

On Customer Site

Visit Report

Reference :

Commande BSTe France : AGEPA 20215717		Call : E1088	
Customer :	Semoulin Packaging	System :	iPQ Center
Customer Contact :	M.Mathieu Dehon	SN / WA :	ASO034236 / WA0019792
Customer Order number :		Machine Nickname :	Miraflex

Visit Purpose :

Mechanical Preparation	☐	Installation	☐	Start-up	☐
Maintenance	☒	Under Contract	☐	Out of Contract	☒
Troubleshoot	☐	Under Warranty	☐	Out of Warranty	☐
Instruction	☐ Yes				
	☒ No				

	24/02/2022			
Travel To	4.0			
Start Time	14h00			
Lunch Time	0.5			
End Time	17h30			
Travel From	0.5			

Details	Maintenance Preventive sur W&H Miraflex.
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Purpose of the visit completed : Yes ☐ No ☒

Need a new visit : Yes ☒ No ☐

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Customer name and place : [Semoulin Packaging / rue du Couvent 44, 7350 Hensies · Belgique](#)

Contact person at customer : [M. Mathieu Dehon / +32 479 99 17 16](#)

Customer Mail & Mobile/Landline : Mathieu.dehon@semoulinpackaging.com

System Type : [iPQ Center](#)

WA/ASO : [WA0019792 / ASO034236](#)

Machine Manufacturer/Model/Nickname : [W&H/Miraflex C](#)

Date : [24/02/2022](#)

Name : [Richard Relin](#)

Comments :

Signatures :

A blue ink signature of Richard Relin, consisting of a stylized, overlapping loop structure.

Richard Relin 2022-02-25T12:11:43+01:00

A blue ink signature of Mthieu Dehon, written in a cursive style with a long horizontal stroke at the end.

Mthieu Dehon 2022-02-25T12:11:29+01:00

BST eltromat FSE

Customer

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Prior to a Preventive Maintenance :

Check for system affecting modification reports and software releases.

Check for iPQ-Spectral sensor replace date.

Check with customer about problems and demands.

OK/NOK/NA

1. Replace filters of cabinets, check fan function.

☒ ☐ ☐

2. Visual check of system basic hardware condition :

OK/NOK/NA

- Check if all screws are in position and tightened.
- Check cables for damages and correct fit in cable trunks.
- Check if all connectors are tightened.

☒ ☐ ☐

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3. Check image quality of screens with test pattern :

OK/NOK/NA

- Load test pattern from screen supplier on computer and display on all screens.
- Check for color quality, pixel defects, contrast, brightness.
- Recalibrate touch screen if necessary.

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4. Traverse and WSC-Camera according to separate instruction :

OK/NOK/NA

- Replace flash bulbs for main flash.
- Clean glasses in front of main flash.
- Change filters, check fan function.
- Clean lens from dust.
- Clean shadow reducing backplate.
- Check flash bulb in lacquer (Cold Seal) flash.
- Clean half mirrored glass in lacquer flash.
- Check ZIF function with buttons on WSC Control Board.
- Visual check and cleaning of traverse bars.

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5. Check power flash or homogeneous BackPlate :

OK/NOK/NA

- Check function of flash bulbs according to instruction. ☒ ☐ ☐
- Clean surface of white plate. ☒ ☐ ☐
- Visual check and cleaning of traverse bars. ☒ ☐ ☐

6. Alarm status indicator :

OK/NOK/NA

- Check function of light bulbs in green, yellow and red. ☒ ☐ ☐
- Check function of acoustic alarm. ☒ ☐ ☐

7. Verify the web way in front of line cameras and under measurement wheel :

OK/NOK/NA

- There must be no waves on the web. ☒ ☐ ☐
- The rollers must be smooth, not (max. slightly) spiraled. (iPQ-Check, sis,icm,bc). ☒ ☐ ☐
- The guide rollers must rotate with the web speed. ☒ ☐ ☐
- The measuring wheel must be mounted on a roller wrapped $\geq 90^\circ$ material. ☒ ☐ ☐
- The line camera must be mounted according to project drawing. ☒ ☐ ☐
- Web guiding unit in machine must be in operation. ☒ ☐ ☐

8. Line ship cameras and illumination LED function and image quality :

OK/NOK/NA

- Clean internal mirrors and camera lenses with mirror cleaner. ☒ ☐ ☐
- Clean LED front illumination and possible LED backlight with window cleaner. ☒ ☐ ☐
- Verify mechanical mounting of components, special the position of LED backlight to front illumination unit. ☒ ☐ ☐
- Check LEDs function by sunglasses or welding glasses. ☒ ☐ ☐
- Change filters and check fans on function. ☒ ☐ ☐
- Check / proceed the mechanical alignment. ☐ ☒ ☐
- Check / proceed a white alignment. ☐ ☒ ☐
- Check / proceed a shading. ☐ ☒ ☐

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9. Check measurement wheel :

OK/NOK/NA

- Mounted according to latest mechanical drawing. ☒ ☐ ☐
- Pressure according to iPQ-Check maintenance manual. (10-15N) ☒ ☐ ☐
- No dirt or damages on rubber surface. ☒ ☐ ☐
- Smooth running. ☒ ☐ ☐
- Running on the web. ☒ ☐ ☐
- Not too far from line camera unit (≤ 1 meter). ☒ ☐ ☐
- Rollers not or only slightly spiraled. ☒ ☐ ☐

OK/NOK/NA

10. Exchange the UPS battery according to iPQ-Check maintenance.

☐ ☒ ☐

- Model : **ECO ELLIPSE EATON** Date : **2017**

11. Check for useful software update with release letter : (*)

OK/NOK/NA

- Update to latest released software version IF system is affected from bug fixes and/or new functions and features. ☒ ☐ ☐
- Check if an update of communication Workflow components is also necessary. ☐ ☐ ☒

12. Check function and performance of the system :

OK/NOK/NA

- Performance of 100% print defect detection. ☒ ☐ ☐
- System performance at splice situations. ☒ ☐ ☐
- System performance after "out of print" situations. ☒ ☐ ☐
- System performance close to max. iPQ check system speed. ☒ ☐ ☐
- Check function/performance of additional software options like barcode, color Monitoring, Smartregister, etc. ☒ ☐ ☐
- Check remote service function with BST eltromat RS. (**) ☒ ☐ ☐
- Teamviewer Version check and upgrade (v12) : ☒ ☐ ☐
- Check availability of system in customer network for snapshot gallery, pdf-upload And WorkFlow applications. ☐ ☐ ☒

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13. Give an instruction and production guiding for system operators.

OK/NOK/NA

- Explain new functions from software upgrade ☐ ☒ ☐
- Proceed a practice training at machine about all basic functions. ☐ ☒ ☐
- Explain special functions more detailed on operators request. ☒ ☐ ☐
- Guide the production and watch how operators work with the system to give hints for a better operation. ☒ ☐ ☐

14. Backup for customer :

OK/NOK/NA

- *Preconditions : above points are checked and okay* ☒ ☐ ☐
- Backup HardDisk or Image-PC exist from current Base Image -PC. ☒ ☐ ☐
- If NOK on previous point, make a new Image-PC or Backup HDD. ☒ ☐ ☐
- Write date and WA/ASO number on Backup HardDisk or Image-PC file name and give a copy to the customer. ☒ ☐ ☐

15. Make a backup for our own service purpose and put this on our server. (*)**

OK/NOK/NA

☒ ☐ ☐

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Technical datas

Computer name : [19792IPQ-CENTER](#)Computer description : [iPQ-Center, WA19792](#)Total Physical Memory : [32 GB](#)Free Space in C Drive (System) : [78.2 GB](#)Free Space in D Drive (Data) : [101GB](#)Free Space in E Drive (Log) : [258 GB](#)Free Space in F Drive (Protocol) : [1.79 TB](#)Screen Resolution 1 : [1920X1080](#)Screen Resolution 2 : [1920x1200](#)Screen Resolution 3 : [1920x1080](#)Camera Type : [DALSA P4 70Hz – Qty :2](#)Computer Model / Image : [R7910-E5-2680 \(BST02\)](#)Date : [2017](#)Global Version : Current : [2.15.12](#) New : [2.17.2](#)TCU.x : Current : [1.12](#) New : [1.12](#)WSX_3xx/WSC_4xx : Current : [1.9.2](#) New : [1.9.4](#)PPS.3 : Current : [2.2](#) New : [2.2](#)ILI-CTRL : Current : [1.4.2](#) New : [1.4.2](#)**Remote Maintenance (Teamviewer)**IP address : [DHCP Automatic](#)

Subnet mask :

Default gateway :

Preferred DNS server :

Alternate DNS server :

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Remote Access (Snapshot gallery, pdf upload, WF applications)

IP address :

Subnet mask :

Default gateway :

Preferred DNS server :

Alternate DNS server :

Teamviewer ID : [310 684 454 / v12](#)

	OK/NOK/NA
- Dcf and pdfx folder	☒ ☐ ☐
- Windows Credentials	☐ ☒ ☐
- iPQ-xxxxxx_bak_date_time.zip file generated from sysconfig.py	☒ ☐ ☐
- MmxlpmMap file in mmx folder for Check systems (Overlapping)	☒ ☐ ☐
- Screenshot from Application settings	☒ ☐ ☐
- Screenshot from visconfig.py (Mmx + Srb + Image)	☒ ☐ ☐

Parts replaced during Preventive Maintenance :

- | | |
|-----------------------------------|-----|
| 1 – 8 Bulbs flash | 3 - |
| 2 – Disque dur | 4 - |

Parts suggested to replace during the next Maintenance :

- 1 – [UPS](#)
- 2 –

Part need to be replaced as soon as possible :

- | | |
|-----|-----|
| 1 - | 4 - |
| 2 - | 5 - |

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Notes

-Disque dur changé avec mise a jour a facturé