

On Customer Site

## Visit Report

**Reference :**

|                                   |                 |                            |                   |
|-----------------------------------|-----------------|----------------------------|-------------------|
| Commande BSTe France : SERV220831 |                 | Commande BSTe Int. : E1343 |                   |
| Customer :                        | RGB Imprimerie  | System :                   | TubeScan DS330HR1 |
| Customer Contact :                | Mme. Perez Maud | SN :                       | 50.2376           |
| Customer Order number :           |                 | Machine Nickname :         | C4R+              |

**Visit Purpose :**

|                        |                                         |                |                                     |                 |                                     |
|------------------------|-----------------------------------------|----------------|-------------------------------------|-----------------|-------------------------------------|
| Mechanical Preparation | <input checked="" type="checkbox"/>     | Installation   | <input checked="" type="checkbox"/> | Start-up        | <input checked="" type="checkbox"/> |
| Maintenance            | <input type="checkbox"/>                | Under Contract | <input type="checkbox"/>            | Out of Contract | <input type="checkbox"/>            |
| Troubleshoot           | <input type="checkbox"/>                | Under Warranty | <input type="checkbox"/>            | Out of Warranty | <input type="checkbox"/>            |
| Instruction            | <input checked="" type="checkbox"/> Yes |                |                                     |                 |                                     |
|                        | <input type="checkbox"/> No             |                |                                     |                 |                                     |

|             | 07 /11/ 2022 | 08 / 11 / 2022 |  |  |  |  |
|-------------|--------------|----------------|--|--|--|--|
| Travel To   | 1.5          | 0.5            |  |  |  |  |
| Start Time  | 10h00        | 8h30           |  |  |  |  |
| Lunch Time  | 1            | 0.5            |  |  |  |  |
| End Time    | 17h00        | 14h30          |  |  |  |  |
| Travel From | 0.5          | 1.5            |  |  |  |  |

|         |                                           |
|---------|-------------------------------------------|
| Details | Trade-in avec instruction des operateurs. |
|---------|-------------------------------------------|

Purpose of the visit completed :      Yes ☒      No ☐

Need a new visit :      Yes ☐      No ☒

*On Customer Site*

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## Maintenance Checklist for NYQUIST Systems

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Customer name and place : [RGB Imprimerie, 18 Chemin des ronces Meursault ,21190 ,France](#)

Contact person at customer : [Mme Perez Maud](#)

Customer Mail & Mobile/Landline : [+33 6 32 68 12 64 /adhesif@rgb-imprimerie.fr](#)

System Type : [DS330 HR1](#)

SN : [50.2376](#)

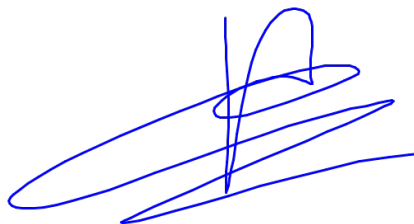
Machine Manufacturer/Model/Nickname : [C4R+](#)

Date : [08/11/2022](#)

Name : [Richard Relin](#)

Comments :

### Signatures :



Richard Relin 2022-11-08T15:28:41+01:00

BST eltromat FSE



Maud Perez 2022-11-08T15:28:24+01:00

Customer

On Customer Site

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## Technical datas

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Computer name : [Tubescan502376](#)

Total Physical Memory : [16 GB](#)

Free Space in C Drive (System) : [137 GB](#)

OS : [Windows 10 Pro](#)

Screen Resolution Touch : [1024X768](#)

Screen Resolution Full View : [1920X1080](#)

Computer Model : [OPTIPLEX 3090](#)

Date : [2022](#)

### **Remote Maintenance (Teamviewer)**

IP address : DHCP

Subnet mask :

Default gateway :

Preferred DNS server :

Alternate DNS server :

**Teamviewer ID / Version :** [1 157 813 762 / v15](#)

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Notes

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