

On Customer Site

Visit Report

Reference :

Commande BSTe France : 212312 / SERV210724DT2		Commande BSTe : E1077	
Customer :	OREP Packaging	System :	iPQ Center
Customer Contact :	M. Christophe Mionnet	SN / WA :	ASO079110 / WA0021625
Customer Order number :	CDE CLIENT BPA du 180621	Machine Nickname :	F8

Visit Purpose :

Mechanical Preparation	☐	Installation	☐	Start-up	☐
Maintenance	☐	Under Contract	☐	Out of Contract	☐
Troubleshoot	☐	Under Warranty	☐	Out of Warranty	☐
Instruction	☒ Yes				
	☐ No				

	21/03/2022	22/03/2022	23/03/2022			
Travel To	3.25	0.25	0.25			
Start Time	11h45	9h00	9h00			
Lunch Time	0.5	0.5	0.5			
End Time	18h00	18h00	17h30			
Travel From	0.25	0.25	3.25			

Details	Instruction Operateurs réglage signal de coupe. Changement des adresses IP's et installation report generator(provisoire). Copie de disque dur fait pour le client.
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Purpose of the visit completed : Yes ☒ No ☐

Need a new visit : Yes ☒ No ☐

On Customer Site

Customer name and place : [O.R.E.P Packaging, 17 route de Vauzelle – 37600 Loches - France](#)

Contact person at customer : [M. Christophe Mionnet \(Responsable Maintenance\)](#)

Customer Mail & Mobile/Landline : christophe.mionnet@orep-packaging.fr / +33 2 47 91 13 94

System Type : [iPQ Center](#)

WA/ASO : [WA0021625 / ASO079110](#)

Machine Manufacturer/Model/Nickname : [Comexi / F2MB / F8](#)

Date : [23/03/2022](#)

Name : [Richard Relin](#)

Comments :

Signatures :

BST eltromat FSE

Customer

A blue ink signature of Richard Relin, consisting of a stylized, cursive script.

Richard Relin 2022-03-23T18:08:32+01:00

A blue ink signature of Christophe Mionnet, consisting of a stylized, cursive script.

Christophe Mionnet 2022-03-23T18:08:14+01:00

On Customer Site

Technical datas

Computer name : [21625IPQ-Center1-1](#)Computer description : [iPQ-Center, WA21625](#)Total Physical Memory : [64 GB](#)Free Space in C Drive (System) : [41.4 GB](#)Free Space in D Drive (Data) : [95.7 GB](#)Free Space in E Drive (Log) : [50.5 GB](#)Free Space in F Drive (Protocol) : [7.22 TB](#)Screen Resolution 1 : [1920x1080](#)Screen Resolution 2 : [1920x1080](#)Screen Resolution 3 : [1920x1080](#)Camera Type : [DALSA P4 40Hz – Qty : 2](#)Computer Model / Image : [beg-BKA-BSTE03](#)Date : [2021](#)Boot = [F12](#)Global Version : Current : [2.17.2](#)

New :

TCU.x : Current : [1.12](#)

New :

WSX_3xx/WSC_4xx : Current : [1.9.4](#)

New :

PPS.3 : Current : [2.2](#)

New :

ILI-CTRL : Current : [1.4.3](#)

New :

Remote Maintenance (Teamviewer)

IP address : [192.168.10.37](#)Subnet mask : [255.255.0.0](#)Default gateway : [192.168.10.60](#)Preferred DNS server : [194.2.0.20](#)Alternate DNS server : [194.2.0.50](#)

On Customer Site

Remote Access (Snapshot gallery, pdf upload, WF applications)

IP address :

Subnet mask :

Default gateway :

Preferred DNS server :

Alternate DNS server :

Smart Reg / CR2 (Ethernet)

IP address : 172.16.30.10

Subnet mask : 255.255.255.0

Default gateway :

Preferred DNS server :

Alternate DNS server :

Teamviewer : 420 371 169 / v15

OK/NOK/NA

- | | |
|---|---|
| - Windows Credentials | ☐ ☒ ☐ |
| - iPQ-xxxxxx_bak_date_time.zip file generated from sysconfig.py | ☐ ☒ ☐ |
| - MmxIpmMap file in mmx folder for Check systems (Overlapping) | ☐ ☒ ☐ |
| - Screenshot from Application settings | ☐ ☒ ☐ |
| - Screenshot from visconfig.py (Mmx + Srb + Image) | ☐ ☒ ☐ |

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Notes
