

On Customer Site

Visit Report

Reference :

Commande BSTe France : 203374		Call number : E863	
Customer :	Technoflex	System :	SHS 4100
Customer Contact :	M. Mohamed Jarbouii	ASO / WA :	ASO071534
Customer Order number :	OA017322	Machine Nickname :	Rotomec

Visit Purpose :

Mechanical Preparation	☐	Installation	☒	Start-up	☒
Maintenance	☐	Under Contract	☐	Out of Contract	☐
Troubleshoot	☐	Under Warranty	☐	Out of Warranty	☐
Instruction	☒ Yes				
	☐ No				

	26 / 07 / 2021	27 / 07 / 2021	28 / 07 / 2021	29 / 07 / 2021	/ /	/ /
Travel To	12	0.5	0.5			
Start Time		8h00	8h00			
Lunch Time		1	1			
End Time		16h00	15h00			
Travel From		0.5	0.5	12		

Details	Mise en service d'une caméra Super Handy Scan 4100 sur presse Rotomec. Configuration, ajustement et calibration. Instruction opérateur.
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Purpose of the visit completed : Yes ☒ No ☐

Need a new visit : Yes ☐ No ☒

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Customer name and place : [Technoflex / route de Tunis km 23, ZI Ghraba / Sfax - Tunisie](#)

Contact person at customer / Title : [M. Mohamed Jarbouii \(Responsable Maintenance\)](#)

Customer Mail & Mobile/Landline : service.maintenance@technoflex.com.tn / +216 99 542 976

System Type : [SHS 4100](#)

ASO/WA : [ASO071534](#)

Machine Manufacturer/Model/Nickname : [Rotomec / RS 4003 / Rotomec](#)

Date : [28/07/2021](#)

Name : [Arnaud Darcel](#)

Comments :

Signatures :

Arnaud Darcel 2021-07-28T14:58:35+02:00

BST eltromat FSE



Customer

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Technical datas

Computer name : SHS4100

Computer description : SHS4100

Total Physical Memory : 4 GB

Free Space in C Drive (System) : 11 GB

Free Space in D Drive (Data) : 1.94 GB

OS : Windows Embedded Standard SP1

Screen Resolution 1 : 1280x1024

Camera Type : SHS4100/9X7/2S/TL1720/TOUCH/AEM/AEL

Computer Model / Image : SHS4100-CTRL.0 / 3COVI250826-200051603

(*) Global Version : Current : 7.1.2 New : 7.1.2

(**) **Remote Maintenance (Teamviewer)**

IP address : 5.66.1.122

Subnet mask : 255.255.255.0

Default gateway : 5.66.1.1

Preferred DNS server : 193.95.59.20

Alternate DNS server : 195.95.75.10

Teamviewer ID : 660 956 818 / v12

- (***)
- Image
 - iTrace
 - Save db
 - Screenshot from Application settings

OK/NOK/NA

☒ ☐ ☐☒ ☐ ☐☒ ☐ ☐☒ ☐ ☐

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Notes
