

On Customer Site

Visit Report

Reference :

Commande BSTe France :		Call / PM number : E1534	
Customer :	SOCOPLAN	System :	Registar_20
Customer Contact :	M. BOURDON	ASO / WA :	WA18132
Customer Order number :		Machine Nickname :	DCM

Visit Purpose :

Mechanical Preparation	☐	Installation	☐	Start-up	☐
Maintenance	☐	Under Contract	☐	Out of Contract	☐
Troubleshoot	☐	Under Warranty	☐	Out of Warranty	☐
Instruction	☒ Yes				
	☐ No				

	21/03/2023	22/03/2023	/ /	/ /	/ /	/ /
Travel To						
Start Time	12H30	8H30				
Lunch Time						
End Time	18H30					
Travel From	0.5H					

Details	INSTRUCTIONS EQUIPE MATIN ET APRES MIDI
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Purpose of the visit completed : Yes ☒ No ☐

Need a new visit : Yes ☐ No ☒

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Maintenance Checklist for Registar_20

Available supporting documents :

Customer name and place : [SOCOPLAN](#)

Contact person at customer / Title : [M. Franck Bourdon](#) <f.bourdon@arcadebeauty.com>

Customer Mail & Mobile/Landline :

System Type : [Registar_20](#)

WA/ASO : [WA18132](#)

Machine Manufacturer/Model/Nickname : [DCM](#)

Date : [22/03/2023](#)

Name : [NGUYEN JB](#)

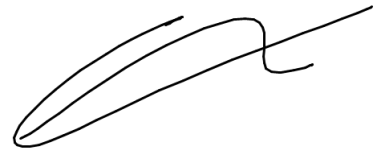
Comments :

Signatures :



Arnaud Darcel 2023-03-22T12:45:50+01:00

BST eltromat FSE

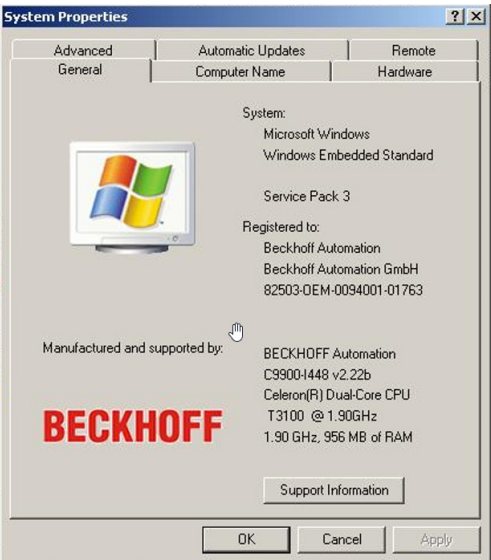
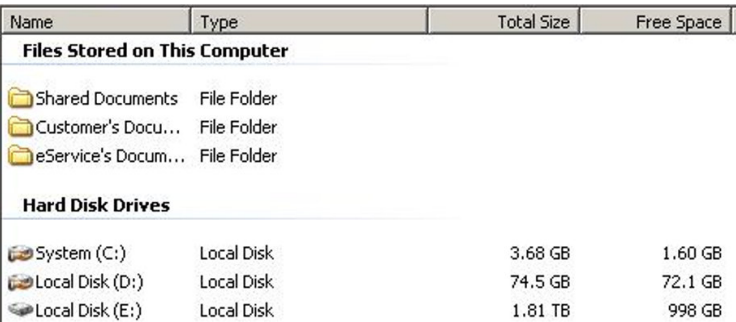


Franck Bourdon 2023-03-22T12:45:38+01:00

Customer

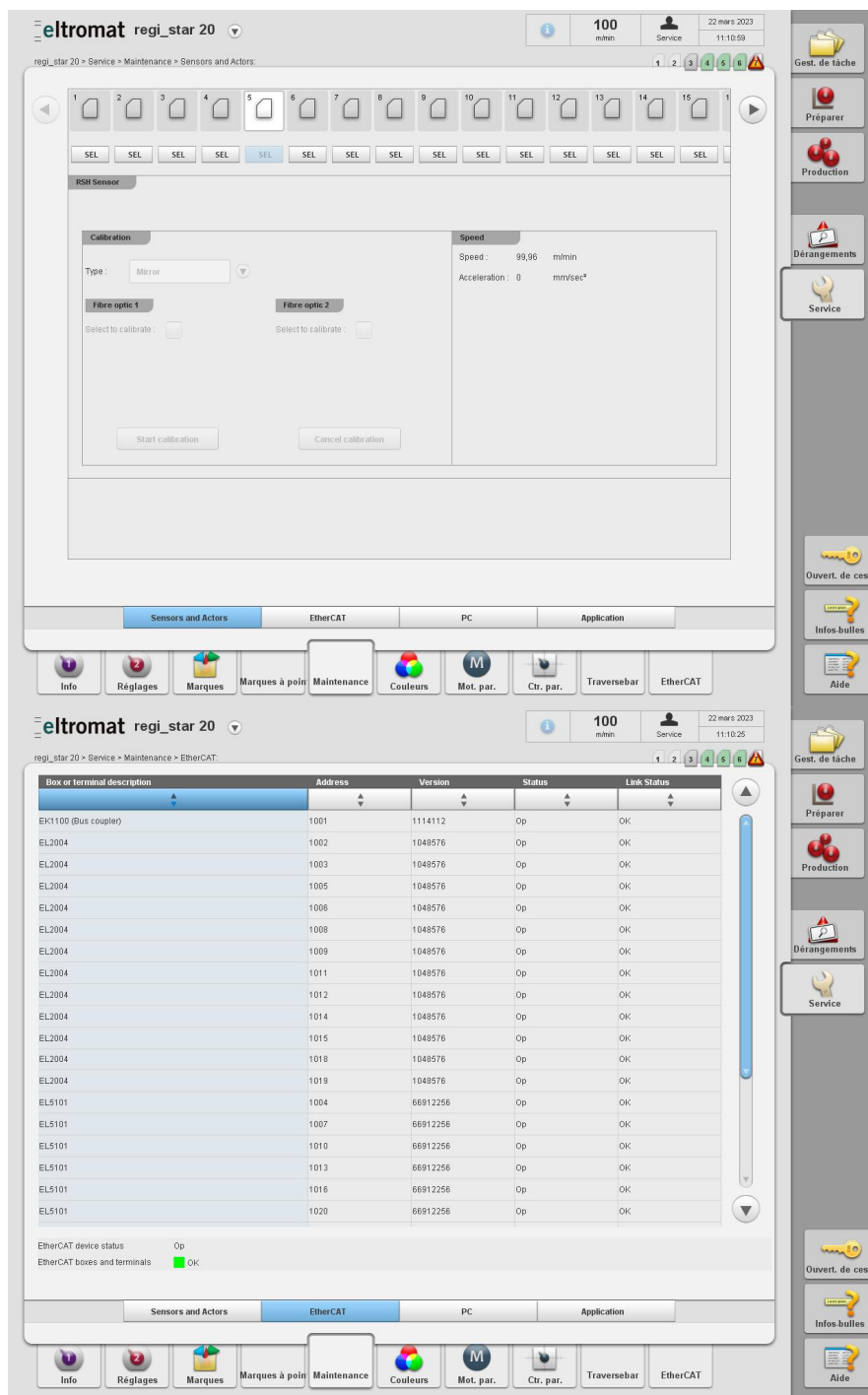
On Customer Site

1- Maintenance OS (CHKDSK Partition C – Cleanup – Tool scan HDD)

Teamviewer version	Version 12
- Backup existe sur D partition - Acronis	Eltromat Folder copy
Registrar Version	
Control Panel System	
Control Panel HDD	
Ethercat Status ? Message d'erreur.	OK
Teamviewer ID ou adress IP MOROS	DHCP 
CHKDSK C: et D:	OK

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Notes

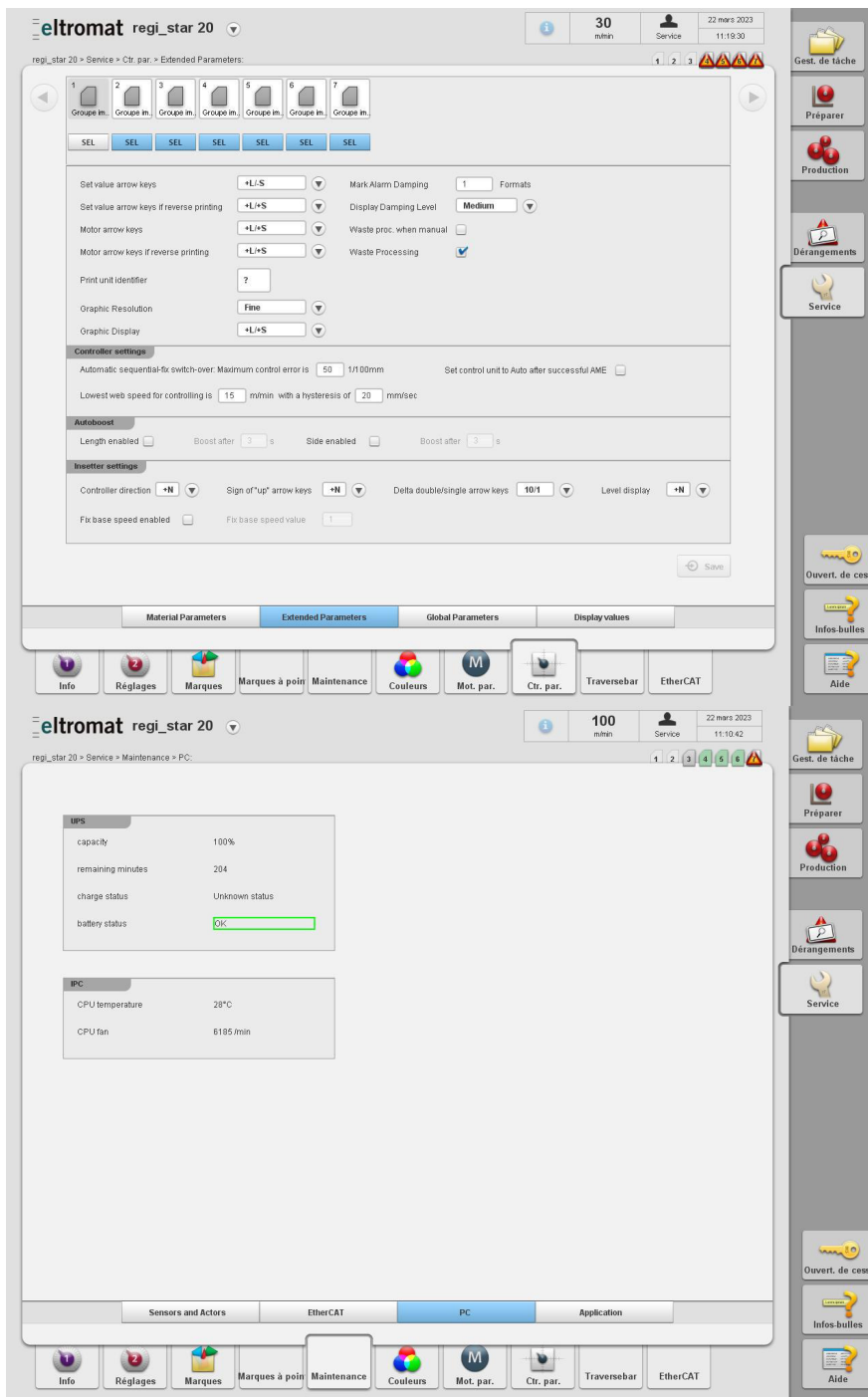


The screenshot displays the eltromat regi_star 20 software interface. The top section shows the 'RS4 Sensor' calibration screen with fields for 'Type' (Mirror), 'Speed' (99.06 m/min), and 'Acceleration' (0 mm/sec²). Below this is a table of 'Box or terminal description', 'Address', 'Version', 'Status', and 'Link Status'.

Box or terminal description	Address	Version	Status	Link Status
EK1100 (Bus coupler)	1001	1114112	Op	OK
EL2004	1002	1048576	Op	OK
EL2004	1003	1048576	Op	OK
EL2004	1005	1048576	Op	OK
EL2004	1006	1048576	Op	OK
EL2004	1008	1048576	Op	OK
EL2004	1009	1048576	Op	OK
EL2004	1011	1048576	Op	OK
EL2004	1012	1048576	Op	OK
EL2004	1014	1048576	Op	OK
EL2004	1015	1048576	Op	OK
EL2004	1018	1048576	Op	OK
EL2004	1019	1048576	Op	OK
EL5101	1004	66912256	Op	OK
EL5101	1007	66912256	Op	OK
EL5101	1010	66912256	Op	OK
EL5101	1013	66912256	Op	OK
EL5101	1016	66912256	Op	OK
EL5101	1020	66912256	Op	OK

Below the table, the 'EtherCAT device status' is shown as 'Op' and 'EtherCAT boxes and terminals' as 'OK'. The interface includes a sidebar with icons for 'Gest. de tâche', 'Préparer', 'Production', 'Dérangements', and 'Service'.

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The screenshot displays two screenshots of the eltromat Registrar_20 software interface, showing the 'Extended Parameters' and 'Maintenance' screens.

Top Screenshot: Extended Parameters

The top screenshot shows the 'Extended Parameters' screen. The interface includes a top bar with the eltromat logo, 'regi_star 20', and a status bar showing '30 min', 'Service', and the date '22 mars 2023 11:19:30'. The main area is divided into several sections:

- Groupes in:** Seven slots labeled 'Groupe in' with 'SEL' buttons.
- Set value arrow keys:** Four dropdown menus for 'Set value arrow keys', 'Set value arrow keys if reverse printing', 'Motor arrow keys', and 'Motor arrow keys if reverse printing', all set to '+L/S'.
- Mark Alarm Damping:** Set to '1'.
- Display Damping Level:** Set to 'Medium'.
- Waste proc. when manual:** A checkbox that is unchecked.
- Waste Processing:** A checkbox that is checked.
- Print unit identifier:** A dropdown menu set to '?'.
 - Graphic Resolution:** Set to 'Fine'.
 - Graphic Display:** Set to '+L/S'.
- Controller settings:**
 - Automatic sequential-fix switch-over: Maximum control error is '50' (1/100mm).
 - Set control unit to Auto after successful AME: A checkbox that is unchecked.
 - Lowest web speed for controlling is '15' (min) with a hysteresis of '20' (min/sec).
- Autoboost:**
 - Length enabled: A checkbox that is unchecked.
 - Boost after '3' s.
 - Slide enabled: A checkbox that is unchecked.
 - Boost after '3' s.
- Insert settings:**
 - Controller direction: Set to '+N'.
 - Sign of "up" arrow keys: Set to '+N'.
 - Delta double/single arrow keys: Set to '10/1'.
 - Level display: Set to '+N'.
 - Fix base speed enabled: A checkbox that is unchecked.
 - Fix base speed value: Set to '1'.

The bottom bar includes tabs for 'Material Parameters', 'Extended Parameters' (selected), 'Global Parameters', and 'Display values'. Below the tabs are icons for 'Info', 'Réglages', 'Marques', 'Marques à point', 'Maintenance', 'Couleurs', 'Mot. par.', 'Ctr. par.', 'Traversebar', and 'EtherCAT'.

Bottom Screenshot: Maintenance

The bottom screenshot shows the 'Maintenance' screen. The top bar displays '100 min', 'Service', and the date '22 mars 2023 11:10:42'. The main area is divided into two sections:

- UPS:**
 - capacity: 100%
 - remaining minutes: 204
 - charge status: Unknown status
 - battery status: OK (indicated by a green bar)
- IPC:**
 - CPU temperature: 28°C
 - CPU fan: 6185/min

The bottom bar includes tabs for 'Sensors and Actors', 'EtherCAT', 'PC' (selected), and 'Application'. Below the tabs are icons for 'Info', 'Réglages', 'Marques', 'Marques à point', 'Maintenance' (selected), 'Couleurs', 'Mot. par.', 'Ctr. par.', 'Traversebar', and 'EtherCAT'.