

BST Eltromat France SARL Impasse de la Noisette - CE402 F-91374 Verrières le Buisson Tél.: +33 1 69 20 07 41 Email: bstfrance@bst.group Web: https://www.bst.elexis.group/	MCC Ablis xxx M. Tanguy SAVOURE 18 Rue de la Fontaine Chaude 78660 Ablis France +33 1 30 46 03 56 tanguy.savoure@mcclabel.com
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Ticket number:	E1851
Customer order:	CDE CLIENT 20221213TS001
Machine customer name:	8GV
Tiket type:	INTERVENTION
Assign to:	NguJ -> jean-baptiste.nguyen@bst.group
Ticket date:	2023/11/09
Material:	REGISTER_R20
SN:WA:	WA18922
Installation date of material:	
Teamviewer:	
PC model:	C6920-1039-0030
Original Application Version	3.1.25 built on 2015-03-09

2 day(s) of intervention calculation

2023 / 2023	Mon.20/11	Tue.21/11
Drive time	1	1
AM Start	08:37	08:00
AM End	14:00	11:00
PM Start		12:00
PM End		17:30
Drive time	1	1

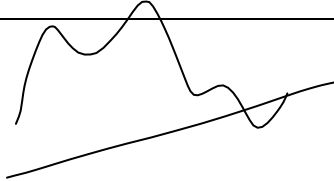
Start date of visite	2023/11/20-08:37
End date of visite	2023/11/21-17:30
Reason:	Audit on system coming from MMC sautron NANTES. system had been ship from MCC sautron to ABLIS
Actions:	missing parts: * 2x Surge voltage protection (113F4-115F4) PN: 0465001000 * 24V power supplyg PN: 0462001150 * touch monitor - ET1928L-8CWM-1-GY-G 0462075840 Defective parts: * RSH-RSH-EC-F.0-register mark sensor PU2 /200B0-PN:9578100140 EtherCAT, 1 channel * Beckhoff module EL5101 PN: 1750000400 * cables #3411 (2x 3m and 1x 5m) details in excel files Checked all output signal on EL2004-> OK With spare parts, system was tested and all communication and inputs/outputs are working well.
Remarks:	
Status:	solved --> Intervention terminée / Intervention finished
Billing:	to_charge

Customer_comment(s)

(If fields are not visible please open PDF file with Google chrome or Microsoft edge nagivator and update your navigator)

Customer signature:

BST eltromat FRANCE signature:

ATTACHED CALL'S FILE(S)

CDE CLIENT 20221213TS001	cable-1 #3411	cable-2 #3411	cable-3 #3411	Bechhoff IPC-C6920-1039-0030
				
surge voltage 115-F4	surge voltage 113-F4	defective cables #3411	defective RSH	defective RSH
				