

On Customer Site

Visit Report

Reference :

Commande BSTe France : 202507/SERV201123DT		Call / PM number : E786	
Customer :	Hélios (Périers)	System :	iPQ Center
Customer Contact :	M. Stéphane Aubril	ASO / WA :	ASO073719 / WA21434
Customer Order number :	LVM 12-20-158/LVM 12-20-157	Machine Nickname :	BIVA 4/CI14814

Visit Purpose :

Mechanical Preparation	☒	Installation	☒	Start-up	☒
Maintenance	☐	Under Contract	☐	Out of Contract	☐
Troubleshoot	☐	Under Warranty	☐	Out of Warranty	☐
Instruction	☒ Yes				
	☐ No				

	15 / 05 / 2021	26/05/2021	27/05/2021	28/05/2021	/ /	/ /
Travel To	5h30	0.5	0.5	0.5		
Start Time	13h30	8h15	8h15	8h15		
Lunch Time	0.5	0.5	0.5	0.5		
End Time	18h00	19h45	17h30	12h00		
Travel From	0.5	0.5	0.5	5h30		

Details	Installation IPQ-Center. Démontage Jupiter.
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Purpose of the visit completed : Yes ☒ No ☐

Need a new visit : Yes ☐ No ☒

On Customer Site

Maintenance Checklist for iPQ systems

Available supporting documents :

- iPQ-Center Setup Instruction
- iPQ-Center Maintenance routines
- WSC-Camera Maintenance routine
- LED illumination maintenance routine

Customer name and place : [Hélios / 43 route de la ZI, 50430 Lessay](#)

Contact person at customer : [M. Stéphane Aubril](#)

Customer Mail & Mobile/Landline : saubril@helios-imp.com / +33 6 37 17 08 20

System Type : [iPQ Center](#)

ASO/WA : [ASO073719/WA21434](#)

Machine Manufacturer/Model/Nickname : [DCM / BIVA 4/CI14814](#)

Date : [28/05/2021](#)

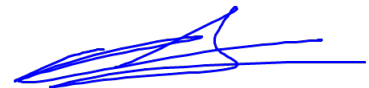
Name : [Richard Relin](#)

Comments :

Signatures :



Richard Relin 2021-05-28T12:15:31+02:00



Stephane Aubril 2021-05-28T12:15:19+02:00

BST eltromat FSE

Customer

On Customer Site

Prior to a Preventive Maintenance :

Technical datas

Main Power 230V Input : [229V](#)

Computer name : [21434iPQ-Center1-1](#)

Computer description : [iPQ-Center, WA21434](#)

Total Physical Memory : [64 GB](#)

Free Space in C Drive (System) : [37.9 GB](#)

Free Space in D Drive (Data) : [96.5 GB](#)

Free Space in E Drive (Log) : [50.3 GB](#)

Free Space in F Drive (Protocol) : [7.27 TB](#)

Screen Resolution 1 : [1920x1080](#)

Screen Resolution 2 : [1920x1080](#)

Camera Type : [DALSA-P4-40KHz](#)

Computer Model / Image : [IPC-BG-BKA-BSTE03](#)

(*)	Global Version :	Current : 2.16.1	New :
	TCU.x :	Current : 1.12	New :
	WSX_3xx/WSC_4xx :	Current : 1.9.3	New :
	PPS.3 :	Current : 2.2	New :
	ILI-CTRL :	Current : 1.4.3	New :

(**) **Remote Maintenance (Teamviewer)**

IP address : [192.168.50.15](#)

Subnet mask : [255.255.255.0](#)

Default gateway : [192.168.50.254](#)

Preferred DNS server :

Alternate DNS server :

On Customer Site

Remote Access (Snapshot gallery, pdf upload, WF applications)

IP address :

Subnet mask :

Default gateway :

Preferred DNS server :

Alternate DNS server :

Teamviewer ID : [983 759 931 / v12](#)

	OK/NOK/NA
(***) - Dcf and pdfx folder	☐ ☒ ☐
- Windows Credentials	☒ ☐ ☐
- iPQ-xxxxxx_bak_date_time.zip file generated from sysconfig.py	☒ ☐ ☐
- MmxlpmMap file in mmx folder for Check systems (Overlapping)	☐ ☐ ☒
- Screenshot from Application settings	☒ ☐ ☐
- Screenshot from visconfig.py (Mmx + Srb + Image)	☒ ☐ ☐

Notes
