

BST Eltromat France SARL Impasse de la Noisette - CE402 F-91374 Verrières le Buisson Tél.: +33 1 69 20 07 41 Email: bstfrance@bst.group Web: https://www.bst.elexis.group/	Sarl Chocolaterie Boum Amine Hernoune CITE BOUAROUA N°4 LOCAL A SETIF 19000 SETIF Algérie +213774738386 a.hernoune@line-emballage.com
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Ticket number:	E2514
Customer order:	
Machine customer name:	ROT61036
AR:	
Tiket type:	REMOTE
Assign to:	CouV -> vivien.Coutellier@bst.group
Ticket date:	2025/04/15
Material:	VIDEO_IPQ_View
Type:	
SN:WA:	ASO048005_WA0020320
Installation date of material:	
Teamviewer:	1 084 232 580
PC model:	
Original Application Version	2.12.5

1 day(s) of intervention calculation

2025 / 2025	Tue.15/04
AM Start	11:00
AM End	
PM Start	
PM End	14:00

Start date of intervention	2025/04/15-11:00
End date of intervention	2025/04/15-14:00
Reason:	The homing of the matrix cam is not working
Actions:	
Solution:	
Remarks:	
Ticket status:	open

Comment(s)

(If fields are not visible please open PDF file with Google chrome or Microsoft edge nagivator or update your navigator)

Customer signature:

Name:

Date :

BST eltromat FRANCE signature:

Name:

Date :