPA 231044 M. Frederic Sifflet Route de Thennes 80110 Moreuil France +33 3 22 35 32 53 / +33 6 65 75 85 53 frederic.sifflet@ugepa.com
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Installation date of material:	2025/01/20	

ACCEPTANCE CERTIFICATE: We confirm the acceptance of system REGISTER_R20_V2 with serial number ASO110307_WA0023440 installed the 2025/01/20 following AR ASO110307 parts list

CERTICAT D'ACCEPTATION: Nous confirmons l'acceptation du système REGISTER_R20_V2 avec le numéro de série ASO110307_WA0023440 installé le 2025/01/20 suivant la liste matériel de l'AR AR ASO110307

Service instructions had been given by our engineer to following persons:
 Les instructions de service ont été donné par notre ingénieur aux personnes suivantes:

Alexandre VIGNOT // Abdesamade LOUAD // Ludovic DESCAMPS

Comment(s)

(If fields are not visible please open PDF file with Google chrome or Microsoft edge nagivator or update your navigator)

Customer signature:

Name: **Florent KICKA**

Date : **22/01/2025**


 22/01/2025 12:20

BST eltromat FRANCE signature:

Name: **NGUYEN JB**

Date : **22/01/2025**


 22/01/2025 12:20