

On Customer Site

Visit Report

Reference :

Commande BSTe France : CM2305054		Call / PM number : E1797	
Customer :	Lorge Imprimeurs	System :	Inspection System
Customer Contact :	M. Claude Tina Ndongo	SN :	207120
Customer Order number :		Machine Nickname :	C4RCAM

Visit Purpose :

Mechanical Preparation	☐	Installation	☐	Start-up	☐
Maintenance	☐	Under Contract	☐	Out of Contract	☐
Troubleshoot	☒	Under Warranty	☐	Out of Warranty	☒
Instruction	☐ Yes				
	☒ No				

	04/10/2023					
Travel To	2					
Start Time	14h00					
Lunch Time	0					
End Time	18h00					
Travel From	3.5					

Details	Computer Clean-up Soft and Hard. Archive + Ghost reloading. Cabling checked. Fans, BIOS...
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Purpose of the visit completed : Yes ☒ No ☐

Need a new visit : Yes ☐ No ☒

On Customer Site

Maintenance Checklist for NYQUIST Systems

Available supporting documents :

Customer name and place : [Lorge Imprimeurs / 6 Rue Yves Toudic – 69200 – Vénissieux, France](#)

Contact person at customer : [M. Claude Tina Ndongo \(Chef d'équipe\)](#)

Customer Mail & Mobile/Landline : claudetina.ndongo@lorge.fr / +33 7 71 43 85 86

System Type : [Helios II 330 mm B/W](#)

SN : [207120](#)

Machine Manufacturer/Model/Nickname : [SMAG / C4R / C4RCAM](#)

Date : [05/10/2023](#)

Name : [Arnaud Darcel](#)

Comments :

Signatures :



Arnaud Darcel 2023-10-05T09:49:18+02:00

BST eltromat FSE



Claude Tina Ndongo 2023-10-05T09:48:44+02:00

Customer

On Customer Site

Prior to a Preventive Maintenance :

Check for system affecting modification reports and software releases.

Check for optional light source.

Check with customer about problems, or failure with the system.

1. Cleaning the optical parts :

OK/NOK/NA

- Mirror cleaned with ZEISS lens wipes. ☐ ☒ ☐
- Camera lens cleaned with ZEISS lens wipes. ☐ ☒ ☐
- Reflectors cleaned with soft cloth using iso propanol or alcohol. ☐ ☒ ☐
- Back plate cleaned. ☐ ☒ ☐
- Computer filter cleaned/~~replaced~~ ☐ ☒ ☐

2. Camera calibration :

OK/NOK/NA

- Field of View / Period 10.05 : 523.00 mm ☐ ☒ ☐
- Offset/Gain Calibration. 102/41/20 ☐ ☒ ☐
- Zero LED calibration : Anyspeed & Position ☐ ☒ ☐

3. Check functioning of the Lamps :

OK/NOK/NA

- Lamps replacement. : Qty x2 ☐ ☒ ☐
- Brightness and uniformity of the image checked. ☐ ☒ ☐

4. Replacement of the encoder wheel :

OK/NOK/NA

- Encoder wheel replaced and tightened ☐ ☒ ☐
- Spring replaced (if necessary) and spring force checked (ca. 1kg/10N) ☐ ☒ ☐

5. Software update :

OK/NOK/NA

- Software Update (if necessary). ☐ ☒ ☐

Old SW version : 6.0.0.3

New SW version :

On Customer Site

6. Final check of the running system :

OK/NOK/NA

- Stability of live image checked (without reference image).
- Stripe alignment checked (Normal and reflective mode).
- Registration checked.
- Maximum speed checked.
- Hard drive capacity checked.
- Backup created and saved locally and/or on USB stick.

☐	☒	☐
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7. Backup :

OK/NOK/NA

- BackupRestore
- Archive Printflow

☒	☐	☐
☒	☐	☐

Parts replaced during Preventive Maintenance :

- 1 -
- 2 -

Parts suggested to replace during the next Maintenance :

- 1 -
- 2 -

Part need to be replaced as soon as possible :

- 1 -
- 2 -

On Customer Site

Technical datas

Computer name : [AVT-C4RCAM](#)

Total Physical Memory : [32 GB](#)

Free Space in C Drive (System) : [96.3 GB](#)

Free Space in D Drive : [196 GB](#)

Free Space in E drive (DOS) : [260 MB](#)

Free Space in F drive (Backup) : [185 GB](#)

OS : [Windows Embedded 7 Service Pack 1 \(License WS7P\), Image Version 1.5](#)

Screen Resolution Touch : [1920x1080](#)

Computer Model : [95203476 / DX58SO](#)

Date : [Jun, 2011](#)

ACB Firmware : [49/49](#)

Remote Maintenance (Teamviewer)

IP address : [Automatic IP via MAC 00-1C-C0-F3-82-EB](#)

Subnet mask :

Default gateway :

Preferred DNS server :

Alternate DNS server :

Teamviewer ID / Version : [1 476 324 985 / v15](#)

On Customer Site

Notes
