

On Customer Site

Visit Report

Reference :

Commande BSTe France :		Commande BSTe Int. : E1577	
Customer :	DCM	System :	44.2093
Customer Contact :	Thomas vayer	SN :	ASO046883_WA0020273
Customer Order number :	ACU231017	Machine Nickname	Serval 31171

Visit Purpose :

Mechanical Preparation	☐	Installation	☐	Start-up	☐
Maintenance	☐	Under Contract	☐	Out of Contract	☐
Troubleshoot	☐	Under Warranty	☒	Out of Warranty	☐
Instruction	☒ Yes				
	☐ No				

	15/03/2023	17/03/2023				
Travel To	0.5	0.5				
Start Time	8h45	9h10				
Lunch Time		1				
End Time	11h00	17h30				
Travel From	0.5	0.5				

Details	Training for technician
---------	-------------------------

Purpose of the visit completed : Yes ☒ No ☐

Need a new visit : Yes ☐ No ☒

On Customer Site

Customer details for NYQUIST Systems

Customer name and place : [DCM / 45 avenue Guillaumes 92000 Nanterre](#)

Contact person at customer : [M. Thomas Vayer](#)

Customer Mail & Mobile/Landline : thomas.vayer@dcm.fr [+33 7 72 39 56 27](tel:+33772395627)

System Type : [DS850 4000](#)

SN : [44.2097](#)

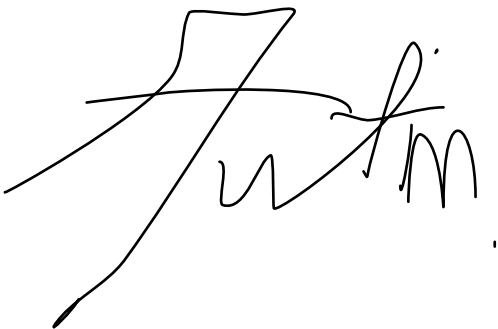
Machine Manufacturer/Model/Nickname : [DCM / SERVAL 31171 / serval](#)

Date : 17/03/2023

Name : [M. Vivien Coutellier](#)

Comments :

Signatures :



BST eltromat FSE



Customer

On Customer Site

Technical datas

Computer name : [TubeScan44209](#)

Total Physical Memory : [237 GB](#)

Free Space in C Drive (System) : [127 GB](#)

OS : [Windows 10 Pro](#)

Screen Resolution Touch : [XXXXxXXXX \(Touch\)](#)

Screen Resolution Full View : [1080p](#)

Computer Model : [Optiplex 7090](#)

Remote Maintenance (Teamviewer)

IP address :

Subnet mask :

Default gateway :

Preferred DNS server :

Alternate DNS server :

Teamviewer ID / Version : [883 675 683](#) / [v15](#)

On Customer Site

Notes
