

BST Eltromat France SARL Impasse de la Noisette - CE402 F-91374 Verrières le Buisson Tél.: +33 1 69 20 07 41 Email: bstfrance@bst.group Web: https://www.bst.elexis.group/	Jacquelin Frère Millésime xxxxx M. Nicolas Moreau 2 rue Jacques Germain 21420 Savigny-lès-Beaune France +33 3 80 25 06 56 planning.nicolas@jacquelin.fr
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Ticket number:	E2226
Customer order:	
Machine customer name:	N°2
AR:	
Tiket type:	INTERVENTION
Assign to:	DarA -> amaud.darcel@bst.group
Ticket date:	2024/09/25
Material:	VIDEO_Tubescan_DS
Type:	DS 330 / 325x-0.2222
SN:WA:	34.632
Installation date of material:	2021/09/23
Teamviewer:	640 166 491 / v15
PC model:	Optiplex 3040
Original Application Version	7.2.80.119

1 day(s) of intervention calculation

2024 / 2024	Thu.26/09
Drive time	1.5
AM Start	08:45
AM End	
PM Start	
PM End	10:30
Drive time	1.5

Start date of intervention	2024/09/26-08:45
End date of intervention	2024/09/26-10:30
Reason:	PC stop working during production PC is not booting
Actions:	Test with HDD clone. Test with only one monitor
Solution:	problem come from graphical card. Arnaud removed graphical card and use VGA port
Remarks:	
Ticket status:	solved

Comment(s)

(If fields are not visible please open PDF file with Google chrome or Microsoft edge navigator or update your navigator)

Customer signature:

Name:

Date :



BST eltromat FRANCE signature:

Name:

Date :